

MERSEYSIDE FIRE AND RESCUE AUTHORITY

MEETING OF THE:	POLICY AND RESOURCES COMMITTEE		
DATE:	19 DECEMBER 2019	REPORT NO:	CFO/060/19
PRESENTING OFFICER	CHIEF FIRE OFFICER		
RESPONSIBLE OFFICER:	DEB APPLETON	REPORT AUTHOR:	DEB APPLETON
OFFICERS CONSULTED:	SLT		
TITLE OF REPORT:	UPDATED SERVICE DELIVERY PLAN 2019/20		

APPENDICES:	APPENDIX A:	UPDATED SDP 2019/20
	APPENDIX B:	HMICFRS ACTION PLAN

Purpose of Report

1. To inform Members that the Service Delivery Plan for 2019/20 has been updated to include actions resulting from the inspection of Merseyside Fire and Rescue Service by Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS), the Integrated Risk Management Plan (IRMP) Supplement 2019/21 and updated outturn performance figures.

Recommendation

2. That Members approve the Updated Service Delivery Plan 2019/20.

Introduction and Background

3. Member approved the 2019/20 Service Delivery Plan in March 2019. The Service Delivery Plan brings together in one place the key actions and performance indicators for the Service.
4. Since then, the Authority has approved a supplement to its IRMP and received the HMICFRS report about the inspection of the Service in 2018, as well as final performance indicator figures being confirmed.
5. Since receipt of the HMICFRS report, officers have been developing an action plan to address the areas for improvement raised in the HMICFRS report and also reviewed the Service Delivery Plan to ensure that all the IRMP Supplement and HMICFRS actions are included in the Plan.
6. The Service Delivery Plan attached at Appendix A includes the revised actions and more details about the HMICFRS actions can be found at Appendix B. Including both of these in the Service Delivery Plan will enable Members to monitor progress for the remainder of the financial year.

7. Planning for 2020/21 began in November and those plans will also incorporate HMICFRS and IRMP actions where required.

Equality and Diversity Implications

8. An equality impact assessment was completed for the IRMP Supplement and this was considered by the Authority in July. Consideration of equality and diversity implications for Individual actions within the Service Delivery Plan will be considered as those actions progress.

Staff Implications

9. There are no staff implications related to this report. Such implications will be considered as the individual actions are progressed.

Legal Implications

10. The Authority is legally required to produce an IRMP and the Service Delivery Plan is the way in which the Authority chooses to identify and monitor the required actions.

Financial Implications & Value for Money

11. There are no financial implications resulting from this report. Any financial considerations will be dealt with as individual actions are progressed.

Risk Management, Health & Safety, and Environmental Implications

12. There are no implications resulting from this report. Any considerations will be dealt with as individual actions are progressed.

Contribution to Our Mission: *Safer Stronger Communities – Safe Effective Firefighters*

13. The Service Delivery Plan is the main way by which the Authority publishes its aims and objectives for the year.

BACKGROUND PAPERS

CFO/111/11 If this report follows on from another, list the previous report(s)

GLOSSARY OF TERMS

- MFRA** Merseyside Fire and Rescue Authority is the physical and legal entity. When writing reports MFRA is the “object”.
- MFRS** Merseyside Fire and Rescue Service is the service provided by MFRA. When writing reports MFRS is the “action”

E.G.

You are employed by the Authority (MFRA). The job you do forms part of the Service (MFRS) provided by the Authority (MFRA).
If in doubt use MFRA.