

# 10 - Kirkdale Community Fire Station

Community Risk Management Plan 2022-2023



## Operational Preparedness

Kirkdale will:

Plan, prepare and exercise against identified risks within the station area. Particular attention will be paid to The Port of Liverpool.

Attend and assess premises to gather SSRI information to inform our response and identify risks.

Manage the availability of water supplies through hydrant inspections and open water identification & pre-planning

-Attend all core & risk critical training at the Training & Development Academy

Measure and confirm competencies against Learnpro and SPA.

-Identify and familiarise all staff with high rise premise in the station area, including any guidance, notes or information received from protection department

Train to maintain all competencies against USAR, MTA & technical skills.

## Operational Response

Kirkdale will:

Continue to maintain the core skills, safety critical training and central course attendance required by the Firefighter/Junior Officer role.

Complete all required Safe Person Assessments and theoretical training as designated by the monthly planner.

Work with neighbouring stations to train effectively and complete off site exercises appropriate to the topography and risk within the area.

Assure high standards of PPE, adherence to procedures and safe working at operational incidents.

Ensure standards of driving and emergency response are maintained and developed through coaching and exposure.

Ensure response times are effectively met

## Prevention and Protection

Kirkdale will:

Attend and complete all required Prevention activities to reduce risk and protect vulnerable members of the community.

Support local or seasonal campaigns such as Winter Warm, High Rise and Older Person's day.

Respond to and protect those affected by hate or race crime through care, advice and equipment.

Continue to inform the minority population of over 65s to reduce harm, injury or death from fire in conjunction with the majority student/professional demographic.

Continue to reduce and prevent waste fires through reporting and control.

Offer fire safety advice to local business through Simple Operational Fire Safety Audits.

Identify and reduce resource demands such as unwanted alarm signals through advice and joint working.

Continue to support Youth Engagement activity and foster good working relationships with the team.

## People

Kirkdale will;

Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic.

Use the appraisal process to promote personal development by setting realistic aims & objectives to support individuals and team

Identify & support individuals who would like to develop/progress their careers & ensure suitable opportunities are created

Provide support for development firefighters via mentorship, structured training & development activities

Continue to maintain existing USAR/Technical Rescue skills & help to support the development of newer team members

Maintain fitness levels through shift related physical training activities

Manage health, safety & well-being of personnel & ensure that levels of absence, accidents & injuries are in line with Service policy

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Community Risk Management Plan 2022-2023



**Our Vision:** To be the best Fire and Rescue Service in the UK – One team putting its communities first.

**Our Purpose:** Here to Serve. Here to Protect. Here to keep you safe.

**Our Aims:** To Protect, Prevent, Prepare and Respond

# 12 - Kensington Community Fire Station

Community Risk Management Plan 2022-23



**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2021/22	Targets 2021/22*		Annual Target 2022/23
All Fires	429	433	Site Specific Risk Information (SSRIs)	57
All Primary Fires	167	124	Home Fire Safety Checks	1838
Accidental Dwelling Fires (ADFs)	63	45	HFSC's delivered to over 65's (60% of HFSC target)	1067
Deliberate Vehicle Fires	38	32	Hydrant Surveys	82
All Secondary Fires	262	309	Waste & Fly Tipping	48
Anti-Social Behaviour Fires (ASBs)	163	216	Prevention talks	48
AFA's in Non Domestic Premises	20	16	Simple Operational Fire Safety Assessments	112
% ADF No Smoke Alarm	15.9%		Off Station Exercising	2
Alert to Mobile	94.9%	95%		

# 11 - Liverpool City Community Fire Station

Community Risk Management Plan 2022-23



Operational Preparedness

Operational Response

Prevention and Protection

People

# 12 - Kensington Community Fire Station

## Community Risk Management Plan 2022-23



### Liverpool City will:

Attend & assess premises to gather SSRI information to inform our response & identify risks & embed the PORIS software system.

Continue to effectively provide immediate & retained cover aligned to the Hybrid crewing system, including participating in any review & implementation of systems to provide a clear, pragmatic response.

Work in conjunction with Liverpool Protection when reporting or resolving local risk issues.

Monitor & utilise information from the outcomes of the Grenfell enquiry in accordance with Service procedures.

Continue to assess & monitor emerging local developments such as the new Liverpool Royal Hospital, student accommodation & shopping complexes.

Provide feedback through preparedness to shape a efficient transport flow for the community.

Maintain high standards of appliance care including regular cleaning, equipment testing & fault reporting.

Undertake all assign Hydrant walks to ensure operational readiness, report faults in a timely fashion & familiarise crews with alternative water sources.

### Liverpool City will:

Train on Fire service fundamental areas at a local level, via off site exercises & by attending organisation led planned training & service wide exercises.

Undertake & complete all Safe Person Assessments & theoretical training as designated by the monthly planner.

Plan & attend off site exercises based on local & neighbouring risks.

Support the implementation of the callmy app in relation to the response standard & retained capability.

Assure high standards of PPE, adherence to procedures & safe working at operational incidents.

Undertake regular driver training & constructive feedback sessions to promote high standards of driving & emergency response.

Understand & achieve the defined response times to ensure the communities we serve receive an effective & efficient service.

Deliver bespoke familiarisation training on the specialist asset at the station (ICU)

Identify & train at off site venues to develop staff on the skill sets associated with the CPL.

### Liverpool City will:

Attend & complete all required Prevention activities to reduce risk & protect vulnerable members of the community.

Support local or seasonal campaigns such as Winter Warm, High Rise & Older Person's day. Respond to & protect those affected by hate crime through support, advice & equipment.

Continue to advise on how to prevent fire within the growing student population through HFSCs & joint working with partners in Higher Education & building developments.

Support the most vulnerable members of the community through community impact funds

Identify & advise those considered the most vulnerable in the community (over 65's, areas of deprivation) around home safety through the undertaking of HFSCs.

Identify, report & prevent waste & fly tipping & the adverse effect it has on the community by reporting & utilising internal systems & support to notify partners.

Work with local businesses through the undertaking of SOFSA to promote & offer Fire Safety advice.

Reduce demand on resources through the identification of high demand areas such as AFA, Water related incidents & false alarms & joint working to educate & inform.

### Liverpool City will:

Actively monitor & manage personnel's wellbeing taking in to account external factors, eg. COVID

Complete inductions for new staff coming in to the hybrid system, including explanation of the staffing requirements & retained elements.

Embrace & embed ED&I at the centre of our work. Attend webinars & events to promote & learn about diversity. Support staff networks & local events, eg. Liverpool Pride.

Support the most vulnerable members of the community through community impact fund

Continue to develop new entrants to the Service through training, incident exposure & accredited Apprenticeship qualification. Identify future leaders & those with high potential, deliver training & development sessions & support them through the gateway.

Conduct appraisals in a positive & engaging manor to ensure key deliverable & staff development is maximised along with engagement.

Know our community; understand the diversity & how this is affected by risk, vulnerability & demand. Utilise this information to undertake intervention that help our communities thrive.

Promote a healthy lifestyle amongst personnel, including encouraging fitness & mental health & well-being activities. Direct staff to support services available.

# 12 - Kensington Community Fire Station

Community Risk Management Plan 2022-23



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**Our Aims:** To Protect, Prevent, Prepare and Respond

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	280	299	Site Specific Risk Information (SSRIs)	248
All Primary Fires	74	88	Home Fire Safety Checks	810
Accidental Dwelling Fires (ADFs)	29	21	HFSC's delivered to over 65's (60% of HFSC target)	413
Deliberate Vehicle Fires	6	15	Hydrant Surveys	71
All Secondary Fires	206	211	Waste & Fly Tipping	48
Anti-Social Behaviour Fires (ASBs)	107	91	Prevention talks	24
AFA's in Non Domestic Premises	106	134	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	26.1%		Off Station Exercising	2
Alert to Mobile	95.3%	95%		

The targets are based on 5 years performance data.

\*Targets for 22/23 will be provided in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

# 12 - Kensington Community Fire Station

## Community Risk Management Plan 2022-23



### Operational Preparedness

Kensington Community Fire Station will:

Attend & assess premises to gather SSRI information to inform our response & identify risks. Embed the PORIS software system.

Continue to effectively provide immediate & retained cover aligned to the DCWTR crewing system, including participating in any review & implementation of systems to provide a clear, pragmatic response.

Work in conjunction with Liverpool Protection when reporting or resolving local risk issues.

Undertake all assigned Hydrant walks to ensure operational readiness, report faults in a timely fashion & familiarise crews with alternative water sources.

Continue to assess & monitor emerging local developments such as the new Liverpool Royal Hospital, diversity of population & commercial retail developments.

Build knowledge & understanding of high rise premises, tactics for dealing with fires in high rise buildings & undertake regular familiarisation visits & training exercises.

Maintain high standards of appliance care including regular cleaning, equipment testing & fault reporting.

### Operational Response

Kensington Community Fire Station will:

Train on Fire service fundamental areas at a local level, via off site exercises & by attending planned training & service wide exercises.

Undertake & complete all Safe Person Assessments & theoretical training as designated by the monthly planner.

Plan & attend off site exercises based on local & neighbouring risks.

Support the implementation of the callmy app in relation to the response standard & retained capability.

Assure high standards of PPE, adherence to procedures & safe working at operational incidents.

Undertake regular driver training & constructive feedback sessions to promote high standards of driving & emergency response.

Understand & achieve the defined response times to ensure the communities we serve receive an effective & efficient service.

Support the specialist assets at Liverpool City via training & exercising.

Maintain competencies, knowledge & skills of Mass Decontamination Unit & associated mass decontamination procedures through regular training & exercising.

### Prevention and Protection

Kensington Community Fire Station will:

Attend & complete all required Prevention activities to reduce risk & protect vulnerable members of the community.

Support local or seasonal campaigns such as Winter Warm, High Rise & Older Person's day.

Respond to & protect those affected by hate crime through support, advice & equipment.

Continue to advise on how to prevent fire within the significant elderly population & the broader demographic through HFSCs & joint working with partners

Effectively engage with children & young people, creating strong bonds with schools, MFRS Youth Engagement & Prince's Trust.

Support the most vulnerable members of the community through community impact funds  
Identify, report & prevent waste & fly tipping & the adverse effect it has on the community by reporting & utilising internal systems & support to notify partners.

Work with local businesses through the undertaking of SOFSA to promote & offer Fire Safety advice.

Reduce demand on resources through the identification of high demand areas such as AFA, Water related incidents & false alarms & joint working to educate & inform.

### People

Kensington Community Fire Station will:

Actively monitor & manage personnel's wellbeing taking in to account external factors, for example, COVID

Complete inductions for new staff coming in to the DCWTR system, including full explanation of the staffing requirements & retained elements.

Embrace & embed ED&I at the centre of our work. Attend webinars & events to promote & learn about diversity. Support staff networks & local events.

