

MERSEYSIDE FIRE & RESCUE SERVICE 2020 STAFF SURVEY RESULTS



637
completed surveys.
↑ 10% from 2016

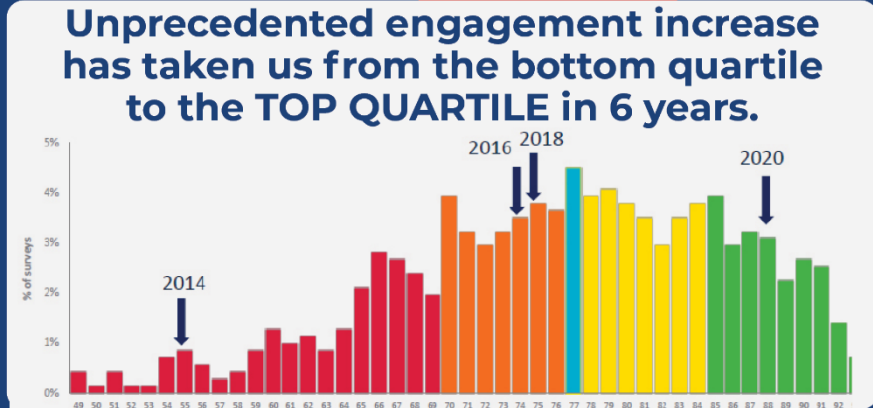
88%
Engagement score...
↑ 12% on 2018
↑ 14% on 2016
↑ 33% on 2014

90%
of respondents are proud to work for MFRS.
↑ 11% from 2018

81%
would recommend MFRS as a **good place to work** to their family & friends.
↑ 47% from 2014

84% said they would still like to work here in two years' time ↑ 10% from 2018
& **76%** have a good sense of job security.
↑ 50% from 2014

96%
care about the future of MFRS.



88% feel working at MFRS makes them want to do the best they can.
-----AND-----
86% get a sense of personal accomplishment from their work.

93%
feel MFRS has kept staff well informed & maintained effective communication during the COVID-19 pandemic.