



# Aintree Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

Complete allocated SSRI inspections within the station area and ensure this is current and available to all crews.

Manage the availability of water supplies through hydrant inspections and open water source identification and pre-planning.

Attend all core and risk critical training courses at the Training & Development Academy (TDA).

Complete allocated LearnPro and continually achieve the required standard.

Undertake Safe Person Assessments ensuring the required standard is met, maintained and recorded.

Familiarise, train for and exercise against risks in the station area such as the major hospitals, prisons, racecourse, business parks, motorway network and small businesses.

## Excellent Operational Response

Maintain the highest standards of operational response through training, exercising and audit.

Maintain specialist competencies against MDU, through regular pre-planned training and annual validation.

Test and maintain all equipment and Personal Protective Equipment (PPE) in line with Service policy

Test local and operational plans through training, exercising and table top scenarios.

Support the key station principle to maintain the 10 minute response standard on 90% of occasions.

Remain vigilant to prevent accidents occurring and actively record and manage health & safety in the workplace.

Play a key role in supporting the Operational Response of firefighters in development

## Excellent Prevention and Protection

Deliver HFSC's using a risk based approach, utilising status reports, local knowledge, incident data and partner information to identify specifically over 65's and the most vulnerable in our community.

Incorporate a number of seasonal campaigns & themes into prevention activities which will be locally and functionally led, responding to local demands as well as national campaigns

Conduct Simple Operational Fire Safety Assessments (SOFSA) providing advice and guidance to small businesses to ensure compliance with legislation whilst also providing familiarisation for crews.

Link in with the Arson Reduction Team to support intelligence activities.

Support & attend High Rise campaigns in line with The Services local response to Grenfell

Collate & monitor Equality Data from our activities to ensure that we target all groups within our community

## Excellent People

Conduct appraisals in April and May to review performance and promote personal development.

Set realistic objectives for staff that will support individual, team and organisational aims and objectives.

Identify and support individuals who would like to develop or progress their careers ensuring suitable opportunities are created

Provide sufficient support for the Firefighters in development via mentorship, structured training & development activities and station based NVQ assessors

Provide opportunity and support to develop new drivers on station

Keep absence levels in line with service policy.

Maintain fitness levels through shift related physical training activities

Support positive action by delivering station based taster days for potential future firefighters

# Aintree Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

	Estimates 2017/18	Targets 2018/19
All Fires	328	292
Accidental Dwelling Fires (ADFs)	37	33
Anti-Social Behaviour Fires (ASBs)	158	143
RTC	18	15
Deliberate Vehicle Fires	34	31
Unwanted Fire Signals	117	117
Alert to Mobile	97.3%	95%

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual Target 18/19
Site Specific Risk Information (SSRIs)	66
Home Fire Safety Checks	1836
Hydrant Surveys	48
Waste & Fly Tipping	24
Prevention talks	24
Simple Operational Fire Safety Audits	96
Seasonal Prevention campaigns	4
Off Station Exercising	2

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# Belle Vale Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

The team at Belle Vale will:

Manage emergency water supplies by inspecting hydrants and alternative water supplies within the station area.

Gather Site Specific Risk Information to ensure that key risk information is available to operational crews.

Maintain core skills by on station training and attendance at programed TDA courses

Maintain specialist skills through training and prepare for specific incident types matching the station profile including Motorways, High Rise Buildings and Shopping Centres

Complete all Learnpro modules and assessments.

Maintain, test and train with National Resilience High Volume Pump (HVP) asset in conjunction with other LLAR stations

Maintain National HVP Deployment capability.

## Excellent Operational Response

The team at Belle Vale will:

Ensure all aspects of operational response can be conducted safely and efficiently.

Maintain HVP capability by training and exercising with other HVP crews, plus familiarisation to non- HVP crews.

Complete all Safe Person Assessments.

Conduct routine testing and maintenance of equipment.

Conduct routine off site and table-top exercising.

Promote a positive safety culture to manage health and safety requirements.

Support the Key Station principle by providing cover moves to maintain 10 minute response standard.

Mobilise to incidents in the fastest possible time.

## Excellent Prevention and Protection

The Team at Belle Vale will:

Deliver HFSC's on a risk based approach to ensure that our resources are utilised to maximum effect. Station staff will utilise status reports, local knowledge and incident history to ensure we are targeting vulnerable groups.

Conduct seasonal and post fire hot spot campaigns.

Incorporate diversity data and themes as identified through our station profile to deliver services to our community.

Collate and monitor Equality Data from our activities to ensure that we target all groups within our community.

Conduct Simple Operational Fire Safety Assessments to provide advice and guidance to ensure small businesses to comply with legislation.

Deliver presentations talks and demonstrations to groups to support community safety.

## Excellent People

The Team at Belle Vale will ensure that:

Personnel maintain personal fitness levels in line with station work routine.

Support is provided to staff who are exposed to critical incidents via established support networks

Individual and team performance is reviewed to support staff and promote continuous improvement

Absence levels are managed and staff are supported in line with service procedures

Individual appraisals are conducted within April and May of 2018.

Staff wishing to progress into management roles are developed and supported.

A positive working environment is promoted to reflects the values expected of MFRS staff

Best practice is reviewed and shared from all activities where identified.

# Belle Vale Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

	Estimated 2017-18	Target 2018-19
All Fires	202	292
Accidental Dwelling Fires (ADFs)	32	33
Anti-Social Behaviour Fires (ASBs)	107	143
Deliberate Vehicle Fires	31	31
RTC	10	15
All AFA's	162	117
Alert to mobile	94.21%	95%

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual
Site Specific Risk Information (SSRIs)	34
Home Fire Safety Checks (HFSC's)	1836
Hydrant Surveys	54
Waste and Fly Tipping	24
Simple Operational Fire Safety Assessments	96
Prevention Talks	12
Off Station Exercising	2

The 2017/18 targets are based on 5 years performance data

We aim, by the delivery of these outcomes, to achieve reductions in deaths and injuries in our communities



# Birkenhead Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

The team at Birkenhead will:

Complete allocated SSRI inspections within specified station area.

Complete all hydrant surveys.

Ensure all personnel maintain core risk critical competencies by attending TDA courses.

Train against identified local risks: to include multi-pump off-site exercises which incorporate relevant SSOP's.

Liaise and collaborate with strategic partners to assist in operational preparedness matters.

Maintain specialist skills through training and prepare for specific incident types matching the station profile.

Complete all e-learning packages and achieve the required standard.

## Excellent Operational Response

The team at Birkenhead will:

Continuously develop skills, knowledge and understanding of service equipment and procedures through practical and theoretical training.

Attend partner stations to carry out joint training events and host similar events on a monthly basis.

Continue to develop their skills and knowledge in command support to further enhance their role as a nominated Command Support Unit station.

Complete all allocated SPA's

Follow Service guidance, policies and procedures.

Remain vigilant to prevent accidents occurring and actively engage in promoting a positive Health and safety culture in the workplace.

## Excellent Prevention and Protection

The Birkenhead team will:

Undertake community safety activities and campaigns to reduce risk to vulnerable and high risk groups and individuals.

Support partner stations in targeted community safety activities.

Ensure robust liaison with Community Risk Management and Wirral District Prevention is continued so resources are utilised effectively.

Develop strategies and activities to reduce ASB fires.

Carry out Simple Operational Fire Safety Assessments.

## Excellent People

The Birkenhead team will:

Support each other to develop and promote a positive culture whereby all individuals fulfil their potential.

Carry out appraisals that address individual development needs and organisational objectives.

Work towards reducing absence in line with Service policies.

Engage with, and support, local youth groups to promote MFRS values.

# Birkenhead Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

	Estimated 2017/18	Target 2018/19
All Fires	437	500
Accidental Dwelling Fires (ADFs)	66	74
Anti-Social Behaviour Fires (ASBs)	287	298
Deliberate Vehicle Fires	24	39
RTC's	32	30
AFA's	339	261
Alert to mobile	96%	95%

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual 2018/19
Site Specific Risk Information (SSRIs)	73
Home Fire Safety Checks (HFSC's)	1836
Hydrant Surveys	84
Waste and Fly Tipping	48
Simple Operational Fire Safety Assessments	96
Prevention Talks	24
Off Station Exercising	2

The 2017/18 targets are based on 5 years performance data

We aim, by the delivery of these outcomes, to achieve reductions in deaths and injuries in our communities



# Bootle & Netherton Community Fire Station

## Community Risk Management Plan 2018-19



### Excellent Operational Preparedness

There are 56 projected SSRI's for revisit in 2018/19 which crews will complete via the station schedule. Crews will monitor local business and risk for any new SSRI's which may be generated. SM will QA SSRIs.