Continue to develop new entrants to the Service through training, incident exposure & accredited Apprenticeship qualification.

Identify future leaders & those with high potential, deliver training & development sessions & support them through the gateway.

Conduct appraisals in a positive & engaging manner to ensure key deliverable & staff development is maximised along with engagement.

Know our community; understand the diversity & how this is effected by risk, vulnerability & demand. Utilise this information to undertake intervention that help our communities thrive.

Promote a healthy lifestyle amongst personnel, including encouraging fitness & mental health & well being activities.

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Community Risk Management Plan 2022-23



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**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2021/22	Targets 2021/22*		Annual Target 2022/23
All Fires	331	341	Site Specific Risk Information (SSRIs)	57
All Primary Fires	110	131	Home Fire Safety Checks	1953
Accidental Dwelling Fires (ADFs)	55	49	HFSC's delivered to over 65's (60% of HFSC target)	1089
Deliberate Vehicle Fires	19	36	Hydrant Surveys	73
All Secondary Fires	220	210	Waste & Fly Tipping	48
Anti-Social Behaviour Fires (ASBs)	143	152	Prevention talks	24
AFAs in Non Domestic Premises	40	39	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	20%		Off Station Exercising	2
Alert to Mobile	98.6%	95%		

The targets are based on 5 years performance data.

\*Targets for 22/23 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

# 14 - Speke / Garston Community Fire Station

Community Risk Management Plan 2022/23



## Operational Preparedness

At Speke and Garston Fire Station we will;

Continue to identify and familiarise ourselves with risks in our station area, offering fire safety advice to the owners/occupants. (SOFSA) For larger premises we will conduct a more in-depth visit and update our records as necessary.

Annually inspect all hydrants within our station area to ensure that they are well maintained and working correctly.

Embed the PORIS (Provision of Risk Information System) as part of risk information gathering,

Maintain key skills and core competencies by training every day; developing training sessions that are as real to life as possible to test and improve our skills and knowledge.

Plan and carry out training events at local risk venues including residential high rise properties and familiarise ourselves with local public risks including shopping centres, factories and processing plants.

Continue building on our relationship with cross border fire stations and representatives from risks in our area, (for example, Jaguar Land Rover/Liverpool JLA), to arrange joint-training exercises.

## Operational Response

Together we will;

Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all incidents as detailed in the IRMP.

Maintain and develop our excellent Health and Safety culture within the workplace. Continue to encourage our staff to recognise and act upon near misses and safety observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards.

Maintain operational appliances and equipment to the highest standards for effectiveness and availability.

Undertake regular on-station training in line with the operational training calendar, receiving quality assurance via Station Manager audits and complying with Service procedures, command guides and Information notes to ensure the highest levels of response.

Conduct two off station exercises in 2022-23.

## Prevention and Protection

Together we will;

Utilise demographic data and statistics so that we are best placed to understand and recognise our local community whilst conducting HFSC's.

Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of high social deprivation.

Support local community groups and housing providers to promote our HFSC strategy including reassurance campaigns in High Rise premises, prevention talks in Sheltered Accommodation, Schools and rural areas plus organised community events to maximise effectiveness.

Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/landowners to reduce risk.

Carry out SOFSA visits to enhance Fire Protection standards in Commercial premises and encourage staff to become familiar with risks in their station area.

## People

At Speke and Garston Fire Station we will;

Be true to our values; serving the public with courage, integrity and compassion.

To invest in our workforce and encourage continued professional development.

Monitor, promote and support the physical and mental health of our personnel through regular health screening and awareness to maintain a healthy, functional workforce and achieve expected attendance levels.

Embrace and promote Equality, Diversity and Inclusion both in the workplace and the community through prevention work, community room use and staff education.

Support ED&I calendar events, webinars and celebration months.

Embed the culture of coaching and mentoring within station staff to ensure our people can achieve satisfaction with the workplace and be the best that they can be.

Continue to support local charities including the recipient of our Community Impact Fund, Newhutte Community Kitchen.



# 14 - Speke / Garston Community Fire Station

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	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	276	313	Site Specific Risk Information (SSRIs)	120
All Primary Fires	63	109	Home Fire Safety Checks	1524
Accidental Dwelling Fires (ADFs)	26	33	HFSC's delivered to over 65's (60% of HFSC target)	982
Deliberate Vehicle Fires	13	38	Hydrant Surveys	75
All Secondary Fires	213	204	Waste & Fly Tipping	24
Anti-Social Behaviour Fires (ASBs)	168	161	Prevention talks	24
AFA's in Non Domestic Premises	14	8	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	16.7%		Off Station Exercising	2
Alert to Mobile	96.3%	95%		

The targets are based on 5 years performance data.

\* Targets for 22/23 will be provided in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

# 15 - Toxteth Community Fire Station

## Community Risk Management Plan 2022-23



Operational Preparedness	Operational Response	Prevention and Protection	People
<p>As a station we will:</p> <p>Complete allocated Site Specific Risk Information inspections prioritised on risk category and due date.</p> <p>Embed the PORIS (Provision of Risk Information System) software and utilise as a tool for risk information gathering.</p> <p>Manage availability of all water supplies through hydrant inspections and open water source identification.</p> <p>Maintain all competencies by attending all TDA Core risk critical training.</p> <p>Arrange and complete 2 off site exercises, at known risks within the station area. (M and S Arena, River, Central Mosque)</p> <p>Complete 100 percent of all allocated SPA and Learnpro packages.</p> <p>Strengthen links with the highest risk stakeholders within the station area (M&amp;S Arena, Convention Centre, River MF1 Coastguard and RNLI).</p> <p>Ensure consistent high standards of appliance cleanliness, readiness and availability to our communities.</p> <p>Train and familiarise with specialist assets held at separate locations to ensure efficiency in response.</p>	<p>We will:</p> <p>Complete daily training in line with the station training planner.</p> <p>Maintain core skills through 100% completion of Safe Person Assessments.</p> <p>Attain a minimum performance of 85% during monthly audits.</p> <p>Maintain 95% against performance indicator DR23 Alert to mobile in 1.9 mins and TR08 attendance to life risk incidents within 10 mins.</p> <p>Promote a positive health and safety culture to reduce fire fighter injuries and damage to MFRS Assets. Increased vigilance and completion of near miss reports where appropriate.</p> <p>Ensure the correct use, maintenance and recording or Personal Protective Equipment.</p> <p>Ensure correct support, training and development of apprentice Firefighters through the national programme.</p> <p>Recognise and record new and emerging risks in the station area including waterfront development, residential and commercial premises.</p>	<p>Together we will:</p> <p>Link in with the Arson Reduction Team to support intelligence led activities.</p> <p>Reinvigorate HFSC activity to protect the people of Merseyside.</p> <p>Carry out reassurance campaigns in the residential high rise blocks within ours and neighbouring station areas.</p> <p>Increase the percentage of visits to vulnerable persons and over 65's using the status reports during HFSC planning.</p> <p>Link in with youth engagement within the community and support the development of the Princes Trust team.</p> <p>Strengthen links with all our religious communities to familiarise the crews with the diverse needs of the population and share links with service providers.</p> <p>Carry out reassurance campaigns in residential high rise blocks in and around the station area, prioritising blocks of 8 floors or more.</p> <p>Forge links with the Thrive Careers Hub in the City Centre so they can benefit from a grant from the Community Impact Fund and also embed our Fire Fighters to assist in developing those from the community who are looking to gain work.</p>	<p>At Toxteth we will:</p> <p>Support our staff who have been affected directly or indirectly by the ongoing pandemic.</p> <p>Identify and support Firefighters and Watch Managers who wish to develop and seek promotion.</p> <p>Set appraisal objectives to develop staff.</p> <p>Complete appraisals within the specified timescales.</p> <p>Identify and support Development Firefighters in the completion of their NVQ/Apprenticeships through mentoring.</p> <p>Manage absence levels in line with Service Policy.</p> <p>Embed coaching and mentoring as a development aid.</p> <p>Support positive action by delivering taster days for potential new fire fighters from our underrepresented communities utilising the fire fit hub for awareness days.</p> <p>Support and develop new drivers on station.</p> <p>Maintain fitness levels through shift related physical training activities.</p> <p>Engage with and support our local community through the Community Impact Fund.</p>

# 15 - Toxteth Community Fire Station

Community Risk Management Plan 2022-23



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	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	493	429	Site Specific Risk Information (SSRIs)	100
All Primary Fires	147	145	Home Fire Safety Checks	1514
Accidental Dwelling Fires (ADFs)	74	55	HFSC's delivered to over 65's (60% of HFSC target)	863
Deliberate Vehicle Fires	37	44	Hydrant Surveys	97
All Secondary Fires	346	284	Waste & Fly Tipping	24
Anti-Social Behaviour Fires (ASBs)	217	220	Prevention talks	24
AFA's in Non Domestic Premises	37	24	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	19.6%		Off Station Exercising	2
Alert to Mobile	95.7%	95%		

The targets are based on 5 years performance data.

\*Targets for 22/23 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

# 16 - Old Swan Community Fire Station

## Community Risk Management Plan 2022-23



### Operational Preparedness

At Old Swan Fire Station, we will;

Continue to identify and familiarise ourselves with risks in our station area, offering fire safety advice to the owners/occupants. (SOFSA) For larger premises, we will conduct a more in-depth visit and update our records as necessary.

Embed the PORIS (Provision of Operational Risk Information System) as a means of recording risk information to keep crews safe.

Annually inspect all hydrants within our station area to ensure that they are well maintained and working correctly.

Maintain key skills, core competencies and utilise the annual training planner to ensure operational preparedness. Continue to maintain professional development utilising all available resources.

Maintain key skills and core competencies by training every day; developing training sessions that are as real to life as possible to test and improve our skills and knowledge. We will continue to pass on our skills, knowledge and experience to our Development Fire Fighters.

### Operational Response

Together we will;

Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all incidents as detailed in the IRMP.

Maintain and develop our excellent Health and Safety culture within the workplace. Continue to encourage our staff to recognise and act upon near misses and safety observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards.

Maintain operational appliances and equipment to the highest standards for effectiveness and availability.

Undertake regular on-station and off-station training in line with the operational training calendar, receiving quality assurance via Station Manager audits and complying with Service procedures, command guides and Information notes to ensure the highest levels of response.

### Prevention and Protection

Together we will;

Utilise demographic data and statistics to ensure that we are best placed to understand and recognise our local community whilst conducting HFSC's.

Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of high social deprivation.

Support local community groups and housing providers to promote our HFSC strategy including reassurance campaigns in high-rise premises, prevention talks in sheltered accommodation, schools and rural areas plus organised community events to maximise effectiveness.

Utilise Prevention Officers and local partners to identify areas of ASB and liaise with property/ landowners to reduce risk.

Carry out SOFSA visits to enhance Fire Protection standards in commercial premises and encourage staff to become familiar with risks in their station area.

### People

At Old Swan Fire Station, we will;

Be true to our values; serving the public with courage, integrity and compassion.

To invest in our workforce and encourage continued professional development.

Monitor, promote and support the physical and mental health of our personnel through regular health screening and awareness to maintain a healthy, functional workforce and achieve expected attendance levels.

Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education.

Embed the culture of coaching and mentoring to support staff development in the workplace.

Support and promote the presence of charity/food bank collection points on our station and to do the best we can for the most vulnerable in our community.

Provide ongoing support to the recipient of our Community Impact Fund, The Secret Garden Project.

# 16 - Old Swan Community Fire Station

Community Risk Management Plan 2022-23



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	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	345	400	Site Specific Risk Information (SSRIs)	63
All Primary Fires	129	146	Home Fire Safety Checks	2019
Accidental Dwelling Fires (ADFs)	55	58	HFSC's delivered to over 65's (60% of HFSC target)	1183
Deliberate Vehicle Fires	35	41	Hydrant Surveys	95
All Secondary Fires	217	254	Waste & Fly Tipping	48
Anti-Social Behaviour Fires (ASBs)	149	197	Prevention talks	24
AFA's in Non Domestic Premises	32	30	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	40%		Off Station Exercising	2
Alert to Mobile	95.4%	95%		

The targets are based on 5 years performance data.

\*Targets will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

# 17 - Belle Vale Community Fire Station

Community Risk Management Plan 2022-23



## Excellent Operational Preparedness

Firefighters at Belle Vale Fire Station will;

Continue to identify and familiarise ourselves with risks in our station area, offering fire safety advice to the owners/occupants. (SOFSA) For larger premises, we will conduct a more in-depth visit and update our records as necessary.

Continue to conduct SSRI inspections to maximise operational risk knowledge and work to embed the PORIS (Provision of Risk Information System) software into site visits.

Annually inspect all hydrants within our station area to ensure that they are well maintained and working correctly.

Maintain key skills, core competencies and utilise the annual training planner to ensure operational preparedness. Continue to maintain professional development utilising all available resources.

Host, maintain and train with National Resilience assets including the High Volume Pump (HVP) in conjunction with support stations to maintain effectiveness, and provide familiarisation training to colleagues from all stations.

## Excellent Operational Response

Together we will;

Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all incidents as detailed in the IRMP.

Maintain and develop our excellent Health and Safety culture within the workplace. Continue to encourage our staff to recognise and act upon near misses and safety observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards.

Maintain operational appliances and equipment to the highest standards for effectiveness and availability. Carry out practical exercises with the HVP to enhance and promote its capability service wide.

Undertake regular on-station training in line with the Operational training calendar ensuring quality assurance via Station Manager audits and complying with Service procedures, Command guides and Information notes to ensure the highest levels of response

## Excellent Prevention and Protection

Together we will;

Utilise demographic data and statistics to ensure that we are best placed to understand and recognise our local community whilst conducting HFSC's.

Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of high social deprivation.

Support local community groups and housing providers to promote our HFSC strategy including reassurance campaigns in High Rise premises, prevention talks in Sheltered Accommodation, Schools and rural areas plus organised community events to maximise effectiveness.

Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ landowners to reduce risk.

Carry out SOFSA visits to enhance Fire Protection standards in Commercial premises and encourage staff to become familiar with risks in their station area.

## Excellent People

At Belle Vale Fire Station, we will;

Be true to our values; serving the public with courage, integrity and compassion.

To invest in our workforce and encourage continued professional development.

Monitor, promote and support the physical and mental health of our personnel through regular health screening and awareness to maintain a healthy, functional workforce and achieve expected attendance levels.

Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work and staff education.

Support and promote the Princes Trust to assist disadvantaged young people to realise their true potential through engagement, inclusion and team building.

Continue to work with the recipient of the Community Impact Fund, New Horizons; a local charity providing enrichment and education to vulnerable members of the community.

# 17 - Belle Vale Community Fire Station

Community Risk Management Plan 2022-23



**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES are the impact our actions have on the community such as reducing incidents.**

**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	232	164	Site Specific Risk Information (SSRIs)	34
All Primary Fires	67	62	Home Fire Safety Checks	2178
Accidental Dwelling Fires (ADFs)	41	28	HFSC's delivered to over 65's (60% of HFSC target)	1353
Deliberate Vehicle Fires	10	15	Hydrant Surveys	54
All Secondary Fires	165	102	Waste & Fly Tipping	24
Anti-Social Behaviour Fires (ASBs)	154	85	Prevention talks	48
AFA's in Non Domestic Premises	12	12	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	16.7%		Off Station Exercising	2
Alert to Mobile	97.7%	95%		

The targets are based on 5 years performance data.

\*Targets will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 18 - Aintree Community Fire Station

## Community Risk Management Plan 2022-23



### Operational Preparedness

Aintree will:

Attend and assess premises to gather SSRI information to inform our response and identify risks. Understand and implement the PORIS system.

Continue to effectively provide immediate and retained cover aligned to the DCWTR crewing system.

Ensure maintenance of skills against national standards in mass decontamination support and accurate working knowledge of the mass decontamination unit. (MDU)

Provide detailed feedback on pilot equipment as a designated research and development station.

Continue to assess and monitor high risk local developments such as the renovation of University Hospital Aintree, and HMP Liverpool.

Maintain high standards of appliance care including cleaning, equipment tests and fault reporting.

Undertake all assign Hydrant walks to ensure operational readiness, report faults in a timely fashion and familiarise crews with alternative water sources, including Leeds Liverpool Canal.

Participate in consultation and feedback sessions around the development of the new TDA and Superstation at Long Lane.

### Operational Response

Aintree will:

Train on Fire service fundamental areas at a local level, via off site exercises and by attending organisation led planned training and service wide exercises.

Undertake and complete all Safe Person Assessments and theoretical training as designated by the monthly planner.

Plan and attend off site exercises based on local and neighbouring risks.

Support the implementation of the CallMy app in relation to the response standard and retained capability.

Assure high standards of PPE, adherence to procedures and safe working at operational incidents.

Undertake regular driver training and constructive feedback sessions to promote high standards of driving and emergency response.

Conduct familiarisation inspections with local risk sites to ensure the maximum efficiency of response.

Understand and achieve the defined response times to ensure the communities we serve receive an effective and efficient service.

### Prevention and Protection

Aintree will:

Attend and complete all required Prevention activities to reduce risk and protect vulnerable members of the community.

Support local or seasonal campaigns such as Winter Warm, High Rise and Older Person's day. Respond to and protect those affected by hate crime through support, advice and equipment.

Continue to advise on how to prevent fire within the significant elderly population and the broader demographic through HFSCs and joint working with partners in NHS and local primary care trusts.

Support the most vulnerable members of the community through community impact funds.

Seek to educate local primary and secondary school children around Fire Safety, Road Safety and Water Safety to reduce harm or injury through school visits.

Identify, report and prevent waste and fly tipping and the adverse effect it has on the community.

Work with local businesses through the undertaking of SOFSA to promote and offer Fire Safety advice.

Reduce demand on resources through the identification of high demand areas such as AFA, Water related incidents and false alarms and joint working to educate and inform.

### People

Aintree will:

Actively monitor and manage personnel's wellbeing taking in to account external factors such as COVID.

Complete inductions for new staff coming in to the DCWTR system, including full explanation of the staffing requirements and retained elements.

Embrace and embed ED&I at the centre of our work. Attend webinars and events to promote and learn about diversity. Support staff networks and local events.

Continue to develop new entrants to the Service through training, incident exposure and accredited Apprenticeship qualification.

Identify future leaders and those with high potential, deliver training and development sessions and support them through the gateway. Conduct appraisals in a positive and engaging manner to ensure key deliverable and staff development is maximised along with engagement.

Know our community; understand the diversity and how this is effected by risk, vulnerability and demand. Utilise this information to undertake intervention that help our communities thrive.

Promote a healthy lifestyle amongst personnel, including encouraging fitness and mental health and well being activities. Direct staff to support services available.



# 19 - Croxteth Community Fire Station

Community Risk Management Plan 2022-23



**Our Vision:** To be the best Fire and Rescue Service in the UK – One team putting its communities first.

**Our Purpose:** Here to Serve. Here to Protect. Here to keep you safe.

**Our Aims:** To Protect, Prevent, Prepare and Respond

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	261	310	Site Specific Risk Information (SSRIs)	66
All Primary Fires	103	128	Home Fire Safety Checks	2178
Accidental Dwelling Fires (ADFs)	43	28	HFSC's delivered to over 65's (60% of HFSC target)	1278
Deliberate Vehicle Fires	23	33	Hydrant Surveys	48
All Secondary Fires	158	182	Waste & Fly Tipping	24
Anti-Social Behaviour Fires (ASBs)	112	121	Prevention talks	24
AFA's in Non Domestic Premises	63	70	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	25.8%		Off Station Exercising	2
Alert to Mobile	98.5%	95%		

The targets are based on 5 years performance data.

\*Targets will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

# 19 - Croxteth Community Fire Station

Community Risk Management Plan 2022-23



## Operational Preparedness

We will:

Complete all SSRI inspections on premises within station area to ensure that key risk information is available to operational crews.

Complete all allocated hydrant inspections

Maintain core competencies by attending scheduled training at the Training and Development Academy.

Measure and confirm competencies against Learnpro and SPA.

Train to maintain all competencies against USAR, MTA & technical rescue skills

Conduct training exercises across Merseyside to further develop technical rescue skills

Develop systems and working practices on station, building on existing relationships with internal staff & HART colleagues based at Croxteth Station

## Operational Response

We will:

Ensure all aspects of operational response can be conducted safely in line with the training planner & assess against national & local policy, guidance and procedures

Maintain core skills through completion of Safe Person Assessments and theoretical learning

Maintain 95% standard for alert to mobile within 1.9 minutes & attendance standard, attending all life risk within 10 minutes.

Promote a positive Health & Safety culture to manage Health & Safety requirements

Maintain appliance and equipment to maintain operational readiness

Conduct routine testing and maintenance of equipment

Ensure response times are effectively met

## Prevention and Protection

Together we will:

Deliver HFSC's on a risk based approach utilising status reports, local knowledge, incident data & partner information to identify specifically the over 65's and the most vulnerable groups in our community

Support local and seasonal campaigns such as Winter Warm, High Rise or Older Persons day

Undertake Simple Operational Fire Safety Assessments (SOFSA) to provide advice and guidance to small businesses to ensure compliance with legislation & familiarise crews

Target anti-social behaviour & waste material build up to reduce ASB fires

Collate & monitor Equality data from our activities to ensure we target all groups within the community

Look to support community based initiatives by use of the community impact fund

## People

At Croxteth we will:

Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic.