48 Hydrant surveys will be completed by crews for Bootle's station area.

The station training planner provides the LearnPro schedule for the year and crews will complete monthly modules aspiring to a 100% completion rate.

Personnel to attend all Training & Development Academy core risk critical training courses

### Excellent Operational Response

The station training planner provides a monthly SPA schedule and crews will undertake assessments achieving a 100% completion rate.

Bootle/Netherton will continue to maintain a high level of achievement against the 1.9min 'alert to mobile' and 10min response standard for both appliances.

Crews will undertake regular on-station training in line with monthly themes which will be assured via Station Manager Audits. This includes assurance of PPE and equipment.

All staff will follow service guidance, instructions and procedures.

All staff will ensure correct Personal Protection Equipment is worn and maintained.

All staff will remain vigilant to prevent accidents occurring and actively record health and safety in the work place. All near misses will be reported.

### Excellent Prevention and Protection

The station risk profile is predominantly residential. Watches will prioritise the over 65's when carrying out HFSC's and will complete 2160 HFSC's over the year.

It is recognised that other vulnerable groups exist in the community and local knowledge and partnerships will be utilised to target these groups.

Crews will support CFOA and Service campaigns throughout the year and target the identified groups/areas. Watches will carry out 12 prevention talks over the year to educate and inform community groups.

96 Simple Operational Fire safety Audits will be completed over the year. Audits are aimed at the local smaller businesses.

Watches will aim to carry out 72 waste and fly tipping audits. Watches will prioritise busier periods such as during the bonfire period to carry out audits.

### Excellent People

Watch Managers will continue to develop individuals this will be achieved by setting appraisal objectives that will facilitate the station organisational aims and objectives.

All appraisals to be completed within specified time scales. For 2018/19 this will be the end of May.

Absence levels on the station will be monitored and staff encouraged to manage their health and well-being and utilise appropriate supportive resources to maintain the expected attendance record.

Staff will take part in regular gym sessions to enhance fitness and longevity ability.

# Bootle & Netherton Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES are the impact our actions have on the community such as reducing incidents.**

	Estimated Performance 2017/18	Target 2018/19
Accidental Dwelling Fires (ADFs)	53	42
Anti-Social Behaviour Fires (ASBs)	169	147
All Fires	334	287
Unwanted Fire Signals	110	84
Alert to Mobile	90.02%	95%
Road Traffic Collisions (RTCs)	42	28
Deliberate Vehicle Fires	21	33

**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Annual Targets
Site Specific Risk Information (SSRIs)	56
Home Fire Safety Checks	2160
Hydrant Surveys	48
Waste and Fly tipping	72
Seasonal Prevention Campaigns	4
Simple Operational Fire Safety Audits	96
Prevention Talks	12

The 2018/19 targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.





# Bromborough Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

Crews at Bromborough Fire Station will:

Complete SSRI inspections on COMAH, industrial risk and premises. To provide operational intelligence and risk information for all crews at incidents.

Undertake Core risk critical training at the Training & Development Academy.

Measure competencies using both SPA and LearnPro assessment systems, ensuring that the required standard are met, recorded and maintained.

Plan local training exercises and familiarisation visits to identified risks within the station SSOP including COMAH sites, to also include local businesses identified through the SSRI process.

Complete, the allocated hydrant surveys, within the 12 month period.

Structured, multi-facetted training by all personnel to maintain fitness levels for their operational duties.

## Excellent Operational Response

Crews at Bromborough Fire Station will:

Ensure, that as a key station area, we respond to incidents within the 10 minute response isochrones as detailed in the IRMP.

Train and assess competence against National and Local policy, guidance and procedures in all areas, to maintain the highest standards of operational response, to resolve incidents safely and effectively.

Contribute to organisational learning by conducting debriefs and sharing learning from off-site training exercises.

Obtain high performance scores in operational assurance audits.

Maintain appliances and equipment through testing and maintenance.

Comply with all areas of Health & Safety. Achieve a positive safety culture by Identifying, investigating and learning from near miss, accidents and injuries. Remain vigilant to prevent accidents.

## Excellent Prevention and Protection

The station area contains significant areas of socio-economic deprivation and high risk communities.

As a station we will contribute towards our mission of safer stronger communities by:

Targeting the high risk and vulnerable over 65 community for prevention activity and safe and well visits.

Through Intelligence led information target areas of ADF's and undertake arson reduction campaigns

Participate in NFCC and MFRS safety campaigns to engage with the Community.

Work closely with the Community Prevention Team to identify vulnerable groups or individuals to receive prevention education.

Target anti-social behaviour and waste material build-up to reduce ASB fires.

Undertake the Simple Operational Fire Safety audits to provide advice and guidance to businesses to ensure compliance with legislation.

## Excellent People

All staff will:

Use the appraisal process to identify personal performance and to promote personal development by setting realistic aims & objectives to support individual, team and organisational direction

Identify & support individuals who wish to develop/progress their careers by setting objectives to enhance and support development within current role or to progress to the next level.

Review all areas of the station plan and performance throughout the year as quality assurance.

Manage the health, safety and well-being of personnel and ensure that levels of absence, accidents and injuries are kept low in line with Service policy.

Engage in creating a culture within the station which supports colleagues and the Princes Trust team to ensure a positive working environment, were people can develop to their full potential.

# Bromborough Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

	Estimated 17/18	Target 18/19
All Fires	157	199
Accidental Dwelling Fires (ADFs)	24	25
Anti-Social Behaviour Fires (ASBs)	83	110
Deliberate Vehicle Fires	4	11
RTC's	22	23
AFA's	122	103
Alert to mobile	92.64%	95%

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual
Site Specific Risk Information (SSRIs)	45
Safe and Well Visits	1836
Hydrant Checks	40
Waste & Fly Tipping	48
Prevention Talks	48
Simple Operational Fire Safety Assessments	96
Off Station Exercise	2

The target is based upon 5 years historical incident data in 2017-18

Monthly targets are averaged over 12 months. Seasonal capability and projected completion of predetermined yearly targets will allow for a seasonal delivery of the annual figure.



# Crosby Community Fire Station

## Community Risk Management Plan 2018-19



### Excellent Operational Preparedness

All station personnel will train and exercise against identified risks within their station area as per Site Specific Operational Response Plans. The port area will play a major part in the station preparedness.

All personnel will maintain their operational competence as promulgated by the training planner. This will be further enhanced by daily innovative drill and learning sessions.

Crosby will complete xx allocated SSRI inspections within the station area.

Manage the availability of water supplies through hydrant inspections be completed annually. With the main focus during the drier months. Attention will be given to the port area and hydrant location.

Personnel to attend all Training & Development Academy core risk critical training courses

All personnel to complete allocated Learnpro and achieve the required standard.

### Excellent Operational Response

All personnel will continuously train, learn and develop their skills, knowledge and understanding of service equipment and procedures.

All personnel to complete allocated Safe Person Assessments.

Crosby has a good response standard Watch Managers will ensure that alert to mobile times continue to be met.

All staff will follow service guidance, instructions and procedures.

All staff will ensure correct Personal Protection Equipment is worn and maintained.

All staff will remain vigilant to prevent accidents occurring and actively record health and safety in the work place. All near misses will be reported.

Support the key station principle to maintain the 10 minute response standard on 90% of occasions.

Competent crews will play a key role in supporting the operational response of the Firefighters in development through various activities.

### Excellent Prevention and Protection

All Operational staff will undertake weekly Community Safety campaigns

The station risk profile is mainly residential with a varied age profile. The main focus will be on the over 65 age group and the most vulnerable in the community as taken from the status reports. We will work with partners to ensure we are supporting the most vulnerable people in the community. This will be met by carrying out xxxx Home Fire Safety Checks

WM's will use local knowledge and liaise with the Prevention Team to identify vulnerable groups or individuals to receive prevention education.

WM's will continue to develop projects to assist and promote social cohesion and community inclusion & reducing ASB fires.

All personnel will provide Protection advice after attending unwanted AFA activations to support the business community and assist the Directorate in reducing attendances to this incident type.

Crews will carry out Simple operational fire safety assessments and liaise with protection staff to ensure non domestic fires are reduced.

### Excellent People

Watch Managers will continue to develop individuals this will be achieved by setting appraisal objectives that will facilitate the station organisational aims and objectives.

All appraisals to be completed within specified time scales. For 2017 this will be the end of May.

Absence levels on the station will be monitored and staff encouraged to manage their health and well-being and utilise appropriate supportive resources to maintain the expected attendance record.

Staff will take part in regular gym sessions to enhance fitness and longevity ability.

All staff will engage in creating a culture on the station which supports colleagues and ensures a positive working environment.