Use the appraisal process to promote personal development by setting realistic aims & objectives to support individuals and team

Identify & support individuals who would like to develop/progress their careers & ensure suitable opportunities are created

Provide support for development firefighters via mentorship, structured training & development activities

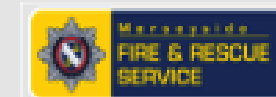
Continue to maintain existing USAR/Technical Rescue skills & help to support the development of newer team members

Maintain fitness levels through shift related physical training activities

Manage health, safety & well-being of personnel & ensure that levels of absence, accidents & injuries are in line with Service policy

# 19 - Croxteth Community Fire Station

Community Risk Management Plan 2022-23



**Our Vision:** To be the best Fire and Rescue Service in the UK – One team putting its communities first.

**Our Purpose:** Here to Serve. Here to Protect. Here to keep you safe.

**Our Aims:** To Protect, Prevent, Prepare and Respond

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	292	382	Site Specific Risk Information (SSRIs)	46
All Primary Fires	93	106	Home Fire Safety Checks	1854
Accidental Dwelling Fires (ADFs)	39	43	HFSC's delivered to over 65's (60% of HFSC target)	1078
Deliberate Vehicle Fires	33	36	Hydrant Surveys	60
All Secondary Fires	199	276	Waste & Fly Tipping	48
Anti-Social Behaviour Fires (ASBs)	149	201	Prevention talks	24
AFA's in Non-Domestic Premises	12	9	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	11.1%		Off Station Exercising	2
Alert to Mobile	95.2%	95%		

The targets are based on 5 years performance data.

\*Targets for 22/23 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

# 20 - Birkenhead Community Fire Station

## Community Risk Management Plan 2022-23



### Operational Preparedness

Birkenhead Community Fire Stn will:

Complete all programmed core skills courses at the Training and Development Academy.

Utilise the Station Training Planner to complete all Safe Person Assessments and LearnPro modules to maintain theoretical and practical skills.

Undertake two off station training scenarios. Utilising due for renewal SSRI locations to develop new relationships and realistic incident scenarios.

Embed the PORIS (Provision of Operational Risk Information System) following an initial trial period.

Arrange familiarisation visits to local high risk premises such as Cammell Laird and Tranmere Oil Terminal. Including an exercise for WM/CM development.

Explore mentoring possibilities between Birkenhead and Wallasey crews.

Maintain an excellent standard of readiness, cleanliness of the appliance, equipment and standards of dress.

Begin awareness training of Specialist Support POD's across the Stations.

Ensure all hydrant and Emergency Water Supply inspections are completed.

### Operational Response

Birkenhead Community Fire Stn will:

Actively promote a positive Health and Safety culture. Encourage and support reporting of near miss incidents to prevent future accidents.

Ensure Alert to Mobile, Standards of Fire Cover and IRS completion standards are met.

Work with our partners such as NWS, Coastguard and RNLI to maintain excellent response to water and mud related incidents.

Ensure appropriate standards of PPE, adherence to procedures and safe working practice at operational incidents.

Ensure standards of driving and emergency response and low speed manoeuvres are maintained and developed through instruction, information and exposure.

Contribute to organisational learning by conducting debriefs and sharing learning from incidents and exercises through Operational Assurance Department.

Continue to engage in multi agency or locally relevant exercises including COMAH, Mersey Tunnels and rail systems.

### Prevention and Protection

Birkenhead Community Fire Stn will:

Continue to use targeted data to engage, inform, educate and make-safe those most vulnerable from fire.

Explore gateways into the Diverse Cultural Community, explore relationship with Deen Community Centre

Ensure understanding and promote safeguarding of vulnerable persons and those with protected characteristics.

Use intelligence led information to target areas of ADF's and undertake arson reduction campaigns. Continue to highlight and report fly-tipped waste and vulnerable properties.

Effectively engage with children and young people, creating strong bonds with schools. Explore relationship with The Hive Youth Zone.

Continue to work with Charles Thompson Mission to Engage with Vulnerable and at Risk. Generate HFSC referrals.

Deliver seasonal campaigns, such as Older Persons Week, Winter Warm and Bonfire Period alongside Prevention Department and Partners.

Contribute to implementation of new CFRMIS Protection Department System via completion of allocated Site Specific Risk Information and Simple Operational Fire Safety Audits within the station area.

### People

Birkenhead Community Fire Stn will:

Promote awareness of the importance of mental health wellbeing and encourage all to monitor and signpost their colleagues to counselling /occupational health, where appropriate.

Positively promote Critical Incident Stress Management process. These measures should contribute to maintaining low absence levels.

Develop our people via continued engagement to deliver a professional service which has a positive impact on our communities and workplace.

Support the Firefighter Apprenticeship Programme through mentoring, training, development and observation on station.

Develop and support personnel at all rank levels to be the best they can be, identifying and support potential managers for the future.

Contributing to the Coaching and Mentoring Programs.

Review performance and identify future development needs through the appraisal system.

Promote a healthy lifestyle amongst personnel through good nutrition and a physical fitness environment.

Recognise and promote the value of EDI within the FRS and the wider communities we serve.

# 20 - Birkenhead Community Fire Station

Community Risk Management Plan 2022-23



**Our Vision:** To be the best Fire and Rescue Service in the UK – One team putting its communities first.

**Our Purpose:** Here to Serve. Here to Protect. Here to keep you safe.

**Our Aims:** To Protect, Prevent, Prepare and Respond

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	477	444	Site Specific Risk Information (SSRIs)	73
All Primary Fires	132	138	Home Fire Safety Checks	1953
Accidental Dwelling Fires (ADFs)	50	57	HFSC's delivered to over 65's (60% of HFSC target)	1156
Deliberate Vehicle Fires	37	38	Hydrant Surveys	84
All Secondary Fires	345	306	Waste & Fly Tipping	48
Anti-Social Behaviour Fires (ASBs)	249	205	Prevention talks	24
AFA's in Non Domestic Premises	16	23	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	22%		Off Station Exercising	2
Alert to Mobile	94.7%	95%		

The targets are based on 5 years performance data.  
\*Targets for 22/23 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

# 21 - Bromborough Community Fire Station

## Community Risk Management Plan 2022-23



### Operational Preparedness

Our team will:

Maintain competence by attending all required core skills courses at our Training and Development Academy.

Utilise the Station Training Planner to complete all Safe Person Assessments and LearnPro modules to maintain theoretical and practical skills.

Develop relationships with cross border service (Cheshire FRS), carrying out joint training sessions and sharing of knowledge and information regarding risks.

Encourage and develop apprentice firefighters and new ranks to become competent and confident in their roles.

Complete two off station Training Exercises, highlighting local risks.

Understand local risks by completing Site Specific Risk Inspections (SSRI). Develop awareness and use of the PORIS (Provision of Operational Risk Information) system to capture risk information.

Complete relevant Hydrant Surveys for the station area.

Support required COMAH training events as required.

Maintain high standards of appliance care including cleaning, testing of equipment and fault reporting.

### Operational Response

Our team will:

Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times and Alert to Mobile, coinciding with our monthly reportable Performance Indicators.

Train & assess competence against national & local policy, guidance & procedures in all areas of operational response to resolve incidents safely and effectively.

Contribute to organisational learning by conducting debriefs and sharing learning from incidents and exercises.

Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the OSHENs system.

Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers.

Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service.

Undertake Operational Training each shift and utilise Ops Assurance bulletins and case studies to maintain wider knowledge and understanding.

### Prevention and Protection

Our team will:

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks for elderly, vulnerable or high-risk individuals.

Community impact fund of £1000 will be utilised to make a positive difference in our communities and enhance our ability to engage with them. Crews will continue to seek opportunity to appropriate funds.

Carry out Community Reassurance Campaigns in our most required areas in accordance with risk, vulnerability and demand.

Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention Talks in places such as Schools, Youth Centres, and Sheltered Accommodation to promote our safety messages.

Make inroads into the rural community to reassure and educate them and promote our safety message.

Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA), to promote safety in the workplace and to reinforce Fire Safety Legislation.

### People

Our team will:

Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic.

Attend and support Staff Network events and ED&I calendar events to increase station personnel's knowledge of Equality Diversity and Inclusion.

Create a workplace that reflects our organisational and personal values.

Maintain high levels of attendance and promote fitness and well-being.

Be developed and supported via the Values Based Appraisal System, allowing staff to work with their line managers to set and achieve their goals.

Provide support to Firefighters and ranks in development roles to allow them to become the best they can be.

Support Apprentices with their development of skills knowledge and behaviours throughout their Firefighter apprenticeship.

Embed coaching and mentoring within stations as a progressive development and staff welfare tool.

Continue to provide positive role modelling within our communities.

# 21 - Bromborough Community Fire Station

Community Risk Management Plan 2022-23



**Our Vision:** To be the best Fire and Rescue Service in the UK – One team putting its communities first.

**Our Purpose:** Here to Serve. Here to Protect. Here to keep you safe.

**Our Aims:** To Protect, Prevent, Prepare and Respond

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	231	189	Site Specific Risk Information (SSRIs)	45
All Primary Fires	84	60	Home Fire Safety Checks	2019
Accidental Dwelling Fires (ADFs)	23	24	HFSC's delivered to over 65's (60% of HFSC target)	1253
Deliberate Vehicle Fires	22	10	Hydrant Surveys	41
All Secondary Fires	147	129	Waste & Fly Tipping	48
Anti-Social Behaviour Fires (ASBs)	101	72	Prevention talks	48
AFAs in Non Domestic Premises	27	25	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	47.6%		Off Station Exercising	2
Alert to Mobile	94.3%	95%		

The targets are based on 5 years performance data.  
\*Targets for 22/23 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 22 - Heswall Community Fire Station

Community Risk Management Plan 2022-23



## Operational Preparedness

Our team will:

Complete all core skills courses at our Training and Development Academy.

Utilise the Station Training Planner to complete all Safe Person Assessments and LearnPro modules to maintain theoretical and practical skills.

Develop relationships with cross border service (Cheshire FRS), carrying out joint training sessions and sharing of knowledge and information regarding risks.

Encourage and develop new firefighters and new ranks to become competent and confident in their roles.

Complete two off station Training Exercises, highlighting local risks.

Understand local risks by completing Site Specific Risk Inspections (SSRI) Develop awareness and use of the PORIS (Provision of Operational Risk Information) system to capture risk information.

Ensure training and development against regular incident types.

Complete Hydrant Surveys for the station area.

Maintain high standards of appliance care including cleaning, testing of equipment and fault reporting.

## Operational Response

Our team will:

Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times and Alert to Mobile, coinciding with our monthly reportable Performance Indicators.

Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers.

Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service.

Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the OSHENs system.

Maintain our capability to respond to significant incidents in Merseyside and throughout the UK through regular training with the HVP (High Volume Pump) National Resilience asset.

Enhance knowledge and capability of responding to Wildfire incidents utilising the all-terrain vehicle and enhanced training of personnel.

Undertake Operational Training each shift and utilise Ops Assurance bulletins and case studies to maintain wider knowledge and understanding.

## Prevention and Protection

Our team will:

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks.

Community impact fund of £1000 will be utilised to make a positive difference in our communities and enhance our ability to engage with them.

Carry out Community Reassurance Campaigns in accordance with risk, demand and vulnerability.

Fully integrate use of new systems such as CFRMIS to improve efficiency of recording data or capturing information.

Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention Talks in places such as Schools, Youth Centres and Sheltered Accommodation to promote our safety messages.

Develop relationships with the rural community to reassure and educate communities and promote our safety message.

Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA), to promote safety in the workplace and to reinforce Fire Safety Legislation.

## People

Our team will:

Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic.

Attend Staff Network events and support ED&I calendar events to increase station personnel's knowledge of Equality Diversity and Inclusion.

Create a workplace that reflects our organisational and personal values.

Maintain high levels of attendance and promote fitness and well-being.

Be developed and supported via the Values Based Appraisal System, allowing staff to work with their line managers to set and achieve their goals.

Provide support to Firefighters and managers in development roles to allow them to become the best they can be.

Support Apprentices with their development of skills knowledge and behaviours throughout their Firefighter apprenticeship.

Embed coaching and mentoring within stations as a progressive development and staff welfare tool.

Continue to provide positive role modelling within our communities.



# 22 - Heswall Community Fire Station

Community Risk Management Plan 2022-23



**Our Vision:** To be the best Fire and Rescue Service in the UK – One team putting its communities first.

**Our Purpose:** Here to Serve. Here to Protect. Here to keep you safe.

**Our Aims:** To Protect, Prevent, Prepare and Respond

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	46	62	Site Specific Risk Information (SSRIs)	44
All Primary Fires	18	24	Home Fire Safety Checks	2019
Accidental Dwelling Fires (ADFs)	9	11	HFSC's delivered to over 65's (60% of HFSC target)	1353
Deliberate Vehicle Fires	2	3	Hydrant Surveys	31
All Secondary Fires	28	38	Waste & Fly Tipping	12
Anti-Social Behaviour Fires (ASBs)	20	18	Prevention talks	48
AFA's in Non Domestic Premises	9	13	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	71.4%		Off Station Exercising	2
Alert to Mobile	94.2%	95%		

The targets are based on 5 years performance data.

\*Targets for 22/23 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

# 25 - Wallasey Community Fire Station

## Community Risk Management Plan 2022-23



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### Operational Preparedness

Wallasey Community Fire Stn will:

Complete all programmed core skills courses at the Training and Development Academy.

Utilise the Station Training Planner to complete all Safe Person Assessments and LearnPro modules to maintain theoretical and practical skills.

Develop knowledge and understanding of Marine Firefighting theoretical and practical skills to create a specialist team at Wallasey.

Assist with familiarisation of crews on a service wide basis to ensure knowledge of specific skillsets is devolved to all operational staff.

Undertake two off station training scenarios. Utilising due for renewal SSRI locations to develop new relationships and realistic incident scenarios. Embed the PORIS system following initial trials.

Maintain an excellent standard of readiness, cleanliness of appliances, equipment, kit and standards of dress.

Ensure all hydrant and Emergency Water Supply inspections are completed.

Contribute to development and delivery of awareness training of LPP, BASU, Marine Tunnel and Damage Control Unit to Stations across Merseyside.

Explore collaborative training with NWS and Paramedics via on station relationships.

### Operational Response

Wallasey Community Fire Stn will:

Actively promote a positive Health and Safety culture. Encourage and support reporting of near miss incidents to prevent future accidents/incidents.

Ensure Alert to Mobile, Standards of Fire Cover and IRS completion standards are met.

Work with our partners such as NWS, Coastguard and RNLI to maintain excellent response to water and mud related incidents.

Ensure appropriate standards of PPE, adherence to procedures and safe working practice at operational incidents and training exercises.

Ensure high standards of driving and emergency response and low speed manoeuvres are maintained and developed through instruction, information and exposure.

Contribute to organisational learning by conducting debriefs and sharing learning from incidents and exercises through Operational Assurance Department.

Achieve Recall to Duty alert to mobile times for M25P3 and Specialist Support Assets using Call My App.

Ensure staffing provision is maintained to requirements of the Hybrid duty system model.

### Prevention and Protection

Wallasey Community Fire Stn will:

Continue to use targeted data to engage, inform, educate and make-safe those most vulnerable from fire.

Ensure understanding and promote safeguarding of vulnerable persons and those with protected characteristics.

Use intelligence led information to target areas of ADF's and undertake arson reduction campaigns. Continue to highlight and report fly-tipped waste and vulnerable properties.

Effectively engage with children and young people, creating strong bonds with schools. Explore relationship with The Hive Youth Zone

Identify community groups eligible for Community Impact Fund. Explore relationship with Local Community Group, The Voice of Egremont.

Continue to deliver seasonal campaigns, such as Older Persons Week, Winter Warm and Bonfire Period alongside Prevention and Partners.

Contribute to implementation of new CFMIS Protection Department System via completion of allocated Site Specific Risk Information and Simple Operational Fire Safety Audits within the station area.

Strengthen working relationship between Operational Crews, Protection and Prevention Teams via Monthly Meetings.

### People

Wallasey Community Fire Stn will:

Promote awareness of the importance of mental health wellbeing. Encourage all to monitor and signpost their colleagues to counselling /occupational health, where appropriate.

Positively promote Critical Incident Stress Management process. These measures should contribute to maintaining low absence levels.

Develop our people via continued engagement to deliver a professional service, which has a positive impact on our communities and workplace.

Support the Firefighter Apprenticeship Programme through mentoring, training, development and observation on station. Exploration into Mentor Bridging Team for Apprentice Fire Fighters.

Develop and support personnel at all rank levels to be the best they can be and identify and support potential managers for the future. Contributing to the Coaching and Mentoring.

Review performance and identify future development needs through the appraisal system.

Promote a healthy lifestyle amongst personnel through good nutrition and a physical fitness environment.

Recognise and promote the value of EDI within the FRS and the wider communities we serve.

# 25 - Wallasey Community Fire Station

Community Risk Management Plan 2022-23



**Our Vision:** To be the best Fire and Rescue Service in the UK – One team putting its communities first.

**Our Purpose:** Here to Serve. Here to Protect. Here to keep you safe.

**Our Aims:** To Protect, Prevent, Prepare and Respond

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	387	370	Site Specific Risk Information (SSRIs)	90
All Primary Fires	100	106	Home Fire Safety Checks	3003
Accidental Dwelling Fires (ADFs)	35	45	HFSC's delivered to over 65's (60% of HFSC target)	1789
Deliberate Vehicle Fires	20	28	Hydrant Surveys	65
All Secondary Fires	286	264	Waste & Fly Tipping	24
Anti-Social Behaviour Fires (ASBs)	168	152	Prevention talks	24
AFA's in Non Domestic Premises	12	15	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	25.9%		Off Station Exercising	2
Alert to Mobile	96.8%	95%		

The targets are based on 5 years performance data.  
\*Targets for 22/23 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

# 26 - Saughall Massie Community Fire Station

Community Risk Management Plan 2022-23



## Operational Preparedness

Our team will:

Complete all core skills courses at our Training and Development Academy.

Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills.

Encourage and develop new firefighters and new ranks to become competent and confident in their roles.

Ensure all staff development areas including FF apprentice, Crew and Watch Managers are supported to the highest standards.

Complete two off station Training Exercises, highlighting local risks.

Support wider risk training such as COMAH exercising when required.

Understand local risks by completing Site Specific Risk Inspections (SSRI) Develop awareness and use of the PORIS (Provision of Operational Risk Information) system to capture risk information.

Complete Hydrant Surveys for the station area.

Maintain high standards of appliance care including cleaning, testing of equipment and fault reporting.

## Operational Response

Our team will:

Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times and Alert to Mobile, coinciding with our monthly reportable Performance Indicators.

Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers.

Maintain a service wide response to High Rise buildings, in terms of responding to incidents and reassurance of the community.

Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service.

Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the OSHENS system.

Continue to develop knowledge and skills in relation to local risk.

Undertake Operational Training each shift and utilise Ops Assurance bulletins and case studies to maintain wider knowledge and understanding.

## Prevention and Protection

Our team will:

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks.

Continue to deliver advice, support and reassurance for the elderly or vulnerable within our communities.

Community impact fund of £1000 will be utilised to make a positive difference in our communities and enhance our ability to engage with them.

Carry out Community Reassurance Campaigns in accordance with risk, demand and vulnerability.

Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention Talks in places such as Schools, Youth Centres, and Sheltered Accommodation to promote our safety messages.

Develop working relationships with the rural community to reassure, educate and promote our safety message.

Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSAs), to promote safety in the workplace and to reinforce Fire Safety Legislation.

## People

Our team will:

Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic.

Attend Staff Network events and support ED&I calendar events to increase station personnel's knowledge of Equality Diversity and Inclusion.

Create a workplace that reflects our organisational and personal values.

Maintain high levels of attendance and promote fitness and well-being.

Be developed and supported via the Values Based Appraisal System, allowing staff to work with their line managers to set and achieve their goals.

Provide support to Firefighters and ranks in development roles to allow them to become the best they can be.

Support Apprentices with their development of skills knowledge and behaviours throughout their Firefighter apprenticeship.

Embed coaching and mentoring within stations as a progressive development and staff welfare tool.

Continue to provide positive role modelling within our communities.

# 26 - Saughall Massie Community Fire Station

Community Risk Management Plan 2022-23



**Our Vision:** To be the best Fire and Rescue Service in the UK – One team putting its communities first.

**Our Purpose:** Here to Serve. Here to Protect. Here to keep you safe.

**Our Aims:** To Protect, Prevent, Prepare and Respond

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	381	469	Site Specific Risk Information (SSRIs)	74
All Primary Fires	93	109	Home Fire Safety Checks	2019
Accidental Dwelling Fires (ADFs)	34	42	HFSC's delivered to over 65's (60% of HFSC target)	1276
Deliberate Vehicle Fires	21	29	Hydrant Surveys	70
All Secondary Fires	288	360	Waste & Fly Tipping	12
Anti-Social Behaviour Fires (ASBs)	146	145	Prevention talks	24
AFA's in Non Domestic Premises	48	40	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	38.5%		Off Station Exercising	2
Alert to Mobile	93.4%	95%		

The targets are based on 5 years performance data.  
\*Targets for 22/23 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

# 30 - Bootle / Netherton Community Fire Station

Community Risk Management Plan 2022-23



## Operational Preparedness

Bootle and Netherton Community Station will:

Complete all core skills courses at our Training and Development Academy.

Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills.

Encourage and develop new firefighters and new officers to become competent and confident in their roles. Ensure that they are fully familiar with the Firefighter apprenticeship programme and their roles and responsibilities within.

Complete two off station Training Exercises, highlighting local risks.

Understand local risks by completing Site Specific Risk Inspections (SSRI)

Embed and adapt to the PORIS (Provision of Risk Information System) software to gather and present risks and hazards that Firefighters may encounter within premises.

Complete Hydrant Surveys for the station area.

Continue to work closely with NWS and forge good JESIP links and positive working relationships.

Ensure knowledge of specialist assets at other operational locations through familiarisation.

## Operational Response

Bootle and Netherton Community Station will:

Respond professionally and speedily to incidents. Ensure Alert to Mobile, Standards of Fire Cover and IRS completion standards are met.

Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers.

Maintain a service wide response to High Rise buildings, in terms of responding to incidents and reassurance of the community.

Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service.

Actively promote a positive Health and Safety culture. Encourage and support reporting of near miss incidents to prevent future accidents/incidents.

Ensure the highest standards of appliance cleanliness, readiness and equipment maintenance.

Ensure appropriate standards of PPE, adherence to procedures and safe working practice at operational incidents and training exercises.

## Prevention and Protection

Bootle and Netherton Community Station will:

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks.

Carry out Community Reassurance Campaigns in our most vulnerable areas.

Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention Talks in places such as Schools, Youth Centres, sheltered Accommodation to promote our safety messages.

Identify community groups eligible for Community Impact Fund.

Work with the Princes Trust to continue our commitment to Youth Engagement.

Contribute to implementation of new CFMIS Protection Department System via completion of allocated Site Specific Risk Information, PORIS and Simple Operational Fire Safety Audits within the station area.

Continue to quality assure the standard of home safety work within the operational staff cohort.

## People

Bootle and Netherton Community Station will:

Be supported to ensure their Physical and Mental Health is monitored and steps taken to ensure that they are aware of all available forms of Support both within the workplace and externally.

Develop our people via continued engagement to deliver a professional service, which has a positive impact on our communities and workplace.

Create a workplace which reflects our organisational and personal values.

Recognise and promote the value of EDI within MFRS and the wider communities we serve.

Maintain high levels of attendance and promote fitness and well-being.

Develop and support personnel at all levels to be the best they can be and identify and support potential managers for the future. Contributing to the Coaching and Mentoring.

Review performance and identify future development needs through the appraisal system.

Support the Firefighter Apprenticeship Programme through mentoring, training, development and observation on station. Exploration into Mentor Bridging Team for Apprentice Fire Fighters.

# 30 - Bootle / Netherton Community Fire Station

Community Risk Management Plan 2022-23



**Our Vision:** To be the best Fire and Rescue Service in the UK – One team putting its communities first.

**Our Purpose:** Here to Serve. Here to Protect. Here to keep you safe.

**Our Aims:** To Protect, Prevent, Prepare and Respond

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	168	292	Site Specific Risk Information (SSRIs)	56
All Primary Fires	58	93	Home Fire Safety Checks	2019
Accidental Dwelling Fires (ADFs)	19	37	HFSC's delivered to over 65's (60% of HFSC target)	1252
Deliberate Vehicle Fires	21	26	Hydrant Surveys	48
All Secondary Fires	110	199	Waste & Fly Tipping	48
Anti-Social Behaviour Fires (ASBs)	69	114	Prevention talks	48
AFA's in Non Domestic Premises	8	14	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	38.5%		Off Station Exercising	2
Alert to Mobile	93.1%	95%		

The targets are based on 5 years performance data.  
\*Targets for 22/23 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 31 - Crosby Community Fire Station

Community Risk Management Plan 2022-23



## Operational Preparedness

Crosby will:

Train, familiarise and exercise against identified risks within the station area. The Port of Liverpool represents a significant area of consideration.

Complete allocated (SSRI) inspections within the station area and maintain currency. Develop awareness and use of the PORIS (Provision of Operational Risk Information System) software to capture and make risk information available.

Manage the availability of water supplies through hydrant inspections and open water identification & pre-planning.

Attend all core & risk critical training at the Training & Development Academy, ensuring FF apprentice skills are maintained in line with the required standards.

Complete all allocated E learning and acquire the required standard.

Commitment to develop and expand marine specialist training in collaboration with staff at Wallasey Community Fire Station.

Undertake Safe Person Assessments ensuring that the required standard is met.

Individuals will take ownership for the High Rise located within the station area & be responsible for all operational issues.

## Operational Response

Crosby will:

Continuously develop skills, knowledge & understanding of service equipment & procedures and develop against skills associated with marine response.

Maintain the highest standards of operational response through continuous training, exercising & audits.

Maintain competencies as a Mass Decon Support station through regular pre-planned training and validation exercises.

Test & maintain all equipment to the highest standard.

Test local and operational plans through training, exercising & table top scenarios.

Support key station principle to maintain 10-minute response time.

Actively record & monitor Health & Safety in the workplace through inspection, reporting and active monitoring.

Respond to notification of incidents immediately to minimise alert to mobile times and contribute to overall effectiveness..

## Prevention and Protection

Crosby will:

Undertake prevention activities & take part on campaigns to reduce the risk to the most vulnerable within our community.

Utilise accurate data to target those most vulnerable, elderly or impoverished within our community.

Liaise with CRM and the District Prevention Team to ensure effective use of resources in line with risk, demand and vulnerability.

Develop & support activities to reduce the number of special service incidents to Crosby beach. Effectively working with partners to ensure the safety of all users.

Promote Fire safety awareness with small businesses community by completing Simple Operational Fire Safety Assessments

Crosby have made contact with and committed to assist the following organisations by attending and delivering our fire safety message to the most vulnerable and also with a grant from the community impact fund to assist the organisations in providing the services they deliver.

Crosby Community Kitchen

Sefton Community Pantry

## People

Crosby will:

Support our staff who have been affected directly or indirectly by the pandemic

Develop & promote a positive culture whereby all individuals fulfil their potential

Take practical steps to improve the development of staff in their current role & career progression.

Continue to develop FF apprentice skills to national standards and support staff through assessment processes.

Embed a culture of coaching and mentoring within the station management groups to support and develop staff to their full potential.

Encourage and support future talent through identification, training and appraisal in line with role structures. Consider opportunities for staff to develop laterally.

Conduct regular appraisals that identify individual development needs, address organisational objectives & manage individual progress

Aim to achieve 100% attendance in the workplace.

Engage with and support our local community through the Community Impact Fund.



# 31 - Crosby Community Fire Station

Community Risk Management Plan 2022-23



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**Our Aims:** To Protect, Prevent, Prepare and Respond

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	280	326	Site Specific Risk Information (SSRIs)	56
All Primary Fires	70	101	Home Fire Safety Checks	2019
Accidental Dwelling Fires (ADFs)	46	47	HFSC's delivered to over 65's (60% of HFSC target)	1216
Deliberate Vehicle Fires	6	17	Hydrant Surveys	73
All Secondary Fires	210	225	Waste & Fly Tipping	48
Anti-Social Behaviour Fires (ASBs)	135	129	Prevention talks	48
AFAs in Non Domestic Premises	8	10	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	27.3%		Off Station Exercising	2
Alert to Mobile	97.2%	95%		

The targets are based on 5 years performance data.

\*Targets for 22/23 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

# 32 - Formby Community Fire Station

Community Risk Management Plan 2022-23



## Operational Preparedness

Formby Community Station will:

Complete all core skills courses at our Training and Development Academy.

Attend monthly training on the High Volume Pump and maintain competencies.

Ensure local staffing is planned in advance to provide suitable fire/HVP cover.

Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills.

Encourage and develop new firefighters and new officers to become competent and confident in their roles. Ensure that they are fully familiar with the Firefighter apprenticeship programme and their roles and responsibilities within.

Complete two off station Training Exercises, highlighting local risks.

Understand local risks by completing Site Specific Risk Inspections (SSRI). Utilise CFRMIS and PORIS (Provision of Risk Information System) to achieve a more effective response.

Complete Hydrant Surveys for the station area.

Continue to work closely with NWAS and forge good working relationships and JESIP links

## Operational Response

Formby Community Station will:

Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times and Alert to Mobile.

Maintain an excellent High Volume Pump Response both locally and nationally when required.

Liaise with neighbouring stations in Lancashire FRS to develop off station exercises and familiarisation visits to each other's stations. This will include joint training, identification of similar incident types and inspection of common risks.

Continue to develop links with partner agencies towards an enhanced Wildfire response, supported by education, Training and Operational Assurance

Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service.

Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the OSHENS system.

Ensure appliance readiness to the required standards.

## Prevention and Protection

Formby Community Station will:

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks.

Carry out Community Reassurance Campaigns in our most vulnerable areas.

Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention Talks in places such as Schools, Youth Centres, Sheltered Accommodation to promote our safety messages.

Make inroads into the rural community to reassure and educate them with our safety message.

Continue to protect and support the over 65s population within the station area.

Ensure the safety of those visiting the Pinewoods area through development of wildfire skills and forward planning.

Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA) to promote safety in the workplace and to reinforce Fire Safety Legislation.

## People

Formby Community Station will:

Be supported to ensure their physical and mental health is monitored and steps taken to ensure that they are aware of all available forms of Support both within the workplace and externally.

Create a workplace which reflects our organisational and personal values.

Maintain high levels of attendance and promote fitness and well-being.

Be developed and supported via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals.

Provide support to Firefighters and officers in development roles to allow them to become the best they can be.

Identify future talent and develop personnel through study, coaching and exposure to operational incidents.

Support the Firefighter Apprenticeship Programme through mentoring, training, development and observation on station.

Recognise and promote the value of EDI within the FRS and the wider communities we serve including observation of calendar events or themed months and engaging in dedicated webinars as supplied.

# 32 - Formby Community Fire Station

Community Risk Management Plan 2022-23



**Our Vision:** To be the best Fire and Rescue Service in the UK – One team putting its communities first.

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**Our Aims:** To Protect, Prevent, Prepare and Respond

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	62	92	Site Specific Risk Information (SSRIs)	42
All Primary Fires	18	23	Home Fire Safety Checks	2019
Accidental Dwelling Fires (ADFs)	5	8	HFSC's delivered to over 65's (60% of HFSC target)	1369
Deliberate Vehicle Fires	3	4	Hydrant Surveys	29
All Secondary Fires	44	69	Waste & Fly Tipping	24
Anti-Social Behaviour Fires (ASBs)	23	38	Prevention talks	48
AFA's in Non Domestic Premises	2	3	Simple Operational Fire Safety Assessments	64
% ADF No Smoke Alarm	20%		Off Station Exercising	2
Alert to Mobile	93.8%	95%		

The targets are based on 5 years performance data.  
\*Targets for 22/23 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

# 33 - Southport Community Fire Station

## Community Risk Management Plan 2022-23



### Operational Preparedness

Southport Community Station will:

Complete all core skills courses at our Training and Development Academy.

Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills.

Encourage and develop new firefighters and new officers to become competent and confident in their roles. Ensure that they are fully familiar with the Firefighter apprenticeship programme and their roles and responsibilities within.

Complete two off station Training Exercises, highlighting local risks.

Utilise our aerial capability to train and plan around incidents in High Rise Buildings.

Understand local risks by completing Site Specific Risk Inspections (SSRI). Utilise CFRMIS and the PORIS (Provision of Risk Information System) facility to achieve a more effective response.

Complete Hydrant Surveys for the station area.

Continue to work closely with NWAS and forge good working relationships and JESIP links.

Develop awareness of specialisms at key locations through familiarisation to ensure maximum effective response.

### Operational Response

Southport Community Station will:

Respond professionally and speedily to incidents, maintaining our high standards in Attendance Times, Alert to Mobile and ensuring IRS completion standards are met.

Work with our partners such as Coastguards, Southport Off Shore Rescue to maintain excellent response to water and beach related incidents.

Liaise with neighbouring stations in Lancashire FRS to develop off station exercises and familiarisation visits to each other's stations.

Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service.

Maintain high safety standards to prevent accidents from occurring, and actively promote the safety culture by recording Near Miss incidents through the OSHENS system

Ensure standards of driving and emergency response and low speed manoeuvres are maintained and developed through instruction, information and exposure.

Ensure standards of appliance cleanliness, readiness and availability are maintained.

### Prevention and Protection

Southport Community Station will:

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks.

Carry out Community Reassurance Campaigns in our most vulnerable areas.

Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention Talks in places such as Schools, Youth Centres, Sheltered Accommodation to promote our safety message

Work with the Fire Cadets to continue our commitment to Youth Engagement.

Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSAs) to promote safety in the workplace and to reinforce Fire Safety Legislation.

Contribute to implementation of new CFRMIS Protection Department System via completion of allocated Site Specific Risk Information and Simple Operational Fire Safety Audits within the station area.

Continue to identify opportunities to allocate the community impact fund to support cohesion.

### People

Southport Community Station will:

Be supported to ensure their Physical and Mental Health is monitored and steps taken to ensure that they are aware of all available forms of Support both within the workplace and externally.

Create a workplace which reflects our organisational and personal values.

Maintain high levels of attendance and promote fitness and well-being.

Be developed and supported via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals.

Provide support to Firefighters and officers in development roles to allow them to become the best they can be.

Embed the culture of coaching, mentoring and development to support future talent into the Gateway for consideration.

Support the Firefighter Apprenticeship Programme through mentoring, training, development and observation on station.

Recognise and promote the value of EDI within the FRS and the wider communities we serve. Observe calendar events or themed months to recognise diversity of people within our communities.

# 33 - Southport Community Fire Station

Community Risk Management Plan 2022-23



**Our Vision:** To be the best Fire and Rescue Service in the UK – One team putting its communities first.

**Our Purpose:** Here to Serve. Here to Protect. Here to keep you safe.

**Our Aims:** To Protect, Prevent, Prepare and Respond

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	191	267	Site Specific Risk Information (SSRIs)	193
All Primary Fires	81	107	Home Fire Safety Checks	4041
Accidental Dwelling Fires (ADFs)	42	55	HFSC's delivered to over 65's (60% of HFSC target)	2592
Deliberate Vehicle Fires	3	12	Hydrant Surveys	108
All Secondary Fires	110	160	Waste & Fly Tipping	48
Anti-Social Behaviour Fires (ASBs)	44	61	Prevention talks	24
AFA's in Non Domestic Premises	16	29	Simple Operational Fire Safety Assessments	112
% ADF No Smoke Alarm	24.2%		Off Station Exercising	2
Alert to Mobile	90.3%	95%		

The targets are based on 5 years performance data.  
\*Targets for 22/23 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

# 42 - Kirkby Community Fire Station

## Community Risk Management Plan 2022-23



### Operational Preparedness

Kirkby Firefighters will;

Liaise with the Training and Development Academy and assist in conducting service wide High-Rise training exercises at Gaywood Green Heights to further develop knowledge and practical skills.

Work closely with local housing authorities to ensure that our crews are best prepared to provide a swift and effective response should it be required.

Carry out Site Specific Risk information visits/revisits, as required ensuring key risk information is accurate. Imbed the PORIS (Provision of Risk Information System) as a means of informing Crews of Hazards and Risk.

Complete Hydrant inspections within the station area including surveys of water supplies for Kirkby Industrial estate and emergency plans for large scale incidents.

Maintain key skills, core competencies and utilise the annual training planner to ensure Operational readiness. Confirm and develop competency by utilising Learnpro and Safe Person Assessments and utilising the OPS system to assess and record performance of managers at incidents.

Plan and carry out at least two off Station exercises/training events at local risk venues including COMAH sites and industrial premises where possible to test and maintain operational effectiveness.

Crews to monitor Station Area regards new developments and ensure sufficient risk information is recorded via respective systems. In particular the new project around opening a new Train Station at Headbolt lane.

### Operational Response

Together we will;

Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all incidents as detailed in the IRMP.

Maintain and develop our excellent Health and Safety culture within the workplace, train and develop our staff to recognise and act upon Near Misses and Safety Observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum.

Maintain service PPE to the highest possible standards.

Maintain Operational Appliances and equipment to the highest standards for Operational effectiveness, availability and conduct regimented testing to ensure longevity of resources.

Undertake regular on-station training in line with the Operational training calendar ensuring quality assurance via Station Manager audits and complying with Service procedures, Command guides and Information notes to ensure the highest levels of response.

Ensure Operational Assurance products such as incident notes, case studies and significant incident reports are made available and used to improve the knowledge and response of crews.

Continue to develop firefighter apprentices through operational exposure and mentoring at incidents.

### Prevention and Protection

Together we will;

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out Home Fire Safety Checks.

Carry out Community Reassurance Campaigns in our most vulnerable areas.

Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention Talks in places such as Schools, Youth Centres, Sheltered Accommodation to promote our safety messages.

Make inroads into the rural community to reassure and educate them and pass on our safety message.

Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSA) to promote safety in the workplace and to reinforce Fire Safety Legislation.

Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ land owners to reduce risk

In the form of a Community Impact Fund, Firefighters will support community based initiatives at a local level. They will help deliver projects in conjunction with partners, that will help them achieve their objectives and have a beneficial impact on the local Community. This will include the Trussell Trust food banks based in the Kirkby area.

### People

Kirkby Firefighters will;

Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic.

Continue to engage, communicate and improve on the unprecedented response and outstanding results from the 2020 staff survey through constructive and meaningful engagement with operational staff.

Create a workplace which reflects our organisational and personal values and embed the culture of coaching and mentoring.

Utilise station gym facilities to enhance fitness, overall health and wellbeing.

Help develop and support our team, via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals. Identify and support future talent.

Provide support to Firefighters and ranks in development roles to allow them to become the best they can be.

Support and promote the Princes Trust to assist disadvantaged young people in our Community to realise their true potential through engagement, inclusion and team building.

Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education

# 42 - Kirkby Community Fire Station

Community Risk Management Plan 2022-23



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**Our Aims:** To Protect, Prevent, Prepare and Respond

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	284	368	Site Specific Risk Information (SSRIs)	134
All Primary Fires	79	94	Home Fire Safety Checks	1838
Accidental Dwelling Fires (ADFs)	35	32	HFSC's delivered to over 65's (60% of HFSC target)	1059
Deliberate Vehicle Fires	8	31	Hydrant Surveys	34
All Secondary Fires	205	274	Waste & Fly Tipping	24
Anti-Social Behaviour Fires (ASBs)	168	178	Prevention talks	24
AFA's in Non Domestic Premises	6	9	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	18.5%		Off Station Exercising	2
Alert to Mobile	95.4%	95%		

The targets are based on 5 years performance data.

\*Targets for 22/23 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# 43 - Prescott Community Fire Station

## Community Risk Management Plan 2022-23



### Operational Preparedness

Prescot Firefighters will;

Complete allocated (SSRI) inspections within the station area and maintain currency. Develop awareness and use of the PORIS (Provision of Operational Risk Information System) software to capture and make risk information available

Deliver training to Mass Decontamination Unit support stations and develop the instructor cadre in line with National Resilience Key Performance Indicators. Train and maintain the skills associated with the MDU to national standards.

Maintain key skills, core competencies and utilise the annual training planner to ensure Operational readiness. Confirm and develop competency by utilising Learnpro and Safe Person Assessments and utilising the OPS system to assess and record performance of managers at incidents.

Plan and carry out training events at local risk venues including residential High Rise properties and rural locations where possible to test and maintain operational effectiveness.

Complete allocated Hydrant inspections within the station area.

Support personnel through Institute of Fire Engineer exams to enhance knowledge and capability.

Maintain and enhance relationship with Merseyside Police colleagues at Prescott Fire station promoting joint working and JESIP principles.

### Operational Response

Together we will;

Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all incidents as detailed in the IRMP.

Undertake regular on-station training in line with the Operational training calendar ensuring quality assurance via Station Manager audits and complying with Service procedures, Command guides and Information notes to ensure the highest levels of response.

Maintain Operational Appliances and equipment to the highest standards for Operational effectiveness and availability and conduct regimented testing to ensure longevity of resources.

Maintain and develop our excellent Health and Safety culture within the workplace, train and develop our staff to recognise and act upon Near Misses and Safety Observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards.

Ensure Operational Assurance products such as case studies, incident notes and significant incident reports are observed by staff and utilised to improve Firefighter Safety and efficiency of response.

Ensure staffing and skillsets are appropriate to the MDU provision.

### Prevention and Protection

Together we will;

Utilise demographic data and statistics so that we are best placed to understand and recognise our local community whilst conducting HFSC's.

Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of high social deprivation.

Carry out regular QA of HFSC's by Station Managers to ensure high standards are being maintained and all available support partners are utilised. This will include incorporation of the CFRMIS Home Safety module.

Support local community groups and housing providers to promote our HFSC strategy including reassurance campaigns in High Rise premises, prevention talks in Sheltered Accommodation, Schools and rural areas plus organised community events to maximise effectiveness.

Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ land owners to reduce risk.

Carry out SOFSA visits to enhance Fire Protection standards in Commercial premises

Highlight organisations or local bodies that could benefit from a grant from the community impact fund that we could also embed our firefighters alongside to assist. This will improve community cohesion and demonstrate that we are here to serve, to protect and keep communities safe.

### People

At Prescott we will;

Support our staff who have been affected directly or indirectly by the pandemic

Utilise the appraisal process to identify personal performance objectives, support personal development and look to develop suitable individuals to realise their own potential and career progression.