Provide sufficient support for the Firefighters in development via mentorship, dedicated contact managers, training and development activities.

# Crosby Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES are the impact our actions have on the community such as reducing incidents.**

	Estimates 2017/18	Target 2018/19
Accidental Dwelling Fires (ADFs)	50	59
Anti-Social Behaviour Fires (ASBs)	211	177
All Fires	371	337
Deliberate Vehicle Fires	26	25
Unwanted Fire Signals	132	134
Alert to Mobile	90.96%	95%
Road Traffic Collisions (RTCs)	12	18

**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Annual
Site Specific Risk Information (SSRIs)	46
Home Fire Safety Checks	1836
Hydrant Surveys	73
Waste and Fly tipping	48
Prevention talks	60
Simple Operational Fire Safety Audits	96
Off Station Exercising	2

The targets are based on 5 years performance data

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.



# Croxteth Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

There are 46 projected SSRI's for revisit in 2017/18 which crews will complete via the station schedule. Crews will monitor local Business and risk for any new SSRI's that may be generated. SM will QA SSRI's.

61 hydrant surveys will be completed by crews for Croxteth's station area.

The station training planner provides the LearnPro schedule for the year and crews will complete monthly modules aspiring to a 100% completion rate.

Crews will visit and train to maintain their USAR, Boat and Rope Competencies.

All staff will complete risk critical core training at the TDA. Crews will also take part in Emergency Medical Response (EMR).

Crews will conduct exercises and training at venues across Merseyside as they become available (e.g. demolition sites, construction sites with large cranes) to further develop technical rescue skills.

## Excellent Operational Response

The station training planner provides a monthly SPA schedule and crews will undertake assessments achieving a 100% completion rate.

Croxteth will continue to maintain its excellent record of achieving the 1.9min alert to mobile.

Crews will undertake regular on-station training in line with monthly themes which will be assured via Station Manager Audits. This includes assurance of PPE and equipment.

Crews will utilise new training aids and equipment to develop and maintain their skills for EMR.

Staff will remain vigilant to H&S and this will be regularly monitored and promoted to reduce accidents in 2017/18.

Utilise dedicated time and station facilities to complete Physical fitness training.

## Excellent Prevention and Protection

The station risk profile is predominantly residential with a mixed population in terms of age affluence. There is approximately 4100 addresses of over 65's on status reports which crews will utilise status reports to identify and target high risk groups for HFSC activity aspiring to achieve 1836 in the year.

Crews will use local knowledge to proactively target other vulnerable groups such as those suffering dementia and will be reactive to any incidents.

Crews will work with P&P to reduce the high levels of deliberate secondary fires on Croxteth area.

Croxteth will continue to train with the new Simple Operational Fire safety Audits and assist in its development. Audits will be aimed at the local smaller businesses and be identified using intelligence from Protection and local knowledge.

## Excellent People

Crews will complete appraisals during Apr/May utilising. Jointly agreed objectives will be set which will support the station plan and be periodically revisited by managers. Development opportunities will be identified where appropriate.

As Croxteth is a USAR/Technical Rescue station Crews will continue to maintain existing skills and develop new ones as required and will respond to the requirements of the new Con Ops Document.

Absence levels will continue to be kept minimal due to the high commitment shown by SRT staff. Absence will be monitored by the SM on a monthly basis and staff encouraged to manage their health and well-being. The support mechanisms available under Conduct & Capability and OH will be utilised where absence does occur.

SM will continue to work with TRM to attract more new personnel to SRT to maintain staffing against projected retirements.

# Croxteth Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES are the impact our actions have on the community such as reducing incidents.**

	Estimated 17/18	Target 2018/19
All Fires	428	423
Accidental Dwelling Fires (ADFs)	56	45
Anti-Social Behaviour Fires (ASBs)	257	294
Deliberate Vehicle Fires	43	38
RTC's	26	28
AFA's	102	97
Alert to mobile	93.46%	95%

**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Annual
Site Specific Risk Information (SSRIs)	46
Home Fire Safety Checks	1836
Hydrant Surveys	61
Waste & Fly Tipping	48
Seasonal Prevention Campaigns	4
Simple Operational Fire Safety Audits	72
Off Station Exercising	2

The 2017/18 targets are based on 5 years performance data.

We aim, by the delivery of these outcomes, to achieve reductions in deaths and injuries in our communities



# Eccleston Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

The team at Eccleston will:

Complete allocated SSRI inspections within specified station area.

Complete all hydrant surveys.

Ensure all personnel maintain core risk critical competencies by attending TDA courses.

Train against identified local risks: to include multi-pump off-site exercises which incorporate relevant SSOP's.

Liaise and collaborate with strategic partners to assist in operational preparedness matters.

Complete all e-learning packages and achieve the required standard.

Familiarise and exercise against risks in the station areas such as COMAH site, rugby stadia, businesses and town centre premises which the crew often attend,

## Excellent Operational Response

The team at Eccleston will:

Continuously develop skills, knowledge and understanding of service equipment and procedures through practical and theoretical training.

Attend partner stations to carry out joint training events and host similar events on a monthly basis.

Continue to develop their skills and knowledge to enhance their role as BA main control crew.

Complete all allocated SPA's

Follow Service guidance, policies and procedures.

Remain vigilant to prevent accidents occurring and actively engage in promoting a positive Health and safety culture in the workplace.

## Excellent Prevention and Protection

The Eccleston team will:

Ensure a minimum of 70% of HFSC's are taken from status reports, they are updated every Monday. To keep the list active crews will print a new one each week to prevent duplication.

Undertake community safety activities and campaigns to reduce risk to vulnerable and high risk groups and individuals.

Support partners stations in targeted community safety activities.

Ensure robust liaison with Community Risk Management and Wirral District Prevention is continued so resources are utilised effectively.

Develop strategies and activities to reduce ASB fires.

Carry out Simple Operational Fire Safety Assessments.

## Excellent People

The Eccleston team will:

Support each other to develop and promote a positive culture whereby all individuals fulfil their potential.

Carry out appraisals that address individual development needs and organisational objectives.

Staff will take part in regular gym sessions to enhance fitness.

Work towards reducing absence in line with Service policies.

Engage with, and support, local youth groups to promote MFRS values.

All appraisals to be completed within specified time scales. For 2018 this will be the end of May.

Realistic objectives will be set that will support individual, team and organisational aims and objectives



# Eccleston Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

	Estimated 2017-18	Target 2018-19
All Fires	234	236
Accidental Dwelling Fires (ADFs)	38	37
Anti-Social Behaviour Fires (ASBs)	153	143
Deliberate Vehicle Fires	10	13
RTC's	20	23
AFA's	94	75
Alert to mobile	94.78%	95%

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve

	Annual Targets
Site Specific Risk Information (SSRIs)	96
Home Fire Safety Checks (HFSC's)	1479
Hydrant Surveys	72
Waste and Fly Tipping	144
Simple Operational Fire Safety Assessments	96
Prevention Talks	96
Off Station Exercising	2

The 2018/19 targets are based on 5 years performance data

We aim, by the delivery of these outcomes, to achieve reductions in deaths and injuries in our communities





# Formby Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

The team at Formby will

Inspect hydrants and other water supplies within the station area.

Identify, risk assess and test key locations for HVP access for water supplies.

Gather Site Specific Risk Information to ensure that key risk information is available to operational crews.

Maintain core skills through training on station and at the TDA.

Prepare for specific incident types matching the station profile including Pine woods, high speed roads, rural, farms, coastline/mud rescue, animal rescue and aircraft incidents.

Complete all Learnpro assessments.

Conduct off site tactical exercises to test and embed our operational preparedness.

Maintain, test and train with National Resilience High Volume Pump (HVP) asset in conjunction with other LLAR stations

## Excellent Operational Response

The team at Formby will:

Maintain operational competence and knowledge of procedures to resolve incidents safely and efficiently.

Maintain HVP capability by training and exercising with other HVP crews, plus familiarisation to non- HVP crews.

Complete all Safe Person Assessments.

Conduct routine testing and maintenance of equipment.

Conduct routine off site/table-top exercising.

Mobilise to incidents in the fastest possible time.

Develop a positive culture to reduce accidents and actively record health and safety in the workplace.

Promote organisation learning by conducting debriefs/shared learning

## Excellent Prevention and Protection

The Team at Formby will:

Deliver HFSC's on a risk based approach utilising status reports, local knowledge and incident history to ensure we are targeting vulnerable groups.

Conduct post fire and seasonal prevention campaigns

Incorporate seasonal themes into prevention activities as identified through local and national campaigns.

Promote compliance with Legislation by conducting Simple Operational Fire Safety Assessments to local businesses.

Support ongoing collaboration with community groups to utilise station facilities.

Deliver 'Beach Safe' initiative and other safety talks to community groups.

## Excellent People

The Team at Formby will ensure that.

Personnel will maintain personal fitness levels in line with station work routine.

Staff appraisals will be conducted to support and develop staff.

We will develop staff to acquire and use new skills to support service delivery.

Develop staff wishing to progress into management roles.

Conduct regular management team meetings to support service delivery

Station management team will manage absence levels and support staff in line with service procedures.

Staff will promote a positive working environment that reflects the values expected of MFRS staff

We will review and share best practice.

We will manage staffing to ensure efficient use of resources.

# Formby Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES are the impact our actions have on the community such as reducing incidents.**

	Estimated 2017-18	Target 2018-19
All Fires	85	68
Accidental Dwelling Fires (ADFs)	5	10
Anti-Social Behaviour Fires (ASBs)	51	38
Deliberate Vehicle Fires	4	1
RTC's	10	9
AFA's	16	24
Alert to mobile	93.13%	95%

**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Annual
Site Specific Risk Information (SSRIs)	42
Home Fire Safety Checks (HFSC's)	1836
Hydrant Surveys	29
Waste and Fly Tipping	48
Simple Operational Fire Safety Assessments	96
Prevention Talks	24
Off Station Exercising	2

The 2018/19 targets are based on 5 years performance data

We aim, by the delivery of these outcomes, to achieve reductions in deaths and injuries in our communities



# Heswall Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

The team at Heswall will:

Manage emergency water supplies by inspecting hydrants and alternative water supplies within the station area.

Gather Site Specific Risk Information to ensure that key risk information is available to operational crews.

Maintain core skills through training and prepare for specific incident types matching the station profile including high speed roads, rural incidents, mud rescue and coastline.

Complete all Learnpro modules and assessments

Arrange and conduct inter agency training and exercises to develop and test interoperable procedures.

Maintain, test and train with National Resilience High Volume Pump (HVP) asset in conjunction with other LLAR stations

Maintain National HVP Deployment capability.

## Excellent Operational Response

The team at Heswall will:

Ensure all aspects of operational response can be conducted safely and efficiently.

Maintain HVP capability by training and exercising with other HVP crews, plus familiarisation to non- HVP crews.

Complete all Safe Person Assessments and maintain knowledge of current service guidance and procedures.

Manage routine testing and maintenance of equipment.

Conduct routine off site/tabletop exercising.

Mobilise to incidents in the fastest possible time and provide cover moves to maintain the key station standard.

Develop a positive safety culture to manage Health and Safety requirements

## Excellent Prevention and Protection

The Team at Heswall will:

Deliver HFSC's on a risk based approach so that our resources are utilised to maximum effect.

Incorporate diversity data and themes as identified through our station profile to deliver services to our community including the elderly, socially isolated and other higher risk groups.

Collate and monitor Equality Data from our activities to ensure that we target all groups within our community.

Conduct Simple Operational Fire Safety Assessments to provide advice and guidance to ensure small businesses to comply with legislation.

Support ongoing collaboration with community groups to utilise station facilities.

Promote Heswall fire station as a Safe Haven to offer assistance to those feeling at risk.

## Excellent People

The Team at Heswall will ensure that:

Personnel maintain personal fitness levels in line with station work routine.

Individual appraisals are conducted to support and development staff.

Individual and team performance is reviewed to promote continuous improvement.

Staff wishing to progress into management roles are developed and supported.

Absence levels are managed and staff are supported in line with service procedures

Support is provided to staff who are exposed to critical incidents via established support networks

A positive working environment is promoted to reflects the values expected of MFRS staff

Best practice is reviewed and shared from all activities where identified.

# Heswall Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

	Estimated 2017-18	Target 2018-19
All Fires	94	59
Accidental Dwelling Fires (ADFs)	11	13
Anti-Social Behaviour Fires (ASBs)	19	21
Deliberate Vehicle Fires	1	3
RTC's	9	13
AFA's	47	18
Alert to mobile	88.54%	95%

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual Targets
Site Specific Risk Information (SSRIs)	44
Home Fire Safety Checks (HFSC's)	1836
Hydrant Surveys	31
Waste and Fly Tipping	12
Simple Operational Fire Safety Assessments	96
Prevention Talks	12
Off Station Exercising	2

The 2018-19 targets are based on 5 years performance data

We aim, by the delivery of these outcomes, to achieve reductions in deaths and injuries in our communities



# Kensington Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

Complete allocated SSRI inspections within the station area and ensure this is current and available to all crews.

Manage the availability of water supplies through hydrant inspections and open water source identification and pre-planning.

Attend all core and risk critical training courses at the Training & Development Academy (TDA).

Complete allocated LearnPro and continually achieve the required standard.

Undertake Safe Person Assessments ensuring the required standard is met, maintained and recorded.

Familiarise, train for and exercise against risks in the station area such as the major hospital, football stadia, business and high rise and other City Centre premises which the crew often attend.

## Excellent Operational Response

Maintain the highest standards of operational response through training, exercising and audit.

Maintain specialist competencies against MDU, through regular pre-planned training and annual validation.

Test and maintain all equipment and Personal Protective Equipment (PPE) in line with Service policy

Test local and operational plans through training, exercising and table top scenarios.

Support the key station principle to maintain the 10 minute response standard on 90% of occasions.

Remain vigilant to prevent accidents occurring and actively record and manage health & safety in the workplace.

Play a key role in supporting the Operational Response of firefighters in development

## Excellent Prevention and Protection

Deliver HFSC's using a risk based approach, utilising status reports, local knowledge, incident data and partner information to identify specifically over 65's and the most vulnerable in our community.

Incorporate a number of seasonal campaigns & themes into prevention activities which will be locally and functionally led, responding to local demands as well as national campaigns

Conduct Simple Operational Fire Safety Assessments (SOFSA) providing advice and guidance to small businesses to ensure compliance with legislation whilst also providing familiarisation for crews.

Link in with the Arson Reduction Team to support intelligence activities.

Support & attend High Rise campaigns in line with The Services local response to Grenfell

Collate & monitor Equality Data from our activities to ensure that we target all groups within our community

## Excellent People

Conduct appraisals in April and May to review performance and promote personal development.

Set realistic objectives for staff that will support individual, team and organisational aims and objectives.

Identify and support individuals who would like to develop or progress their careers ensuring suitable opportunities are created

Provide sufficient support for the Firefighters in development via mentorship, structured training & development activities and station based NVQ assessors

Provide opportunity and support to develop new drivers on station

Keep absence levels in line with service policy.

Maintain fitness levels through shift related physical training activities

Support positive action by delivering station based taster days for potential future firefighters

# Kensington Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

	Estimates 2017/18	Targets 2018/19
All Fires	407	305
Accidental Dwelling Fires (ADFs)	27	31
Anti-Social Behaviour Fires (ASBs)	256	179
RTC	28	31
Deliberate Vehicle Fires	14	37
Unwanted Fire Signals	54	66
Alert to Mobile	93.06%	95%

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual Target 18/19
Site Specific Risk Information (SSRIs)	120
Home Fire Safety Checks	1443
Hydrant Surveys	75
Waste & Fly Tipping	96
Prevention talks	24
Simple Operational Fire Safety Audits	96
Seasonal Prevention campaigns	4
Off Station Exercising	2

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# Kirkby Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

Complete SSRI inspections on COMAH sites, industrial risk and premises, to provide operational intelligence and identify potential hazards to crews at operational incidents.

Complete the allocated hydrant surveys within the 12 month period.

Maintain core competencies by attending scheduled core training at the Training & Development Academy.

Maintain operational readiness via on and off site training. Measure and confirm competencies via SPA and Learn Pro assessments

Plan local training exercises and familiarisation visits to identified risks within the station SSOP including COMAH sites and High Rise premises, to also include local businesses identified through the SSRI process.

## Excellent Operational Response

Complete daily training in line with the training planner and assess against National and local policy, guidance and procedures.

Maintain core skills through completion of SPA's at 100%

Attain a minimum of 80% audit performance

Maintain 95% LPI standard for alert to mobile within 1.9 minutes and attendance standard, attending all life risk incidents within 10 minutes

Promote a positive health and safety culture at all times ensuring compliance with instructions, identifying and investigating near misses, accidents and injuries.

Maintain appliances and equipment to ensure operational readiness.

## Excellent Prevention and Protection

Utilise the status report to target properties where high risk and vulnerable over 65 community live for prevention activity and safe and well visits.

Identify areas where standards of fire cover have not been achieved and carry out targeted activity in those areas. Engage with Youth engagement to support the Princes Trust and cadet schemes. Welcome community groups to utilise station facilities and promote safe and well living to make the community safer.

Work closely with Community Prevention teams and partners to identify vulnerable members of the community to provide timely interventions.

Liaise with Arson reduction team to reduce ASB and identify waste materials to reduce ASB fires and support campaigns.

Undertake SOFSA to provide advice and guidance to ensure compliance with legislation.

## Excellent People

Use the appraisal process to identify personal performance objectives and identify personal development in line with the service values and organisational direction.

Monitor welfare and wellbeing of individuals and ensure relevant support services are identified and utilised where required to assist in keeping absence levels to a minimum.

Utilise dedicated time and station facilities to complete Physical fitness training.

Create and promote a positive development culture where people can develop to their full potential. Encourage personal development, career progression and promotion on station

Embrace and encourage the diverse community and working community we serve to make people safer and healthier.

# Kirkby Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

	Estimated 18-19	Target 18-19
All Fires	379	330
Accidental Dwelling Fires (ADFs)	29	33
Anti-Social Behaviour Fires (ASBs)	217	213
Deliberate Vehicle Fires	34	34
RTC's	19	18
AFA's	71	41
Alert to mobile	93.64%	95%

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual Targets
Site specific risk information (SSRIs)	144
HFSC's	1683
Hydrant checks	34
Waste & fly tipping	60
Prevention talks	48
SOFSAs	96
Seasonal prevention campaigns	4
Off station exercises	2

The 2018-19 target is based on 5 years historical incident data.

Monthly targets are averaged over 12 months. Seasonal capability and projected completion of predetermined yearly targets will allow for a seasonal delivery of the annual figure.





# Kirkdale Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

All personnel will follow the monthly training planner to ensure operational competency is maintained and SPA/learnpro expectation is achieved.

All personnel will complete allocated SSRI inspections within specified station area.

Manage the availability of water supplies through Hydrant surveys which will be completed annually. With the main focus during the drier months. Attention will be given to the areas of the city where fires have occurred.

Ensure all personnel maintain core risk critical competencies by attending TDA courses.

Train against identified local risks: to include multi-pump off-site exercises which incorporate relevant SSOP's.

Liaise and collaborate with strategic partners to assist in operational preparedness matters.

Complete all e-learning packages and achieve the required standard.

## Excellent Operational Response

Continuously develop skills, knowledge and understanding of service equipment and procedures through practical and theoretical training.

Attend partner stations to carry out joint training events and host similar events on a monthly basis.

Continue to develop their skills and knowledge in mass decontamination to further enhance their role in this area.

Complete all allocated SPA's

Follow Service guidance, policies and procedures.

Remain vigilant to prevent accidents occurring and actively engage in promoting a positive Health and safety culture in the workplace.

Support the key station principle to maintain the 10 minute response standard on 90% of occasions

## Excellent Prevention and Protection

Undertake community safety activities and campaigns to reduce risk to vulnerable and high risk groups and individuals.

Support partners stations in targeted community safety activities.

Ensure robust liaison with Community Risk Management and District Prevention is continued so resources are utilised effectively.

Incorporate a number of seasonal campaigns and themes into prevention activities which will be both locally and functionally led and will respond to local demands as well as national campaigns such as CFOA and Firekills.

Crews will carry out Simple operational fire safety assessments and liaise with protection staff to ensure non domestic fires are reduced

All personnel will be proactive in identifying potential anti-social behaviour and waste material build-up to reduce ASB fires

## Excellent People

Support each other to develop and promote a positive culture whereby all individuals fulfil their potential.

During appraisals the SM and WM's will identify individuals who would like to develop or progress their careers and ensure opportunities are created during the year to support this.

Appraisal objectives are to be reviewed on a regular basis to ensure they are progressing.

All appraisals to be completed within specified time scales. For 2018 this will be the end of May.

All personnel will be proactive in managing their health and well-being and utilise appropriate supportive resources to maintain the expected attendance record.

All staff will engage in creating a culture on the station which supports colleagues and ensures a positive working environment.

# Kirkdale Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES are the impact our actions have on the community such as reducing incidents.**

	Estimated 2017/18	Target
All Fires	497	451
Accidental Dwelling Fires (ADFs)	50	53
Anti-Social Behaviour Fires (ASBs)	322	278
Deliberate Vehicle Fires	29	39
RTC	23	26
Unwanted Fire Signals	140	142
Alert to mobile	94.03%	95%

**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Annual
Site Specific Risk Information (SSRIs)	57
Home Fire Safety Checks (HFSC's)	1836
Hydrant Surveys	82
Waste and Fly Tipping	24
Simple Operational Fire Safety Assessments	96
Prevention Talks	12
Off Station Exercising	2

The targets are based on 5 years performance data

We aim, by the delivery of these outcomes, to achieve reductions in deaths and injuries in our communities



# Liverpool City Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

All personnel will follow the monthly training planner to ensure operational competency is maintained and SPA/learnpro expectation is achieved.

All personnel to attend Training & Development Academy core risk critical training courses.

All personnel to maintain operational competence on the aerial appliance, in both driving and cage operation.

All personnel will engage & complete allocated SSRI inspections within the City Centre station area.

Manage the availability of water supplies through Hydrant surveys which will be completed annually. With the main focus during the drier months. Attention will be given to the areas of the city where fires have occurred.

The station will train against identified risks within their station/specified areas as per Site Specific Operational Response Plans.

## Excellent Operational Response

All personnel will Maintain the highest standards of operational response by continuously training, learning and developing their skills, knowledge and understanding of service equipment and procedures.

All staff will follow service guidance, instructions and procedures.

All staff will ensure correct Personal Protective Equipment is worn and maintained.

Support the key station principle to maintain the 10 minute response standard on 90% of occasions.

All staff will remain vigilant to prevent accidents occurring and actively engage to ensure a positive health and safety culture in the work place.

All personnel will ensure that alert to mobile times are met.

All personnel to complete allocated Safe Person Assessments.

## Excellent Prevention and Protection

All personnel will engage in Community Safety Campaigns and support the Directorates to achieve organisational aims and events identified on the CFOA Campaign Calendar

All personnel will actively target the high risk over 65 group for prevention activity and home fire safety checks.

Incorporate a number of seasonal campaigns and themes into prevention activities which will be both locally and functionally led and will respond to local demands as well as national campaigns such as CFOA and Firekills.

All personnel will be proactive in identifying potential anti-social behaviour and waste material build-up to reduce ASB fires.

All personnel will provide Protection advice after attending unwanted AFA activations to support the business community and assist the Directorate in reducing attendances to this incident type.

Crews will carry out Simple operational fire safety assessments and liaise with protection staff to ensure non domestic fires are reduced

## Excellent People

All personnel to complete an appraisal and identify objectives and development opportunities which will support the Liverpool City station plan.

During appraisals the SM and WM's will identify individuals who would like to develop or progress their careers and ensure opportunities are created during the year to support this.

Appraisal objectives are to be reviewed on a regular basis to ensure they are progressing.

All appraisals to be completed within specified time scales. For 2018 this will be the end of May.

All personnel will be proactive in managing their health and well-being and utilise appropriate supportive resources to maintain the expected attendance record.

All staff will engage in creating a culture on the station which supports colleagues and ensures a positive working environment.

# Liverpool City Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

	Estimates 2017/18	Targets 2018/19
All Fires	242	255
Accidental Dwelling Fires (ADFs)	18	25
Anti-Social Behaviour Fires (ASBs)	139	107
Deliberate Vehicle Fires	10	18
Unwanted Fire Signals	336	404
Alert to Mobile	95.39%	95%
Road Traffic Collisions (RTCs)	15	18

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual Target 18/19
Site Specific Risk Information (SSRIs)	186
Home Fire Safety Checks	556
Hydrant Surveys	71
Waste & Fly Tipping	48
Prevention talks	24
Simple Operational Fire Safety Audits	96
Off Station Exercising	2

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# Newton le Willows Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

The team at Newton le Willows will:

Manage emergency water supplies by inspecting hydrants and alternative water supplies within the station area.

Gather SSRI on premises to ensure that key risk information is available to operational crews.

Maintain core skills by on station training and attendance at programed TDA courses

Prepare for specific incident types matching the station profile including motorways, rural, domestic and large industrial incidents.

Complete all Learnpro modules and assessments

Maintain, test and train with National Resilience High Volume Pump (HVP) asset in conjunction with other LLAR stations

Maintain National HVP Deployment capability.

## Excellent Operational Response

The team at Newton le Willows will:

Ensure all aspects of operational response can be conducted safely and efficiently.

Maintain HVP capability by training and exercising with other HVP crews, plus familiarisation to non- HVP crews.

Complete all Safe Person Assessments.

Maintain appliances and equipment through testing and maintenance.

Test operational plans through routine off site/table-top exercising.

Mobilise to incidents in the fastest possible time.

Develop a positive culture to reduce accidents and actively record Health and Safety in the workplace.

Promote organisation learning by conducting debriefs/shared learning

## Excellent Prevention and Protection

The Team at Newton le Willows will:

Deliver HFSC's on a risk based approach so that our resources are utilised to maximum effect. Station staff will utilise status reports, local knowledge and incident history to ensure we are targeting vulnerable groups.

Incorporate seasonal themes into prevention activities as identified through local needs, national campaigns and in line with the needs of our diverse community.

Collate and monitor Equality Data from our activities to ensure that we target all groups within our community.

Conduct Simple Operational Fire Safety Assessments to provide advice and guidance to ensure small businesses to comply with legislation.

Deliver presentations talks and demonstrations to groups to support community safety.

Promote Safe Haven Principles

## Excellent People

The Team at Newton le Willows will ensure that:

Personnel maintain personal fitness levels in line with station work routine.

Support is provided to staff who are exposed to critical incidents via established support networks

Individual and team performance is reviewed to support staff and promote continuous improvement

Absence levels are managed and staff are supported in line with service procedures

Individual appraisals are conducted within April and May of 2018 support and development staff.

Staff wishing to progress into management roles are developed and supported.

A positive working environment is promoted to reflects the values expected of MFRS staff

Best practice is reviewed and shared from all activities where identified.

# Newton le Willows Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

	Estimated 2017-18	Target 2018-19
All Fires	155	166
Accidental Dwelling Fires (ADFs)	23	22
Anti-Social Behaviour Fires (ASBs)	92	96
Deliberate Vehicle Fires	9	14
RTC's	22	22
AFA's	26	26
Alert to mobile	94.02%	95%

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual Targets
Site Specific Risk Information (SSRIs)	63
Home Fire Safety Checks (HFSC's)	1380
Hydrant Surveys	28
Waste and Fly Tipping	48
Simple Operational Fire Safety Assessments	96
Prevention Talks	36
Off Station Exercising	2

The 2018-19 targets are based on 5 years performance data

We aim, by the delivery of these outcomes, to achieve reductions in deaths and injuries in our communities



# Old Swan Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

The team at Old Swan will:

Complete allocated SSRI inspections within specified station area.

Complete all hydrant surveys.

Ensure all personnel maintain core risk critical competencies by attending TDA courses.

Train against identified local risks: to include multi-pump off-site exercises which incorporate relevant SSOP's.

Liaise and collaborate with strategic partners to assist in operational preparedness matters.

Complete all e-learning packages and achieve the required standard.

## Excellent Operational Response

The team at Old Swan will:

Continuously develop skills, knowledge and understanding of service equipment and procedures through practical and theoretical training.

Attend partner stations to carry out joint training events and host similar events on a monthly basis.

Continue to develop their skills and knowledge to further enhance their role.

Complete all allocated SPA's

Follow Service guidance, policies and procedures.

Remain vigilant to prevent accidents occurring and actively engage in promoting a positive Health and safety culture in the workplace.

## Excellent Prevention and Protection

The Old Swan team will:

Undertake community safety activities and campaigns to reduce risk to vulnerable and high risk groups and individuals.

Support partner stations in targeted community safety activities.

Ensure robust liaison with Community Risk Management and District Prevention is continued so resources are utilised effectively.

Develop strategies and activities to reduce ASB fires.

Carry out Simple Operational Fire Safety Assessments.

## Excellent People

The Old Swan team will:

Support each other to develop and promote a positive culture whereby all individuals fulfil their potential.

Carry out appraisals that address individual development needs and organisational objectives.

Work towards reducing absence in line with Service policies.

Engage with, and support, local youth groups to promote MFRS values.

# Old Swan Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

	Estimated Performance 2017/18	Target 2018/19
All Fires	557	473
Accidental Dwelling Fires (ADFs)	70	72
Anti-Social Behaviour Fires (ASBs)	345	287
RTC	41	38
Deliberate Vehicle Fires	69	40
Unwanted Fire Signals	195	194
Alert to mobile	93.20%	95%

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual Target
Site Specific Risk Information (SSRIs)	63
Home Fire Safety Checks (HFSC's)	1836
Hydrant Surveys	95
Waste and Fly Tipping	72
Simple Operational Fire Safety Assessments	96
Prevention Talks	24
Off Station Exercising	2

The 2018/19 targets are based on 5 years performance data

We aim, by the delivery of these outcomes, to achieve reductions in deaths and injuries in our communities





# Prescot Community Fire Station

## Community Risk Management Plan 2018-19



### Excellent Operational Preparedness

Complete SSRI inspections on premises and significant industrial risk. To provide operational intelligence and risk information for all crews at incidents.

Complete, the allocated hydrant inspections, within the 12 month period.

Maintain core competencies by attending scheduled core training at the Training & Development Academy.

Plan training and exercises on local risks, including High Rise, to include local risks identified through the SSRI process

Maintain operational readiness via on and off site training. Measure and confirm competencies via SPA and Learn Pro assessments

Establish systems and working practices at the new Fire and Police station including establishing relationships with internal staff and Merseyside Police colleagues based at the station.

### Excellent Operational Response

Complete daily training in line with the training planner and assess against National and local policy, guidance and procedures.

Ensure, that as a key station area, we respond to incidents within the 10 minute response isochrones as detailed in the IRMP.

Maintain core skills through completion of SPA's at 100%

Attain a minimum of 80% audit performance

Promote a positive health and safety culture at all times ensuring compliance with instructions, identifying and investigating near misses, accidents and injuries.

Maintain appliances and equipment to ensure operational readiness.

### Excellent Prevention and Protection

Utilise the status report to target properties where high risk and vulnerable over 65 community live for prevention activity and safe and well visits.

Identify areas where standards of fire cover have not been achieved and carry out targeted activity in those areas. Engage with Youth engagement to support the Princes Trust and cadet schemes. Welcome community groups to utilise station facilities and promote safe and well living to make the community safer.

Work closely with Community Prevention teams and partners to identify vulnerable members of the community to provide timely interventions.

Liaise with Arson reduction team to reduce ASB and identify waste materials to reduce ASB fires and support campaigns.

Undertake SOFSA to provide advice and guidance to ensure compliance with legislation.

### Excellent People

Use the appraisal process to identify personal performance objectives and identify personal development in line with the service values and organisational direction.

Monitor welfare and wellbeing of individuals and ensure relevant support services are identified and utilised where required to assist in keeping absence levels to a minimum.

Utilise dedicated time and station facilities to complete Physical fitness training.

Create and promote a positive development culture where people can develop to their full potential. Encourage personal development, career progression and promotion on station

Embrace and encourage the diverse community and working community we serve to make people safer and healthier.

# Prescot Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

	Estimated 17-18	Target 18-19
All Fires	387	407
Accidental Dwelling Fires (ADFs)	50	59
Anti-Social Behaviour Fires (ASBs)	229	245
Deliberate Vehicle Fires	44	27
RTC's	58	38
AFA's	192	76
Alert to mobile	96.47%	95%

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual
Site specific risk information (SSRIs)	129
HFSC's	1479
Hydrant checks	76
Waste & fly tipping	60
Prevention talks	48
SOFSA	96
Seasonal prevention campaigns	4
Off station exercises	2

The 2018/19 target is based on 5 years historical incident data.

Monthly targets are averaged over 12 months. Seasonal capability and projected completion of predetermined yearly targets will allow for a seasonal delivery of the annual figure.



# Southport Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

There are 193 projected SSRI's for revisit in 2018/19 which crews will complete via the station schedule. Crews will monitor local business and risk for any new SSRI's which may be generated. SM will QA SSRIs.

108 Hydrant surveys will be completed by crews for Southport's station area.

The station training planner provides the LearnPro schedule for the year and crews will complete monthly modules aspiring to a 100% completion rate.

All staff will complete risk critical core training at the TDA. Crews will also develop and maintain First Aid skills to support the Emergency Medical Response (EMR) programme.

Southport has an aerial appliance and staff will maintain their specialist skill set with dedicated weekly training each Thursday morning.

Crews will train with the local coastguard for the risks associated with Mud rescue and the coastline.

## Excellent Operational Response

The station training planner provides a monthly SPA schedule and crews will undertake assessments achieving a 100% completion rate.

Southport will continue to maintain a high level of achievement against the 1.9min 'alert to mobile' and 10min response standard for both appliances.

Crews will undertake regular on-station training in line with monthly themes which will be assured via Station Manager Audits. This includes assurance of PPE and equipment.

1 appliance from Southport will be available for deployment to EMR incidents with NAWAS. This will be within the constraints of the EMR programme and exigencies of the Service.

Staff will remain vigilant to H&S and this will be regularly monitored and promoted to prevent incidents occurring in 2018/19.

## Excellent Prevention and Protection

The station risk profile is predominantly residential and of the older population. Watches will prioritise the over 65's when carrying out HFSC's and will complete 4320 HFSC's over the year.

It is recognised that other vulnerable groups exist in the community and local knowledge and partnerships will be utilised to target these groups.

Crews will support CFOA and Service campaigns throughout the year and target the identified groups/areas. Watches will carry out 24 prevention talks over the year to educate and inform community groups.

96 Simple Operational Fire safety Audits will be completed over the year. Audits are aimed at the local smaller businesses.

Watches will aim to carry out 72 waste and fly tipping audits. Watches will prioritise busier periods such as during the bonfire period to carry out audits.

## Excellent People

Crews will complete appraisals during Apr/May utilising a new format. Jointly agreed objectives will be set which will support the station plan and be periodically revisited by managers. Development opportunities will be identified where appropriate.

Where availability allows the CM role at Southport will continue to be used to assist in the development of newly appointed Officers.

Absence levels will be monitored on a monthly basis and staff encouraged to manage their health and well-being. The support mechanisms available under C&C and OH will be utilised where absence does occur.

SM will work with current station staff and TRM to ensure the specialist skill sets for the aerial appliance are maintained and resourced as a number of FF's from Southport retire.

A number of staff who have expressed interest in progression will be developed toward passing a TCA.

# Southport Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES are the impact our actions have on the community such as reducing incidents.**

	Estimated Performance 2017/18	Targets 2017/18
Accidental Dwelling Fires (ADFs)	59	63
Anti-Social Behaviour Fires (ASBs)	58	80
All Fires	188	230
Unwanted Fire Signals	152	204
Alert to Mobile	82.14%	95%
Road Traffic Collisions (RTCs)	39	29
Deliberate Vehicle Fires	13	11

**OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.**

	Annual Target
Site Specific Risk Information (SSRIs)	193
Home Fire Safety Checks	4320
Hydrant Surveys	108
Waste & Fly Tipping	72
Seasonal Prevention Campaigns	4
Simple Operational Fire Safety Audits	48
Prevention Talks	24

The 2016/17 targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities.



# Speke Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

As a station we will;

Complete all SSRI's due within the forthcoming year, utilising a risk based strategy. The SSRI's due for revisit will be split equally between the 4 watches and will be prioritised on risk category and due by date

Complete all hydrant walks before the year end, maximising seasonal conditions to increase output during lighter dryer months.

Maintain competencies by ensuring attendance of all personnel at core training, before expiry of competence.

Arrange and complete 2 off site exercises, at known risks within the station area. (Airport & COMAH).

Ensure 100% completion of monthly allocated Learnpro packages and SPA's.

Strengthen links with the highest risks within the station area; Liverpool Airport, COMAH sites, Jaguar Landrover.

## Excellent Operational Response

Complete daily training in line with the station training planner.

Maintain core skills through 100% completion of SPA's.

Attain minimum performance of 80% during quarterly audits.

Maintain 95% against LPI 129, Alert to mobile in 1.9 mins. And LPI 137 attendance to life risk incidents within 10 mins.

Promote a positive Health and Safety culture, to reduce Firefighter injuries and damage to Fire Appliances. Increased vigilance and completion of near miss reports where appropriate.

Ensure correct use, maintenance and recording of all PPE.

## Excellent Prevention and Protection

Attain an increased output of HFSC's in our target groups, over 65's, utilising the status report, and realise a reduction in the status report by the year end.

Increase the output of Waste and Fly tipping reports, to combat the 17-18 increase in ASB fires.

Utilise the CRM risk routes to return to station regularly and where practicable.

Strengthen links with DPM and Arson reduction manager to target known hotspots areas and support campaigns.

Ensure collection of E&D information on all HFSC's.

Ensure SOFSA list is reduced by the allotted target prior to the year end.

## Excellent People

Utilise the appraisal process to identify personal performance objectives and complete within the required timescale.

Monitor welfare of individuals and maintain absence levels to the lowest possible level.

Support management development to encourage career progression and promotion.

Embed a positive E & D culture across the station.

Contribute proactively to increasing staff numbers across the station.

Encourage and support the development of Service drivers as a priority.

# Speke Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

	Estimates 2017/18	Targets 2018/19
All Fires	407	305
Accidental Dwelling Fires (ADFs)	27	31
Anti-Social Behaviour Fires (ASBs)	256	179
RTC	28	31
Deliberate Vehicle Fires	14	37
Unwanted Fire Signals	54	66
Alert to Mobile	93.06%	95%

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual Target 18/19
Site Specific Risk Information (SSRIs)	120
Home Fire Safety Checks	1443
Hydrant Surveys	75
Waste & Fly Tipping	96
Prevention talks	24
Simple Operational Fire Safety Audits	96
Seasonal Prevention campaigns	4
Off Station Exercising	2

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# St Helens Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

The team at St Helens will:

Complete allocated SSRI inspections within specified station area.

Complete all hydrant surveys.

Ensure all personnel maintain core risk critical competencies by attending TDA courses.

Train against identified local risks: to include multi-pump off-site exercises which incorporate relevant SSOP's.

Liaise and collaborate with strategic partners to assist in operational preparedness matters.

Complete all e-learning packages and achieve the required standard.

Familiarise and exercise against risks in the station areas such as COMAH site, rugby stadia, businesses and town centre premises which the crew often attend.

## Excellent Operational Response

The team at St Helens will:

Continuously develop skills, knowledge and understanding of service equipment and procedures through practical and theoretical training.

Attend partner stations to carry out joint training events and host similar events on a monthly basis.

Continue to develop their skills and knowledge to further enhance their role as Combined Platform Ladder crew.

Complete all allocated SPA's

Follow Service guidance, policies and procedures.

Remain vigilant to prevent accidents occurring and actively engage in promoting a positive Health and safety culture in the workplace.

## Excellent Prevention and Protection

The St Helens team will:

Ensure a minimum of 70% of HFSC's are taken from status reports, they are updated every Monday. To keep the list active crews will print a new one each week to prevent duplication.

Undertake community safety activities and campaigns to reduce risk to vulnerable and high risk groups and individuals.

Support partners stations in targeted community safety activities.

Ensure robust liaison with Community Risk Management and Wirral District Prevention is continued so resources are utilised effectively.

Develop strategies and activities to reduce ASB fires.

Carry out Simple Operational Fire Safety Assessments.

## Excellent People

The St Helens team will:

Support each other to develop and promote a positive culture whereby all individuals fulfil their potential.

Carry out appraisals that address individual development needs and organisational objectives.

Staff will take part in regular gym sessions to enhance fitness.

Work towards reducing absence in line with Service policies.

Engage with, and support, local youth groups to promote MFRS values.

All appraisals to be completed within specified time scales. For 2018 this will be the end of May.

Realistic objectives will be set that will support individual, team and organisational aims and objectives



# St Helens Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

	Estimated 2017-18	Target 2018-19
All Fires	504	534
Accidental Dwelling Fires (ADFs)	55	46
Anti-Social Behaviour Fires (ASBs)	345	371
Deliberate Vehicle Fires	29	33
RTC's	15	27
AFA's	131	107
Alert to mobile	92.61%	95%

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual Target
Site Specific Risk Information (SSRIs)	96
Home Fire Safety Checks (HFSC's)	1326
Hydrant Surveys	72
Waste and Fly Tipping	144
Simple Operational Fire Safety Assessments	96
Prevention Talks	96
Off Station Exercising	2

The 2018-19 targets are based on 5 years performance data

We aim, by the delivery of these outcomes, to achieve reductions in deaths and injuries in our communities





# Toxteth Community Fire Station

## Community Risk Management Plan 2018-19



### Excellent Operational Preparedness

As a station we will;

Complete all SSRI's due within the forthcoming year, utilising a risk based strategy, prioritised on risk category and due by date.

Complete all hydrant walks before the year end, maximising seasonal conditions to increase output during lighter dryer months.

Maintain competencies by ensuring attendance of all personnel at core training, before expiry of competence.

Arrange and complete 2 off site exercises, at known risks within the station area. (River, Central Mosque).

Ensure 100% completion of monthly allocated Learnpro packages and SPA's.

Strengthen links with the highest risks within the station area; Echo Arena, Convention Centre. River (MF1, Coastguard, RNLI).

Formalise a training strategy across the CSU support stations.

### Excellent Operational Response

As a Station we will;

Improve the effectiveness and integration of the CSU at operational incident.

Complete daily training in line with the station training planner.

Maintain core skills through 100% completion of SPA's.

Attain minimum performance of 80% during quarterly audits.

Maintain 95% against LPI 129, Alert to mobile in 1.9 mins. And LPI 137 attendance to life risk incidents within 10 mins.

Promote a positive Health and Safety culture, to reduce Firefighter injuries and damage to Fire Appliances. Increased vigilance and completion of near miss reports where appropriate.

Ensure correct use, maintenance and recording of all PPE.

### Excellent Prevention and Protection

As a Station we will;

Increase the percentage of visits to vulnerable persons, using Exeter data (Status report) during HFSC planning.

Give consideration to the transient population; Students, Immigration, Asylum seekers, and consider the need to revisit properties regularly.

Liaise with the Arson reduction manager and increase the output of Waste and Fly tipping reports, to combat the 17-18 increase in ASB fires.

Utilise the CRM risk routes to return to station regularly and where practicable.

Strengthen links with DPM to familiarise crews with the diverse needs of the population and to share links with the service providers.

Ensure collection of E&D information on all HFSC's.

Ensure SOFSA list is reduced by the allotted target prior to the year end.

### Excellent People

Station personnel will be set appraisal objectives that will ensure the aims of the station plan are achieved.

All appraisals to be completed within specified time scales.

Identify and support firefighters who would like to seek promotion.

Reduce absence levels to the lowest possible level and ensure that back to work interviews and support plans are completed for those staff who need them, in line with relevant timescales.

Encourage and support the development of Service drivers as a priority.

# Toxteth Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

	Estimates 2017/18	Targets 2018/19
All Fires	551	404
Accidental Dwelling Fires (ADFs)	44	67
Anti-Social Behaviour Fires (ASBs)	368	233
RTC	23	29
Deliberate Vehicle Fires	56	42
Unwanted Fire Signals	377	326
Alert to Mobile	93.19%	95%

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual Target 18/19
Site Specific Risk Information (SSRIs)	120
Home Fire Safety Checks	1370
Hydrant Surveys	97
Waste & Fly Tipping	96
Prevention talks	24
Simple Operational Fire Safety Audits	96
Seasonal Prevention campaigns	4
Off Station Exercising	2

The targets are based on 5 years performance data.

We aim by the delivery of these outcomes to achieve reductions in death and injuries in our communities



# Upton Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

Crews at Upton Fire Station will:

Complete SSRI inspections on premises and significant industrial risk. To provide operational intelligence and risk information for all crews at incidents.

Undertake Core risk critical training at the Training & Development Academy (TDA).

Measure competencies using both SPA and LearnPro assessment systems, ensuring that the required standards are met, recorded and maintained.

Plan local training exercises and familiarisation visits to identified risks within the station SSOP. To also include local businesses identified through the SSRI process and coastal areas such as Hilbre island which can only be reached at low tide.

Complete, the allocated hydrant inspections, within the 12 month period.

Structured, multi-faceted training by all personnel to maintain fitness levels for their operational duties.

## Excellent Operational Response

Crews at Upton Fire Station will:

Ensure, that as a key station area, we respond to incidents within the 10 minute response isochrones as detailed in the IRMP.

Train and assess competence against National and Local policy, guidance and procedures in all areas, to maintain the highest standards of operational response, to resolve incidents safely and effectively.

Contribute to organisational learning by conducting debriefs and sharing learning from off-site training exercises.

Obtain high performance scores in operational assurance audits.

Maintain appliances and equipment through testing and maintenance.

Comply with all areas of Health & Safety. Achieve a positive safety culture by Identifying, investigating and learning from near miss, accidents and injuries. Remain vigilant to prevent accidents.

## Excellent Prevention and Protection

Upton's area contains a large population with areas of socio-economic deprivation and high risk communities.

As a station we will contribute towards our mission of safer stronger communities by:

Targeting the high risk and vulnerable over 65 community for prevention activity and safe and well visits.

Through Intelligence led information target areas of ADF's and undertake arson reduction campaigns

Participate in NFCC and MFRS safety campaigns both locally and function led to engage with the Community.

Work closely with the Community Prevention Team to identify vulnerable groups or individuals to receive prevention education.

Target anti-social behaviour and waste material build-up to reduce ASB fires.

Undertake the Simple Operational Fire Safety audits to provide advice and guidance to businesses to ensure compliance with legislation.

## Excellent People

All staff will:

Use the appraisal process to identify personal performance and to promote personal development by setting realistic aims & objectives to support individual, team and organisational direction

Identify & support individuals who wish to develop/progress their careers by setting objectives to enhance and support development within current role or to progress to the next level.

Review all areas of the station plan and performance throughout the year as quality assurance.

Manage the health, safety and well-being of personnel and ensure that levels of absence, accidents and injuries are kept low in line with Service policy.

Engage in creating a culture within the station which supports colleagues and ensures a positive working environment.

# Upton Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

	Estimated 17-18	Target 18/19
All Fires	273	368
Accidental Dwelling Fires (ADFs)	44	50
Anti-Social Behaviour Fires (ASBs)	126	188
Deliberate Vehicle Fires	19	30
RTC's	32	30
AFA's	111	148
Alert to mobile	98.29%	95%

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual Target 2018/19
Site Specific Risk Information (SSRIs)	45
HFSC's	1836
Hydrant Checks	62
Waste & Fly Tipping	48
Prevention Talks	48
Simple Operational Fire Safety Audits	96
Off Station Exercises	2

The target for 2018/19 is based on 5 years historical incident data.

Monthly targets are averaged over 12 months. Seasonal capability and projected completion of predetermined yearly targets will allow for a seasonal delivery of the annual figure. Upton is planned to become a merged station with West Kirby.



# Wallasey Community Fire Station

Community Risk Management Plan 2018-19



## Excellent Operational Preparedness

The team at Wallasey will:

Complete allocated SSRI inspections within specified station area.

Complete all hydrant surveys.

Ensure all personnel maintain core risk critical competencies by attending TDA courses.

Train against identified local risks: to include multi-pump off-site exercises which incorporate relevant SSOP's.

Liaise and collaborate with strategic partners to assist in operational preparedness matters.

Maintain specialist skills through training and prepare for specific incident types matching the station profile.

Complete all e-learning packages and achieve the required standards.

## Excellent Operational Response

Continuously develop skills, knowledge and understanding of service equipment and procedures through practical and theoretical training.

Attend partner stations to carry out joint training events and host similar events on a regular basis.

Continue to develop their skills and knowledge in the use and application of the CPL to further enhance their role as a nominated CPL station.

Complete all allocated SPA's

Follow Service guidance, policies and procedures.

Remain vigilant to prevent accidents occurring and actively engage in promoting a positive Health and safety culture in the workplace.

Support the Key Station principle by providing cover moves to maintain 10 minute response standard.

## Excellent Prevention and Protection

Undertake community safety activities and campaigns to reduce risk to vulnerable and high risk groups and individuals.

Ensure robust liaison with Community Risk Management and Wirral District Prevention is continued so resources are utilised effectively.

Incorporate a number of seasonal campaigns and themes into prevention activities which will be both locally and functionally led. Will respond to local demands as well as national campaigns such as NFCC and Firekills.

Conduct Simple Operational Fire Safety Assessments (SOFSA).

Deliver prevention talks and demonstrations to groups to support community safety.

## Excellent People

Support each other to develop and promote a positive culture whereby all individuals fulfil their potential.

Carry out appraisals that address individual development needs and organisational objectives.

Work towards reducing absence in line with Service policies.

Engage with, and support, local youth groups to promote MFRS values.

Fitness levels will be maintained supported by shift related physical training activity.

# Wallasey Community Fire Station

Community Risk Management Plan 2018-19

**Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.**

**OUTCOMES** are the impact our actions have on the community such as reducing incidents.

	Estimated 2017/18	Target 2018/19
All Fires	334	374
Accidental Dwelling Fires (ADFs)	43	56
Anti-Social Behaviour Fires (ASBs)	198	218
RTC	28	19
Deliberate Vehicle Fires	33	38
Unwanted Fire Signals	135	132
Alert to mobile	97.41%	95%

**OUTPUTS** are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

	Annual
Site Specific Risk Information (SSRIs)	74
Home Fire Safety Checks (HFSC's)	1836
Hydrant Surveys	70
Waste and Fly Tipping	48
Simple Operational Fire Safety Assessments	96
Prevention Talks	36
Off Station Exercising	2

The 2018/19 targets are based on 5 years performance data

We aim, by the delivery of these outcomes, to achieve reductions in deaths and injuries in our communities