Continue to develop FF apprentice skills to national standards and support staff through assessment processes.

Embed a culture of coaching and mentoring within the station management groups to support and develop staff to their full potential.

Encourage and support future talent through identification, training and appraisal in line with role structures. Consider opportunities for staff to develop laterally.

Monitor, promote and support the physical and mental health of our personnel through regular health screening and awareness to maintain a healthy, functional workforce and achieve expected attendance levels.

Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work and support of calendar events or themed months.

Support and promote the Princes Trust to assist disadvantaged young people to realise their true potential through engagement, inclusion and team building.



# 43 - Prescot Community Fire Station

Community Risk Management Plan 2022-23



**Our Vision:** To be the best Fire and Rescue Service in the UK – One team putting its communities first.

**Our Purpose:** Here to Serve. Here to Protect. Here to keep you safe.

**Our Aims:** To Protect, Prevent, Prepare and Respond

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	331	384	Site Specific Risk Information (SSRIs)	110
All Primary Fires	112	134	Home Fire Safety Checks	1838
Accidental Dwelling Fires (ADFs)	39	53	HFSC's delivered to over 65's (60% of HFSC target)	1106
Deliberate Vehicle Fires	26	33	Hydrant Surveys	76
All Secondary Fires	219	250	Waste & Fly Tipping	24
Anti-Social Behaviour Fires (ASBs)	162	198	Prevention talks	24
AFAs in Non Domestic Premises	26	22	Simple Operational Fire Safety Assessments	112
% ADF No Smoke Alarm	11.5%		Off Station Exercising	2
Alert to Mobile	92.1%	95%		

The targets are based on 5 years performance data.  
\*Targets for 22/23 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

# 50 - St Helens Community Fire Station

## Community Risk Management Plan 2022-23



### Operational Preparedness

Our firefighters at St Helens will:

Utilise our Aerial Capability to train and plan around incidents in High Rise Buildings.

Work with Preparedness on the implementation of a new Stinger/Scorpion Appliance for the station.

Complete all core skills courses at our Training and Development Academy.

Utilise the Station Training Planner to complete all Safe Person Assessments and Learnpro modules to maintain theoretical and practical skills.

Encourage and develop new firefighters and new ranks to become competent and confident in their roles.

Complete two off station Training Exercises, highlighting local risks.

Understand local risks by completing Site Specific Risk Inspections (SSRI) and work towards utilising the new PORIS (Provision of Risk Information System) software to enhance this information being gathered.

Complete Hydrant Surveys for the station area including review of water supplies for industrial and commercial areas.

Maintain all competencies against HAZMAT and Foam capability through education and training to maintain technical skills.

Improve service awareness of the specialist assets at ST Helens through familiarisation sessions.

### Operational Response

Together we will;

Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all incidents as detailed in the IRMP.

Maintain and develop our excellent Health and Safety culture within the workplace, train and develop our staff to recognise and act upon Near Misses and Safety Observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards.

Continue to undertake On Station Training in line with Service Themes, which will be Quality Assured by Station Managers.

Maintain a service wide response to High Rise buildings, in terms of responding to incidents and reassurance of the community.

Adhere to all Service Instructions, Standard Operating Procedures and Guidance to provide a professional service.

Maintain Operational Appliances and equipment to the highest standards for Operational effectiveness and availability whilst conducting regimented testing to ensure longevity of resources.

Conduct cross border training days with GMFRS to ensure understanding of interoperability and improve working relationships.

Maintain staffing levels to provide specialist response.

### Prevention and Protection

Together we will;

Actively target the most vulnerable in our Community by working with our partners and use local knowledge to carry out leafleting or Home Fire Safety Checks.

Carry out Community Reassurance Campaigns in our most vulnerable areas.

Continue to support and protect the over 65s cohort within our communities.

Support National Safety Campaigns throughout the year working with our partners and communities.

Carry out Prevention Talks in places such as Schools, Youth Centres, Sheltered Accommodation to promote our safety messages.

Make inroads into the rural community to reassure and educate them and pass on our safety message.

Work with local businesses and complete Simple Operational Fire Safety Audits (SOFSAs) to promote safety in the workplace and to reinforce Fire Safety Legislation.

Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ land owners to reduce risk.

In the form of a Community Impact Fund, Firefighters will support community based initiatives at a local level. They will help deliver projects in conjunction with Teardrops and the Chrysalis Foundation, that help them achieve their objectives and have a beneficial impact on the local Community.

### People

Our firefighters at St Helens will:

Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic.

Create a workplace which reflects our organisational and personal values.

Utilise station gym facilities to enhance fitness, overall health and wellbeing.

Help develop and support our team, via the Values Based Appraisal System, allowing them to work with their line managers to set and achieve their goals. Identify and support future talent.

Support and promote the Princes Trust to assist disadvantaged young people in our Community to realise their true potential through engagement, inclusion and team building.

Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education

Embed the hybrid structure that mirrors the station functional plan, giving ownership, cohesion of activity and resource, accountability and responsibility to all staff

Continue to develop new entrants to the Service through training, incident exposure and accredited Apprenticeship qualification.

Embed the culture of coaching and mentoring to ensure our staff are the best that they can be.

# 50 - St Helens Community Fire Station

Community Risk Management Plan 2022-23



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**Our Aims:** To Protect, Prevent, Prepare and Respond

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**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	933	688	Site Specific Risk Information (SSRIs)	159
All Primary Fires	174	184	Home Fire Safety Checks	3003
Accidental Dwelling Fires (ADFs)	72	71	HFSC's delivered to over 65's (60% of HFSC target)	1812
Deliberate Vehicle Fires	26	39	Hydrant Surveys	144
All Secondary Fires	758	504	Waste & Fly Tipping	48
Anti-Social Behaviour Fires (ASBs)	576	391	Prevention talks	48
AFA's in Non Domestic Premises	31	33	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	22.2%		Off Station Exercising	2
Alert to Mobile	96%	95%		

The targets are based on 5 years performance data.  
\*Targets for 22/23 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities

# 51 - Newton-le-Willows Community Fire Station

Community Risk Management Plan 2022/23



## Operational Preparedness

Newton-le-Willows Firefighters will;

Due to Station Risks, prioritise and complete allocated Hydrant inspections within the station area prioritising Sankey Valley Industrial Estate.

Carry out Site Specific Risk information visits/revisits as required ensuring key risk information is accurate as embed the PORIS (Provision of Risk Information System) process in 2021/22.

Plan and carry out training events to include our multi agency partners, at local risk venues including both the Sankey Valley industrial premises plus rural locations where possible to test and maintain operational effectiveness.

Maintain key skills, core competencies and utilise the annual training planner to ensure Operational readiness. Confirm and develop competency by utilising Learnpro and Safe Person Assessments and utilising the OPS system to assess and record performance of managers at incidents.

Maintain Operational availability of the National Resilience HVP (High Volume Pump) in conjunction with other LLAR-HVP support stations to facilitate local and "out of area" deployments. Maintain operational HVP competency through regular joint training.

Engage with crews from GMFRS for joint training and cross border familiarisation to improve and refine interoperability when responding.

Complete two off site training exercises for the year 2022-2023.

## Operational Response

Together we will;

Ensure Alert to Mobilisation standards are maintained (1.9 minutes) plus 10-minute response standards to all incidents as detailed in the IRMP.

Maintain and develop our excellent Health and Safety culture within the workplace, train and develop our staff to recognise and act upon Near Misses and Safety Observations to maintain the highest possible standards and keep accidents and injuries to an absolute minimum. Maintain and service PPE to the highest possible standards.

Maintain Operational Appliances and equipment to the highest standards for Operational effectiveness and availability and conduct regimented testing to ensure longevity of resources.

Maintain an excellent High Volume Pump Response both locally and nationally when required.

Continue to undertake On Station Training in line with Service Themes.

Ensure Operational Assurance products such as incident notes, case studies and significant incident reports are made available and are used to improve the efficiency and safety of response.

Ensure all records of training, learning and reporting are completed in the agreed, suitable and secure format.

Ensure continuity of officer development.

## Prevention and Protection

Together we will;

Utilise demographic data and statistics so that we are best placed to understand and recognise our local community whilst conducting Prevention activity/HFSC's.

Prioritise our Prevention work so that we are able to target the most vulnerable persons or "at risk" groups and work with local community partners to promote in areas of locally identified need.

Carry out Community Reassurance Campaigns in our most vulnerable areas.

Support local community groups and housing providers to promote our HFSC strategy, including reassurance campaigns in High Rise premises, prevention talks in Sheltered Accommodation, Schools and rural areas plus organised community events to maximise effectiveness.

Utilise Prevention officers and local partners to identify areas of ASB and liaise with property/ land owners to reduce risk.

Carry out SOFSA visits to enhance Fire Protection standards in Commercial premises.

Support the Community Fridge project through the Community Impact Fund initiative which will assist local children to access school uniform for the most disadvantaged families within the area.

Continue to focus on the over 65 element within our communities to ensure safety from harm, injury or death from fire.

## People

At Newton-le-Willows we will;

Work together and support each other to maintain excellent wellbeing and mental health during and after the pandemic.

Create a workplace which reflects our organisational and personal values.

Utilise station gym facilities to enhance fitness, overall health and wellbeing.

Continue to engage, communicate and improve on the unprecedented response from the 2020 staff survey through constructive and meaningful engagement with operational staff.

Develop existing managers who are following the CMD, WMD and SMD gateway and seek and support new potential managers for the future.

Monitor and identify future development needs through the appraisal system.

Embrace and promote Equality, Diversity and Inclusion both in the workplace and the Community through Prevention work, community room use and staff education.

Embed the culture of coaching and mentoring as a tool to develop and identify people who may have potential for future progression.

Continue to support staff through objectives set at the appraisal meeting and commit to further development.

# 51 - Newton-le-Willows Community Fire Station

Community Risk Management Plan 2022-23



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	Estimated Performance 2021/22	Targets* 2021/22		Annual Target 2022/23
All Fires	154	137	Site Specific Risk Information (SSRIs)	63
All Primary Fires	41	50	Home Fire Safety Checks	2223
Accidental Dwelling Fires (ADFs)	17	19	HFSC's delivered to over 65's (60% of HFSC target)	1329
Deliberate Vehicle Fires	4	9	Hydrant Surveys	28
All Secondary Fires	113	87	Waste & Fly Tipping	48
Anti-Social Behaviour Fires (ASBs)	75	63	Prevention talks	24
AFA's in Non Domestic Premises	10	5	Simple Operational Fire Safety Assessments	96
% ADF No Smoke Alarm	18.2%		Off Station Exercising	2
Alert to Mobile	94.9%	95%		

The targets are based on 5 years performance data.

\*Targets for 22/23 will be added in March

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities