



**To: All Members of the Scrutiny Committee
(and any other Members who may wish to attend)**



**R. Groves
Monitoring Officer**

Tel: 0151 296 4000
Extn: 4230 Shauna Healey

Your ref:

Our ref GS/RG

Date: 29 April 2022

Dear Sir/Madam,

You are invited to attend a meeting of the **SCRUTINY COMMITTEE** to be held at **1.00 pm** on **TUESDAY, 10TH MAY 2022** in the Liverpool Suite - Fire Service Headquarters.

The meeting will be filmed and streamed live to YouTube at the following link:

<https://youtu.be/jb8WVK6Eyug>

Yours faithfully,

PP – S. Healey

Monitoring Officer

Encl.

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MERSEYSIDE FIRE AND RESCUE AUTHORITY

SCRUTINY COMMITTEE

10 MAY 2022

AGENDA

Members

Anthony Boyle, Independent Person
Cllr Sharon Connor,
Cllr Edna Finneran
Cllr Jan Grace
Cllr Kathy Hodson
Cllr Patrick Hurley
Cllr Andrew Makinson
Cllr Lisa Preston
Cllr Paul Tweed
Cllr Gillian Wood

1. Preliminary Matters

Members are requested to consider the identification of:

- a) declarations of interest by individual Members in relation to any item of business on the agenda;
- b) any additional items of business which the Chair has determined should be considered as matters of urgency; and
- c) items of business which may require the exclusion of the press and public during consideration thereof because of the possibility of the disclosure of exempt information.

2. Minutes of the Last Meeting (Pages 5 - 6)

To consider the minutes of the last meeting held on 3rd March 2022.

3. Revised Home Safety Strategy Presentation (Pages 7 - 10)

To consider report CFO/014/22 and a presentation providing a review of the revised Home Safety Strategy, and the impact of targeted campaigns within the most deprived wards.

4. Health, Safety & Welfare Annual Report 2020/21 (Pages 11 - 36)

To consider report CFO/013/22 which provides Members with the annual Health, Safety & Welfare Report for 2020/21.

5. Standing Item: Scrutiny Forward Work Plan (Pages 37 - 40)

To consider the Scrutiny Forward Work Plan for 2022/23.

MERSEYSIDE FIRE AND RESCUE AUTHORITY

3 MARCH 2022

MINUTES

Present: Councillors Sharon Connor, Edna Finneran, Janet Grace, Kathy Hodson, Hurley, Andrew Makinson, Lisa Preston, Paul Tweed and Gillian Wood

Also Present: Anthony Boyle (Independent Member), Dave Mottram (ACFO), Ria Groves (Monitoring Officer), Mike Rea (Head of Finance)

Apologies of absence were received from:

1. Preliminary Matters

Members considered the identification of any declarations of interest, matters of urgency or items that would require the exclusion of the press and public due to the disclosure of exempt information.

RESOLVED that:

- a) no declarations of interest were made by individual Members in relation to any item of business on the Agenda;
- b) no additional items of business were determined by the Chair to be considered as matters of urgency; and
- c) no items of business required the exclusion of the press and public during consideration thereof because of the possibility of the disclosure of exempt information.

2. Minutes of the Last Meeting

RESOLVED that the minutes of the last meetings held on 14 January 2021 and 9th September 2021 were agreed as an accurate record.

3. Youth Engagement Presentation

Members considered a presentation from Karen Metcalfe, Suzy Tosi-Nile and Tony Canavan on youth engagement.

Karen Metcalf gave a presentation which focused on utilising a trauma informed approach when working with young people, the effect of Covid on children's mental health and the impact of adverse childhood experiences.

Members were advised that officers in these roles were provided support to help them de-stress. Members were also asked to provide feedback on the Authority's relationship code, which was used across youth engagement.

Suzy Tosi-Nile provided a presentation on the Fire Cadets, Beacon Programme and Healing Together Programme. The successful outcomes of each project were highlighted as well as the funding framework and student referral process for each. It was noted that Halewood Academy were interested in starting a Fire Cadet Programme and that would mean each of the districts were represented.

With regards to Beacon, the Head of the Violence Reduction Partnership had recently been quoted as saying that it was 'their flagship project' and the feedback from schools had been outstanding. As a result, John Moore University were creating an impact report on the project, which once released would be shared with Members.

Councillor Finneran asked how the projects catered for children with disabilities and it was explained that the sessions were designed to be practical and easily understood. The use of pictures and visual learning also helped children to communicate and learn as part of the programme. It was noted that the children were able to use flashcards depicting different emotions to help them communicate in an inclusive way.

The Members received a presentation on the Princes Trust and were advised that the course had been adapted during the pandemic to ensure it could still be delivered. An outline of the course programme was provided with a focus on work placements and community fundraising.

Feedback collated from 60 participants suggested that 74% of students felt an increase in confidence after taking part.

The Members noted the significance of the training and the positive impact it had on young people's lives. The Authority's role in helping to build strong communities was commended and Members were reminded that they are able to attend the Princes Trust Award Ceremony.

RESOLVED that Members note the contents of the presentation.

4. Standing Item: Scrutiny Forward Work Plan

Members were asked to consider the forward work plan and to advise Democratic Services of any further areas of scrutiny they wish to explore. It was noted that an updated version of the forward work plan to reflect suggestions made by Members at a recent station visit would be circulated in due course.

RESOLVED that an updated version of the plan be circulated to Members.

Close 2.15pm

Date of next meeting Tuesday, 10 May 2022

MERSEYSIDE FIRE AND RESCUE AUTHORITY			
MEETING OF THE:	SCRUTINY COMMITTEE		
DATE:	10 TH MAY 2022	REPORT NO:	CFO/013/22
PRESENTING OFFICER	ACFO MOTTRAM		
RESPONSIBLE OFFICER:	AM GED SHERIDAN	REPORT AUTHOR:	AM GED SHERIDAN
OFFICERS CONSULTED:	SLT		
TITLE OF REPORT:	HOME SAFETY PLAN 2022-2023		

APPENDICES:	
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Purpose of Report

1. To inform members of the Home Safety Plan 2022.

Recommendation

2. It is recommended that Members note that the content of this report and the accompanying presentation.

Introduction and Background

3. The purpose of this Home Safety Plan is to provide a framework to direct the delivery of MFRS resources for the purpose of preventing accidental dwelling fires and associated fire fatalities or injuries in line with the Services Integrated Risk Management Plan (IRMP) and the directorates' Functional Delivery Plan.
4. The Home Safety plan is underpinned by the following key principles, we will:
 - Ensure our Operational Crews and Prevention staff continue to deliver interventions by engaging with our communities to inform and educate people on how to reduce the risk of fire.
 - Ensure our prevention staff have the relevant skills, training, and equipment to deliver high quality, value for money interventions to the communities of Merseyside.
 - Work with partners and our communities to protect those most at risk from fire through targeted local risk reduction interventions, ensuring MFRS adheres to the Making Every Contact Count (MECC) and Person-Centred Assessment (PCA) principles in the interests of promoting health and well-being.
 - Understand and know our communities to help us to prioritise delivery to those most vulnerable to fire and in doing so meet the needs of the diverse communities across Merseyside.
5. The Home Safety Plan was introduced in 2015 in response to the rise in fire fatalities, serious injuries, and accidental dwelling fires across Merseyside.

6. Our updated plan 2022 adopts a more agile and flexible approach to respond to emerging issues because of our learning from the Covid-19 pandemic (2020/21).
7. We understand that every fatality and serious fire has its own tragic circumstances and that many of these incidents may be prevented through closer working with our partner agencies and other key stakeholders to identify those most at risk. Through sharing of this information, appropriate interventions can be offered to vulnerable people at the earliest opportunity.
8. Operational Crews utilise status reports that are populated using NHS Exeter Data which targets individuals who are over 65 years of age and have either never been visited by MFRS, or not received a visit in the last two years.
9. Our priority is to engage with over 60% of over 65's during our Home Fire Safety Check visits.
10. In respect of high-risk individuals, MFRS have a centralised referral system which is managed by our contact centre Fire Service Direct (FSD). This has introduced a consistent and effective process that has seen performance increase to over 10,000 high risk visits delivered annually by Prevention Advocates.
11. Our Plan for 2022 will build on the success we have achieved over the last three years and by using the analysis set out in the 'Historical Analysis of Fatalities in Accidental Dwelling Fires between 2006/07 – 2020/21', we will focus on the priority areas below:
 - **PRIORITY ONE – AN INTELLIGENCE LED AND TARGETED APPROACH TO INDIVIDUALS AT RISK OF FIRE IN THE HOME**
 - **PRIORITY TWO – ENGAGING RELEVANT STAKEHOLDERS TO INFLUENCE DIRECT REFERRAL PATHWAYS**
 - **PRIORITY THREE – DELIVERING OUR HOME SAFETY PLAN TO ALIGN WITH NATIONAL PRIORITIES**
 - **PRIORITY FOUR – INFLUENCING THE USE OF ASSISTIVE TECHNOLOGY TO SUPPORT VULNERABLE INDIVIDUALS**
 - **PRIORITY FIVE – ENGAGING WITH SPECIALISED HOUSING, REGISTERED PROVIDERS AND PRIVATE RENTED SECTOR**

Equality and Diversity Implications

12. By delivering our Home Safety activity under this plan will achieve a wider reach and will open a broader access to the Home Fire Safety Check process.

Staff Implications

13. Prevention saves lives and every day our Operational Crews and Prevention Teams work in the homes of others, improving their safety and helping them in their homes. The Home Safety Plan complements this activity and offers another tool to enable staff to continue this.

Legal Implications

14. The Fire and Rescue Services Act 2004 places a duty upon all FRS to prevent fire and the Fire and Rescue National Framework for England 2018 outlines expectations upon FRS to target their prevention resources on those individuals or households who are at greatest risk from fire in the home.

Financial Implications & Value for Money

15. The delivery of the Home Safety plan will result in broader access to fire safety information which will develop better understanding of fire risk leading to fewer fires attended delivering efficiency providing a value for money Service

Risk Management, Health & Safety, and Environmental Implications

16. This Plan enables access to those in the community who are at higher risk of having a fire with the aim of reducing the risk to both them and our staff with early intervention. .

Contribution to Our Vision: *To be the best Fire & Rescue Service in the UK.*

Our Purpose: *Here to serve, Here to protect, Here to keep you safe.*

17. Home Fire Safety Checks raise awareness of fire safety in the Home. By ensuring that more are completed, whether by crews, prevention staff, or the householder themselves, this will naturally result in fewer mobilisations to incidents for our firefighters. A more efficient and effective approach to Service delivery.
18. Prevention have a clear Home Safety plan to target those persons who are more vulnerable through their age and who live in more deprived areas of Merseyside. By delivering the Home Safety Plan, we can expand our reach without compromising core business.

BACKGROUND PAPERS

19. NONE

GLOSSARY OF TERMS

MFRS	Merseyside Fire and Rescue Service
PCA	Person Centred Approach
NFCC	National Fire Chiefs Council
IMD	Index of Multiple Deprivation
IRMP	Integrated Risk Management Plan

MERSEYSIDE FIRE AND RESCUE AUTHORITY			
MEETING OF THE:	SCRUTINY COMMITTEE		
DATE:	10TH MAY 2022	REPORT NUMBER	CFO/013/22
PRESENTING OFFICER	ACFO MOTTRAM		
RESPONSIBLE OFFICER:	AM GARY OAKFORD EXT 4616	REPORT AUTHOR:	GM CRAIG WHITFIELD
OFFICERS CONSULTED:	HEALTH & SAFETY DEPT., STRATEGY & PERFORMANCE DEPARTMENT, LEGAL SERVICES, H&S COMMITTEE.		
TITLE OF REPORT:	HEALTH, SAFETY & WELFARE ANNUAL REPORT 2020/21		
APPENDICES:	APPENDIX A:	HEALTH, SAFETY & WELFARE REPORT 2020/21	

Purpose of Report

1. To request that the Authority note the content of the Annual Health, Safety & Welfare Report which details the performance of the Authority against its performance indicators for Health Safety and Welfare during 2020/21.

Recommendation

2. It is recommended that the Authority note the performance outcomes of the Authority against its Health Safety & Welfare performance targets for the period April 2020 to March 2021.

Introduction and Background

3. The Annual Health, Safety & Welfare (HS&W) Report updates Members of SLT on Health, Safety & Welfare performance against the Authority set LPI's for 2020/21.
4. This report ensures that the Authority is informed about the current HS&W performance so it can be assured that it continues to comply with its corporate policy, legal and performance requirements. This report has been prepared using data from the Authority's HS&W Management System OSHENS. While this report has been delayed due to the impact of COVID-19 Members can be assured that the reporting and management of health and safety has continued to be actioned accordingly.
5. The MFRS Health, Safety and Welfare Committee meets on a quarterly basis. The Committee membership includes a Principle Officer, Representative Bodies, Senior Managers and a member of the Fire Authority. The Committee is chaired by the Assistant Chief Fire Officer Dave Mottram. The local performance indicators (included in this report) are reviewed and scrutinised at each meeting with actions taken to maintain or improve performance.

6. The Authority allocate a target to the Health & Safety Departments LPI's in line with the MFRS Service plan. It should be noted that not all graphs in Appendix A are given a target and these are presented for information and a broader understanding of local H&S departmental performance management.
7. Some of the key areas for Authority members to note are contained in the following sections.
8. Staff injuries:

- i. A brief overview of the performance indicators identified that there were 35 injuries to staff members during the 2020/21 with 27 of the individuals remaining in work and 3 returning to work within 7 days. This identifies the majority of injuries to be minor in nature.

- ii. Injuries related to operational activity ([WR33](#))

MFRS attended 15,858 operational incidents in 2020/21, which was supported by 27,406 appliance movements. 13 injuries are related to operational activity although only 4 staff members went off duty with 3 returning within 12 days; 1 remained on long term sickness due to injuries sustained through manual handling activities.

Working on a ridership of 4.4 people per appliance x 27,406 appliance movements for the operational incidents, this equates to approximately 120,449 occasions when individual operational staff were exposed to a risk critical environment, with only four lost time injuries occurring during this activity.

- iii. Injuries related to risk critical training ([WR34](#))

In 2020/21, 173 days of core training were completed, 7 off site exercises along with 3 recruit courses of 15 weeks each. Individual training periods are aligned daily to the training planner across all stations and amounts to approximately 8000 x 2.45 hour periods per year across all locations.

5 individuals were injured during risk critical training of which no one went off duty and booked sick.

The total duty days lost for operational staff whilst at incidents or risk critical training was 0 days, which is equal to the previous year.

- iv. Injuries related to staff conducting routine duties ([WR22](#))

MFRS currently employ 641 operational staff and during routine activity in 2020/21, 17 injuries occurred which is an increase of 10 from the previous year.

Of the 17 individuals who were injured, 13 remained on duty highlighting their injuries were minor in nature. 4 individuals went off duty which is 50% increase on the previous year, however relative.

v. Non-operational staff injuries ([WR32](#))

There were 15 non-operational staff injuries in 2020/21, an increase of 1 from 2019/20.

Although there has been an increase in the number of injuries, all individuals remained on duty.

vi. Riddor reportable injuries Major & Minor

Major - there was 1 reportable major injury during 2020/21 which was an injury to a firefighter who suffered a broken wrist after falling down some stairs.

There were 5 minor injuries reported to the HSE during 2020/21, an increase of 3 on previous year. Three were sprain or strain injuries. One injury was crush injury and the other a hot burn/scald.

9. Road Traffic collisions involving Authority vehicles

MFRA operate 228 vehicles across its fleet and have covered in excess of 1 million miles in 2020/21, for both blue light response and routine activity.

The total number of road traffic collisions (RTC's) involving all types of Service vehicles was 58 in 2020/21 which, although an increase of 3 from the previous year, still remained under target by 14 (19%).

i. Appliance collision whilst responding to incidents ([RR31](#))

MFRA fire appliances responded on 27,406 occasions in 2020/21 to 15,858 incidents with this activity deemed as the Services most risk critical driving category.

There were 34 collisions involving appliances responding under blue lights in 2020/21, an increase of 6 on the previous and 6 over target. This performance indicator has become a key focus for the 2021/22 period.

The Service has also introduced 41 new EFAD qualified drivers since the beginning of 2020.

The trend for this LPI is moving forward under 10mph with 27 (79%) of the 34 collisions being in this category.

ii. Appliance collision whilst engaged in routine activities/movements ([RR32](#))

MFRA appliances were involved in 47,118 routine movements in 2020/21.

The total number of appliance collisions whilst engaged in routine activities decreased by 8 to 14 and is still under target by 13.

The Service have also progressed 50 new LGV drivers into the operational environment since the beginning of 2020 so the reduction in appliance collisions reflects that their development in this area is being managed effectively by the Service.

The trend for this LPI is moving forward at low speed which is under 10mph with 13 (92%) of the 14 incidents falling into this category. This is still 13 under target

iii. Collisions involving light vehicles ([RR33 & RR34](#))

MFRA fleet consists of 154 light vehicles to service the needs of the Authority and the community.

Vehicle collision numbers remained at 10, the same as the previous year and 7 below target.

In analysing the data for trends, 5 of the 10 collisions occurred whilst moving forward, 4 whilst reversing and 1 whilst stationary. Of the 10 collisions, 8 occurred at a speed below 10mph.

Collisions involving light vehicles whilst responding e.g. Senior Officer Response remained at 0 for another consecutive year.

10. Near miss reporting ([WR31](#))

11. 94 near miss reports/safety observations were recorded for 2020/21, a reduction of 72 from the previous year and most likely attributable to the impact of COVID-19 on the Service, with lack of movement, training and less occupation of premises, subsequently showing a decline in near miss reporting.

12. The details in this report and supporting annual report/statistics provide evidence of a positive Healthy and Safety culture within the Service, which continues to be the focus of the Health & Safety Department.

Equality and Diversity Implications

13. This report informs on the Authority's performance under its Health, Safety & Welfare Policy and supporting procedures, all of which are subject to current Equality Impact Assessments.

Staff Implications

14. Health, Safety & Welfare is integral to the management of all members of staff.

Training Implications

15. No training is required in relation to this report or the annual report. H&S is integral to the day to day operation of the Service

Legal Implications

16. The Health, Safety & Welfare Report provides evidence of compliance with the Health and Safety at Work Act 1974 and Regulations made pursuant to that Act, and other associated H&S legislation.

A failure in compliance may lead to a litigation claim with a financial impact on the Authority budget.

Financial Implications & Value for Money

17. The positive work undertaken by the H&S Department affects the amount of litigation and repair costs that the Authority is liable for. In being proactive and working closely with other internal stakeholders in reducing accident and injury, it provides a safer work environment and avoids the indirect costs of a poor H&S culture – staff absence, sick pay, legal costs, claims, reputational impacts, etc.

Risk Management, Health & Safety, and Environmental Implications

18. Implicit throughout the report.

Contribution to Our Vision: *To be the best Fire & Rescue Service in the UK.*

Our Purpose: Here to serve, Here to protect, Here to keep you safe.

19. By ensuring staff are the safest they can be through suitable and sufficient provision of information, instruction, training and supervision, in line with legal and moral compliance.

BACKGROUND PAPERS

N/A

GLOSSARY OF TERMS

MFRA	Merseyside Fire & Rescue Authority
MFRS	Merseyside Fire & Rescue Service
HS&W	Health Safety & Welfare



Merseyside Fire & Rescue Service Annual Health & Safety Report 2020/21

Report compiled by GM Craig Whitfield

Health & Safety Manager

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Introduction

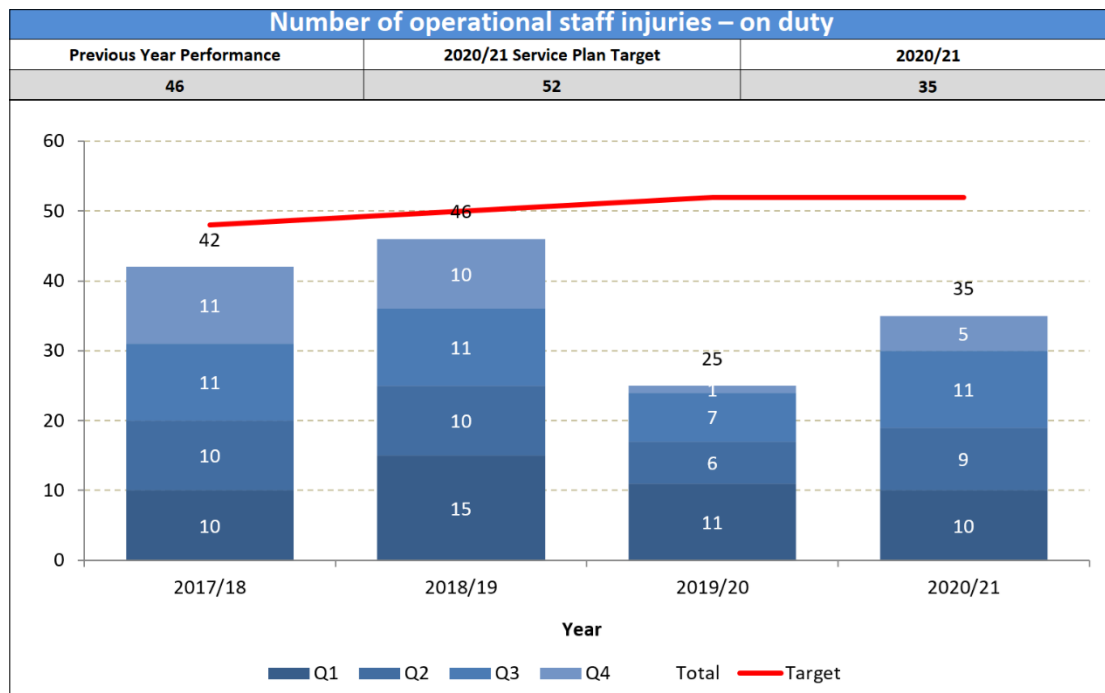
Welcome to the Annual Health & Safety report for the period of April to April 2020/21. This report provides detailed data of the Health, Safety & Welfare (HS&W) performance against the Authority set LPI's for 2020/21.

The report ensures that the Authority is informed in regard to the current HS&W performance so it can be assured that it continues to comply with its corporate policy, legal and performance requirements.

This report has been prepared using data from the Authority's HS&W Management System, OSHENS and business intelligence department.

The Authority allocate a target to the Health & Safety Departments LPI's in line with the MFRS Service plan. It should be noted that not all graphs in this report are given a target and these are presented for information and a broader understanding of local H&S departmental performance management.

Annual Health & Safety Report



During 2020/21 there were a total of 35 injuries to operational staff, an increase of 10 from the previous year. 27 of the 35 members of staff remained on duty and of those who went off duty, 3 returned to work within 7 days.

There was a total of 99 duty days lost which is an increase of 16 on the previous year. 40 of the days lost were due to one individual on long term sickness with the remaining 59 days spread across the other 7 staff members.

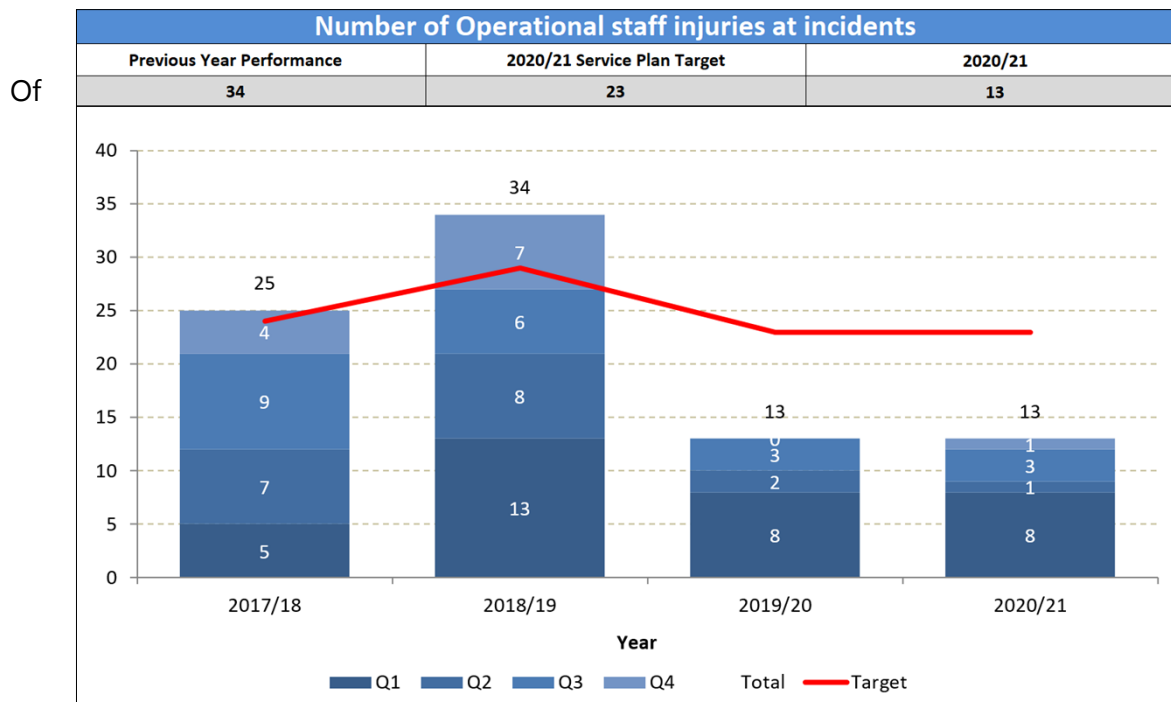
7 of the 8 staff members were found to be above the age of 40.

When reviewing injury type, it was identified that cut/laceration injuries were the most common with 9 of the 33 injuries falling into this category.

MFRS has an established positive reporting culture, with staff comfortable in reporting injuries without reprisal, even when minor in nature.

The following two pages separates the 35 operational injuries and reports on the following:

1. Operational staff injuries at incidents
2. Operational staff injuries at risk critical training
3. Operational staff injuries conducting routine activities.



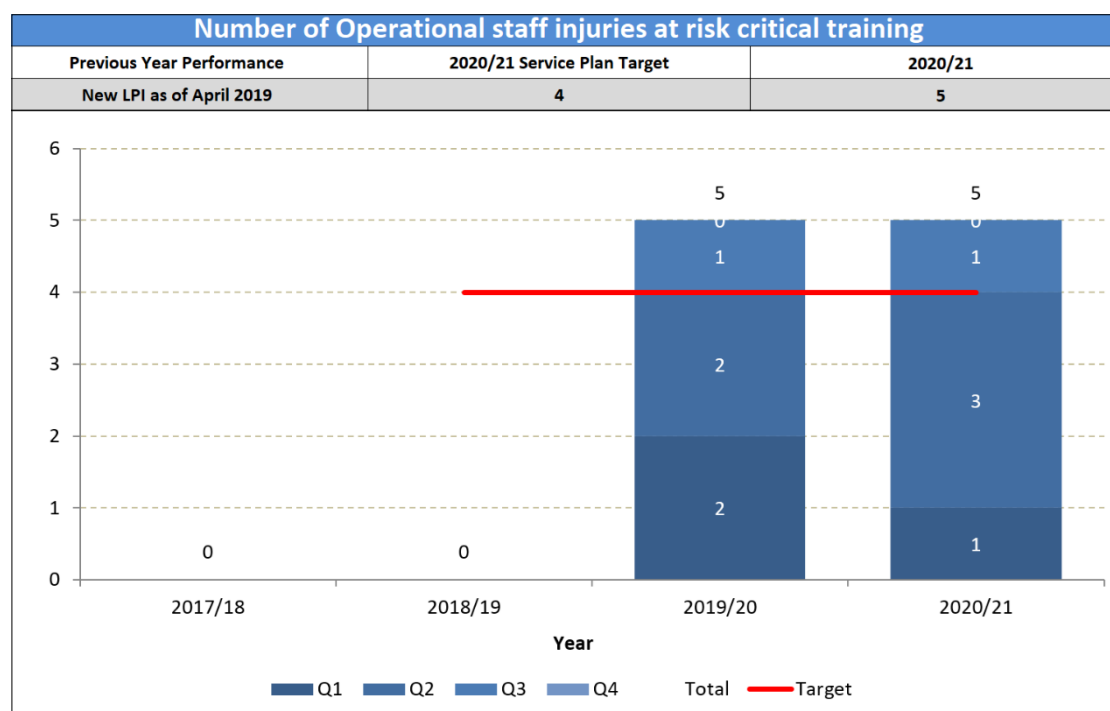
the 35 operational staff injuries in total, 13 occurred at incidents. This is 10 under target. Prior to April 2019, this LPI also included risk critical training. However, this was separated to allow for clear differentiation between operational incidents and risk critical training figures. The next chart reports on the number of injuries during operational training.

MFRS attended 15,858 operational incidents in 2020/21 which was supported by 27,406 appliance movements. Of the total 13 operational injuries, 9 remained in work which indicates the injury was minor in nature and further highlights the positive reporting culture. Of the 4

who went off duty, 3 returned to work in within 12 days and the remaining individual was on long term sickness due to sprain/strain injuries caused through manual handling.

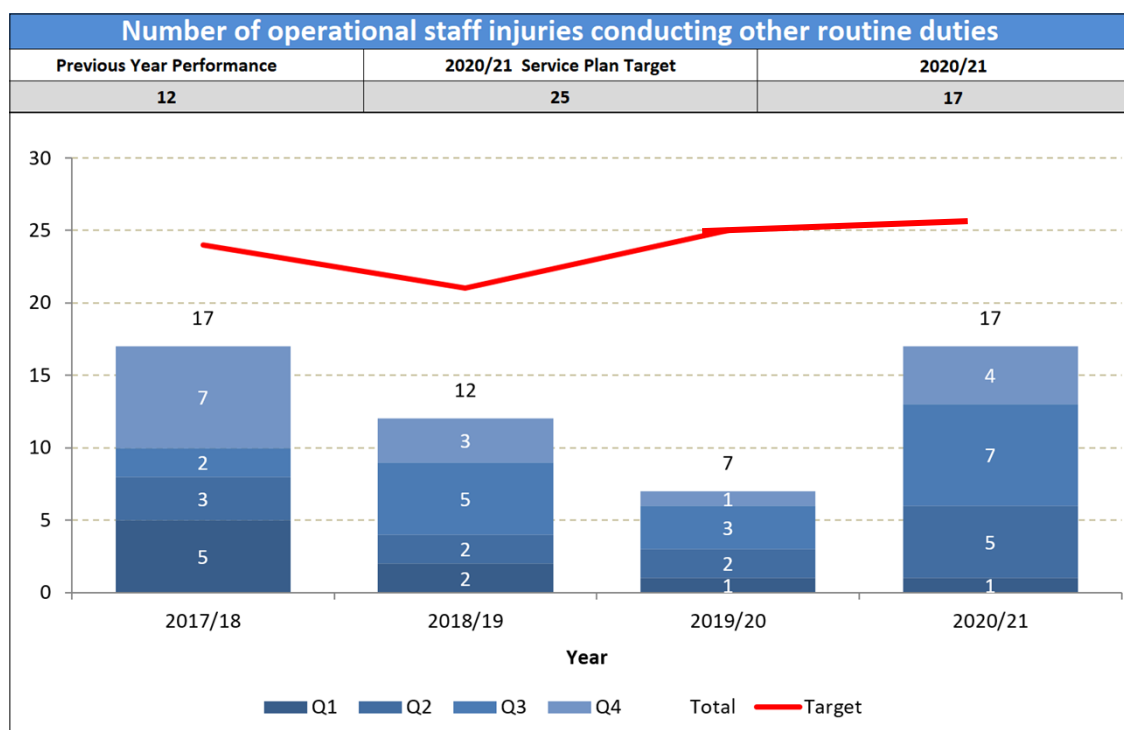
Working on a ridership of 4.4 personnel per appliance x 27,406 appliance movements for the operational incidents, this equates to approximately 120,449 occasions when individual operational staff were exposed to a risk critical environment with only 13 injuries occurring during the risk critical activity.

The total duty days lost for operational staff whilst at incidents was 29 days, a reduction of 41 days on the previous year; this is a significant positive result.



For training purposes, 173 days of core training were completed, 7 off site station exercises and 3 recruit courses of 15 weeks each were also completed. Individual training periods are aligned daily to the training planner across all stations and amounts to approximately 8000 x 2.45 hour periods per year across all locations –however, in actual terms for the period of 2020/21 this figure has been affected by the Covid-19 Pandemic.

5 individuals were injured during risk critical training, none of which went off duty. This again indicates that the injuries were minor in nature and that the training environment is being managed well through risk assessment and the operational managers.

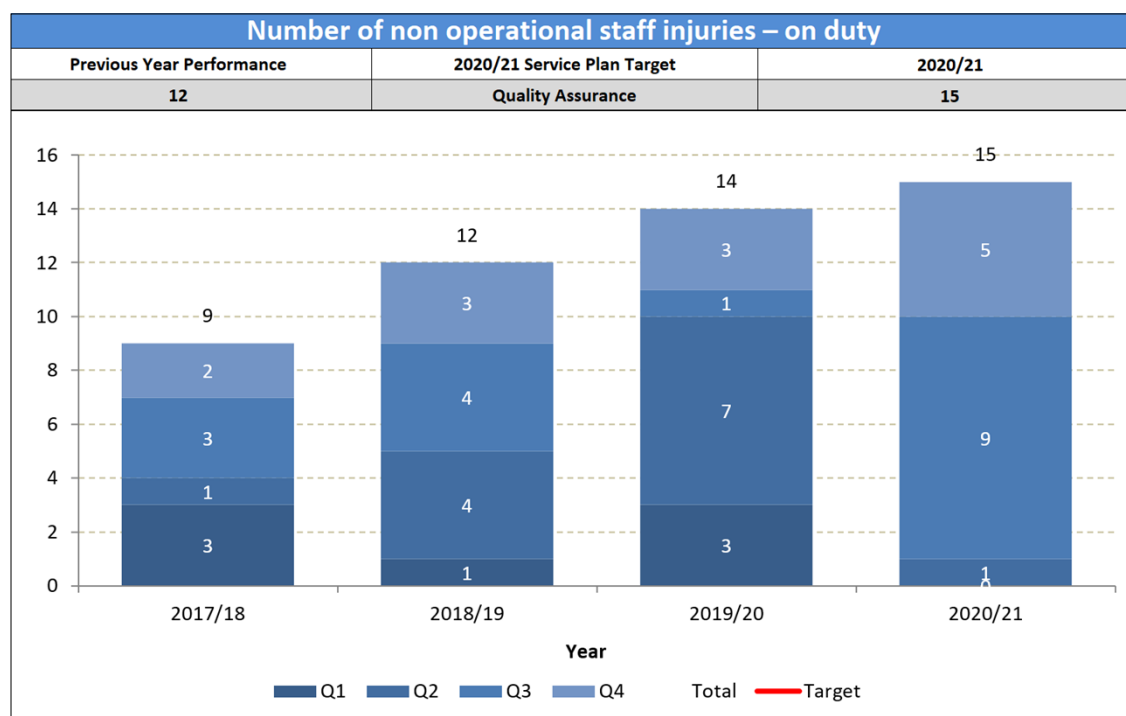


MFRS currently employ 641 operational staff and during routine activity in 2020/21, 17 injuries occurred which saw an increase of 10 on the previous year.

Of the 17 individuals who were injured, 13 remained on duty highlighting their injuries were minor in nature. 4 individuals went off duty, a 50% increase on the previous year, however relative.

The 4 injuries resulted in 70 duty days being lost which is an increase of 57 on the previous year (13) but does include one 'long term 'sickness' at least.

75% of injuries were related to staff between the ages 50-59.



There were a total of 15 non-operational staff injuries in 2020/21, an increase of 1 from 2019/20.

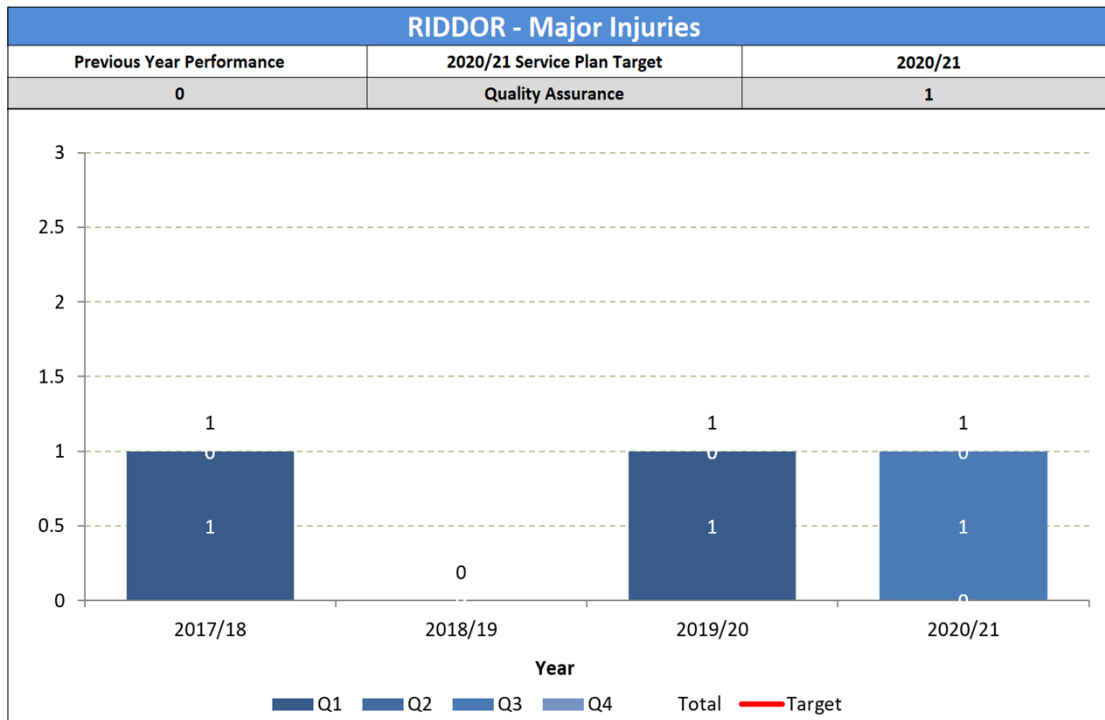
Although there has been an increase in the number of injuries, all individuals remained on duty.

Specific age ranges for this category were:

- 15-19 = 1 member of staff
- 20-24 = 3 members of staff
- 30-34 = 1 member of staff
- 35-39 = 2 members of staff
- 55-59 = 2 members of staff

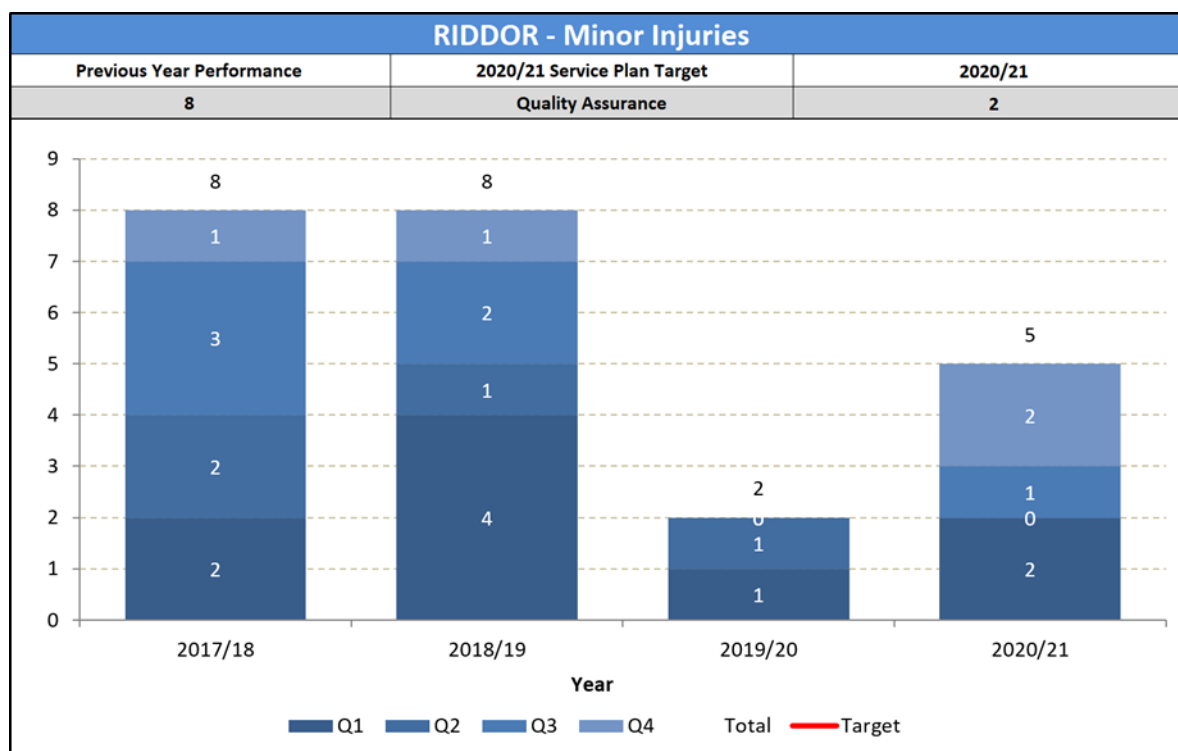
- 60-54 = 2 members of staff
- 65-69 = 1 members of staff

It's worthy to note that although a slight increase on the previous year, the Service has a fully embedded positive H&S culture, which includes reporting of lower-level injuries that may have been previously went unreported.



Under the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations 2013, Merseyside Fire and Rescue Authority must report the specific categories under 'major injury' to the enforcing Authorities where occurrences happen 'out of or in connection with work'. The Health & Safety Team reports the occurrences to the Health & Safety Executive (HSE) on behalf of MFRA.

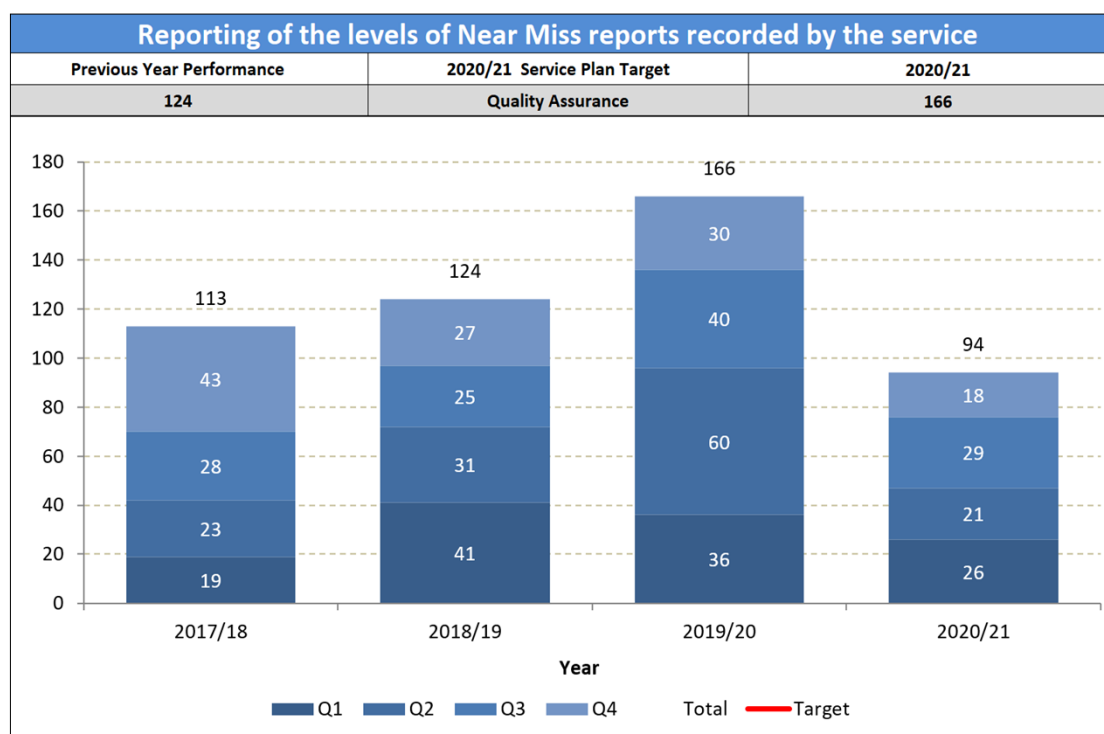
There was one reportable major injury during 2020/21, which was an injury to a firefighter who suffered a broken wrist after a fall down some stairs.



Under the Reporting of Injuries, Diseases and Dangerous Occurrence Regulations 2013, Merseyside Fire and Rescue Authority must report specific categories where an over 7-day absence occurs when the cause is 'out of or in connection with work'. The Health & Safety Team reports the occurrences to the Health and Safety Executive on behalf of MFRA.

There were 5 minor injuries reported to the HSE during 2020/21, an increase of 3 on the previous year. Three were sprain or strain injuries. One was a crush injury, and the other a hot burn/scald.

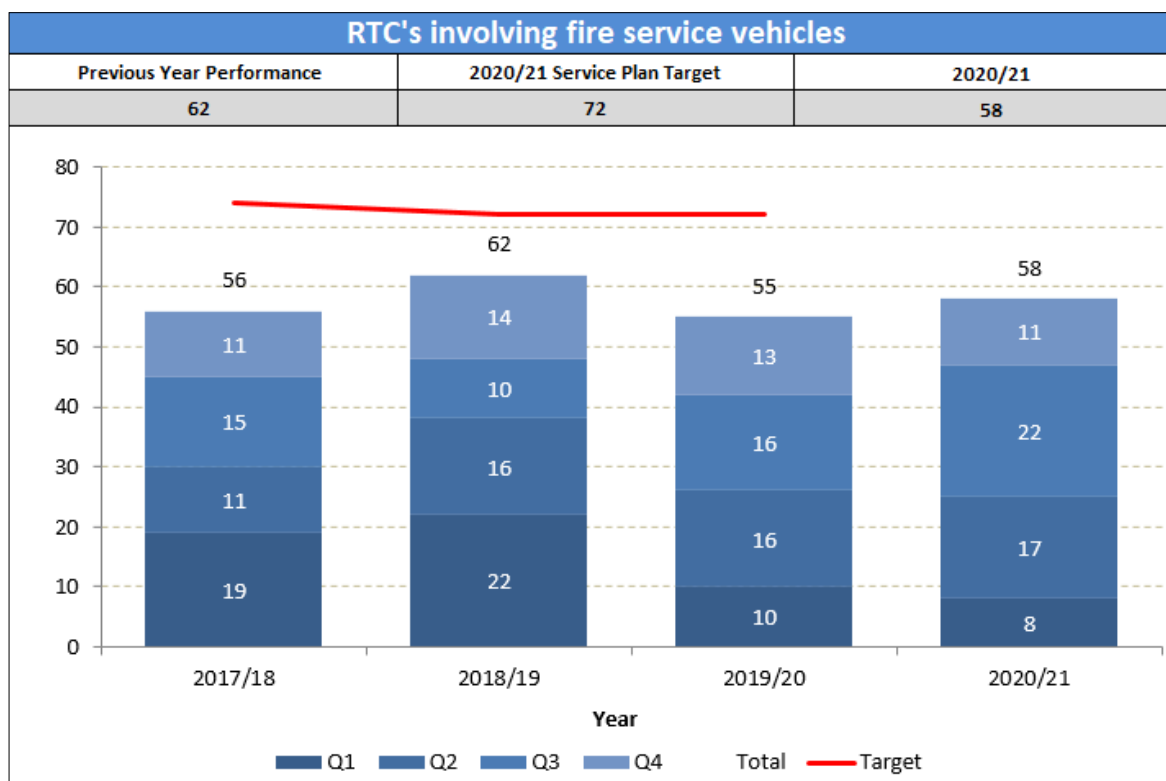
No age trend was identified.



As

shown, prior to 2020/21, the number of near miss reports and safety observations had increased for a sixth consecutive year which is positive for the Service as this is the reporting of safety issues when injury does not occur and in responding to these events it will hopefully prevent injury in the future. The reduction for 2020/21 (decrease of 72) is most likely attributable to the impact of COVID-19 on the Service, with lack of movement, training and less occupation of premises, subsequently showing a decline in near miss reporting.

MFRS continues to have one of the highest levels of reporting of near miss/safety observations in comparison to other Services in the North West Region which contributes to the positive Health & Safety culture.



MFRA operate 228 vehicles across its fleet and have covered well in excess of 1 million miles in 2020/21 for both blue light response and routine activity.

The total number of road traffic collisions (RTC's) involving all types of Service vehicles was 58 in 2020/21, although an increase of 3 on the previous year, it is under target by 14.

Road Traffic collisions are reported on Four main performance-led categories as detailed below:

1. The number of RTC's where a Fire Appliance hit other vehicle or object whilst responding to an operational incident.
2. The number of RTC's where a Fire Appliance hit other vehicle or object whilst engaged in routine activity.

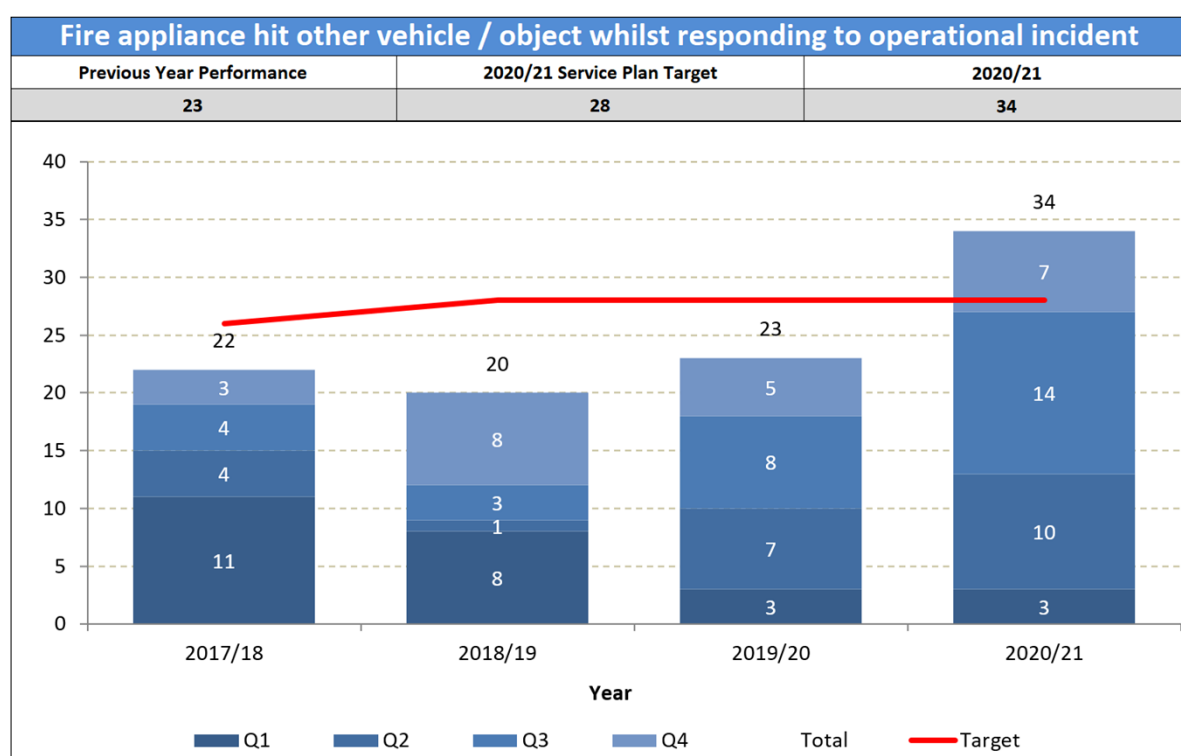
3. The number of RTC's where a light vehicle hit another vehicle or object whilst responding to an operational incident.
4. The number of RTC's where a light vehicle hit other vehicle or object whilst engaged in routine activity.

Two other categories are monitored only:

5. Other vehicle damage caused whilst any vehicle is stationary during response or routine activity.
6. Hit by other Vehicle

All categories are summarised in the following pages.

It should be noted that all road traffic collisions are reviewed at the Road Risk Review Group which is chaired by the Health & Safety Manager. The group decide what the appropriate course of action for each incident is with support/ development put in place for the individuals involved in the collisions, with the aim of preventing further occurrence.



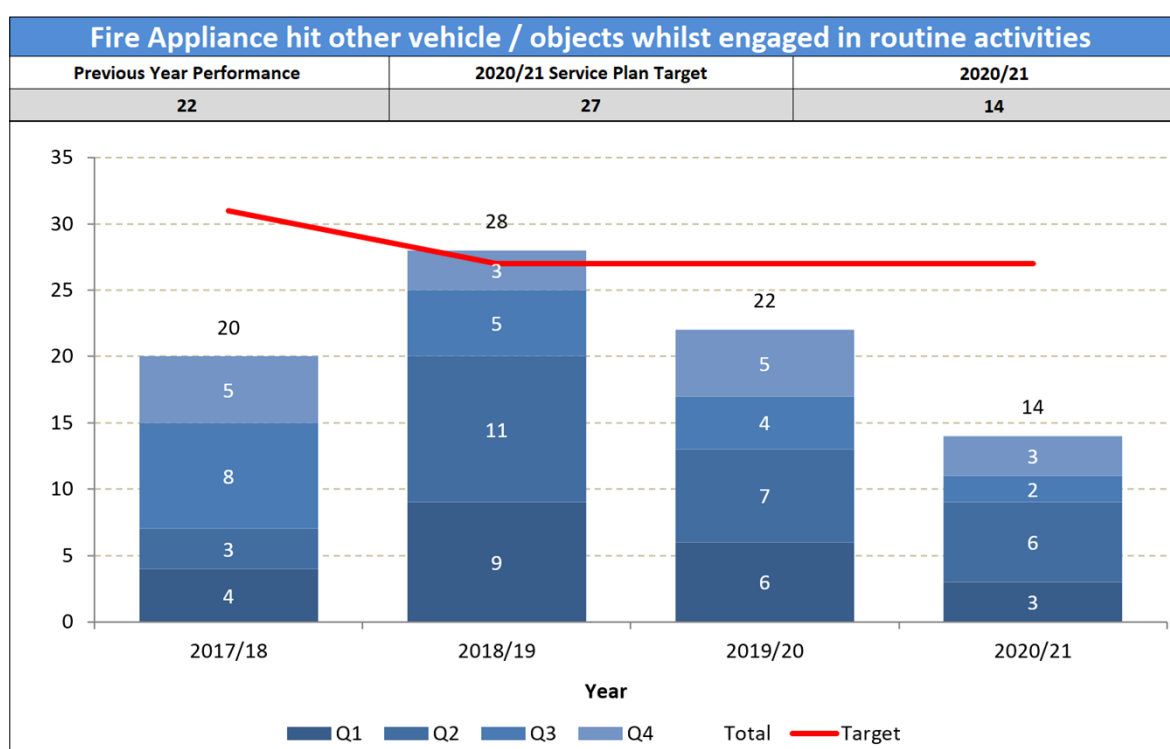
MFRA fire appliances responded on 27,406 occasions in 2020/21 to 15,858 incidents with this activity deemed as the Services most risk critical driving category.

There were 34 collisions involving appliances responding under blue lights in 2020/21, an increase of 11 on the previous year and 6 over target. A full trend analysis has been undertaken in relation to this LPI and outcomes form part of the focus for the 2021/22 period. A point of note, is that 18 appliances of the older fleet were decommissioned and replaced with newer, more modern and interactive appliances during 2020/21.

The Service has also introduced 41 new EFAD qualified drivers since the beginning of 2020.

When reviewing the 34 blue light collisions, it was identified that the trend for this LPI is moving forward under 10mph, as 27 (79%) collisions were in this category.

Frequent communications from the H&S team are circulated highlighting the identified trends and areas of learning with the aim of reducing the number of incidents. The station-based station managers work closely with supervisory managers and staff to educate and monitor the situation. Findings are discussed via monthly standardisation meetings and actioned through Road Risk Review Group.



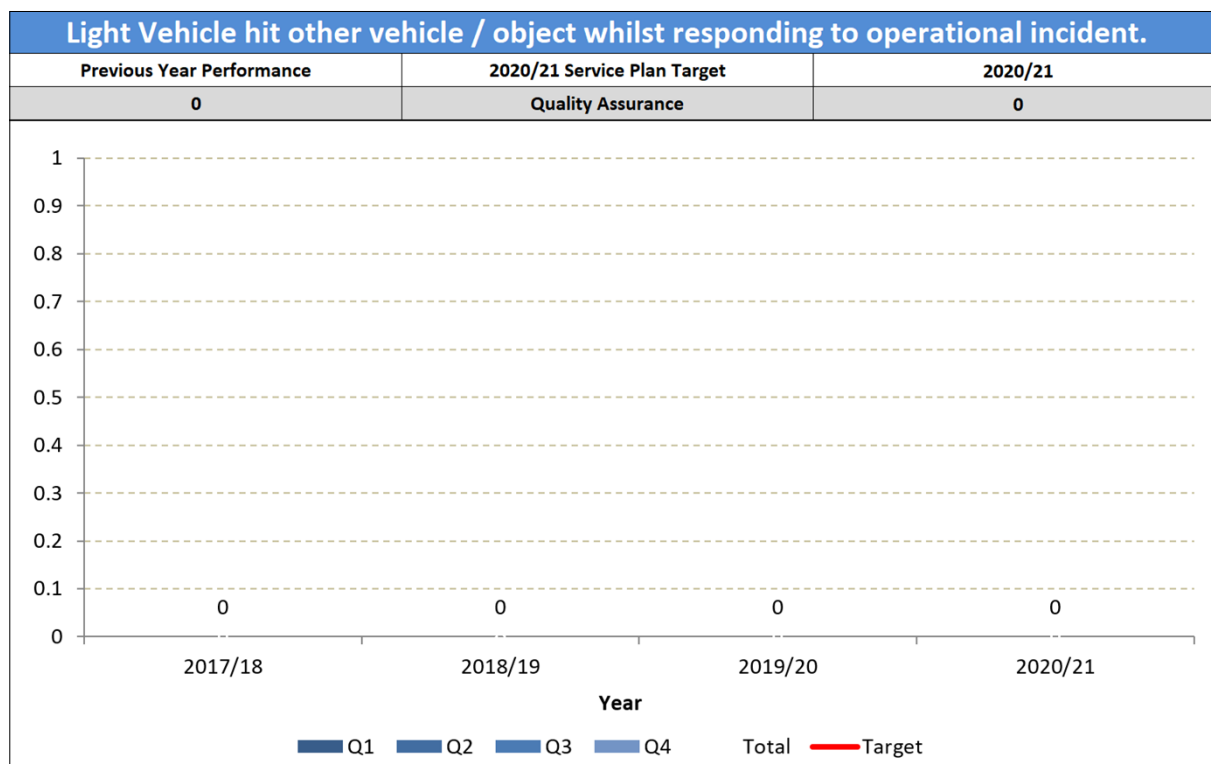
MFRA appliances were involved in 47,118 routine movements in 2020/21.

The total number of appliance collisions whilst engaged in routine activities decreased by 8 to 14 in the year and is under target by 13 – this was an all-time low after years of proactive work.

Similar to blue light collisions, the trend for this LPI is moving forward at a low speed with 13 (92%) of the collisions occurring under 10mph.

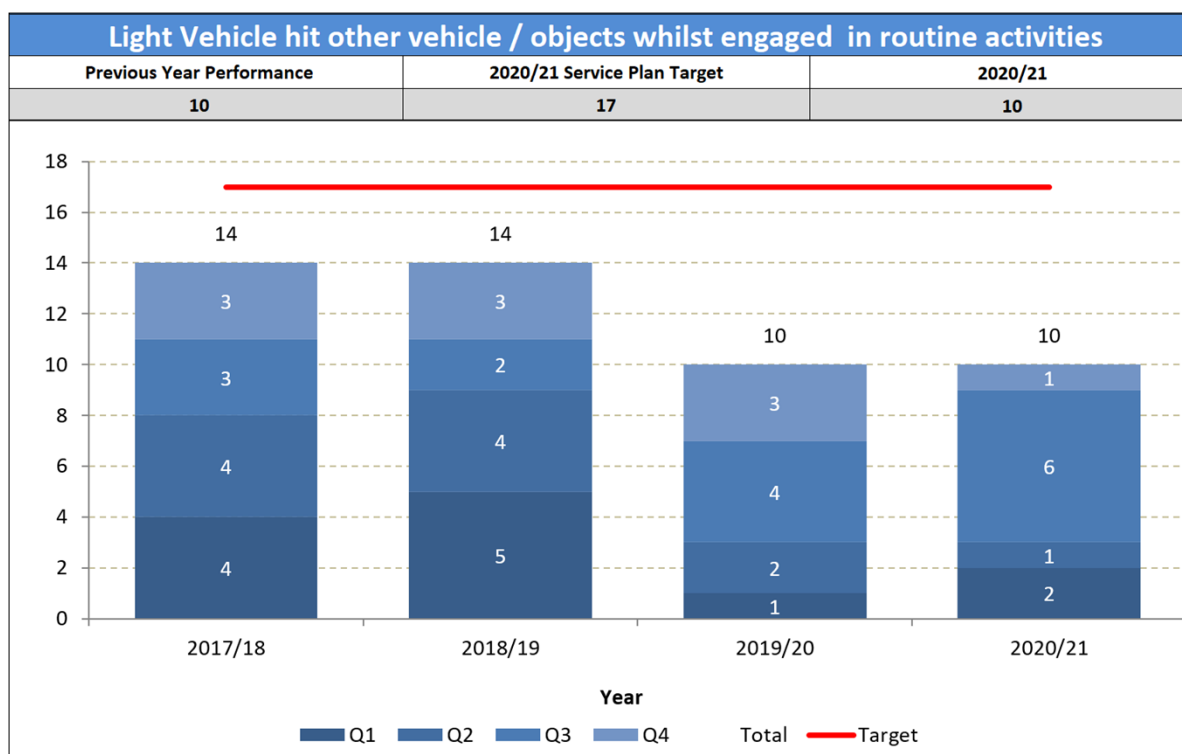
The Service have also progressed 50 new LGV drivers into the operational environment since the beginning of 2020 so the reduction in appliance collisions reflects that their development is being managed effectively by the Service.

The trends identified in this area show that 5 of the incidents can be attributed to the staff operating in the 2-2-4 duty system whilst 4 of the incidents can be attributed to the staff operating in the DCWTR duty system. Again, there is no trend across the shift patterns with a fairly even split across whole-time and day crewing whole-time retained.



This category covers the blue light response by the Service in light vehicles which is generally the Senior Officer group during emergency response activity. This category is not given a target but is monitored for trends.

Senior Officers mobilised to operational incidents on 2786 occasions in 2020/21 and for the sixth year in succession there have been no collisions in this category.

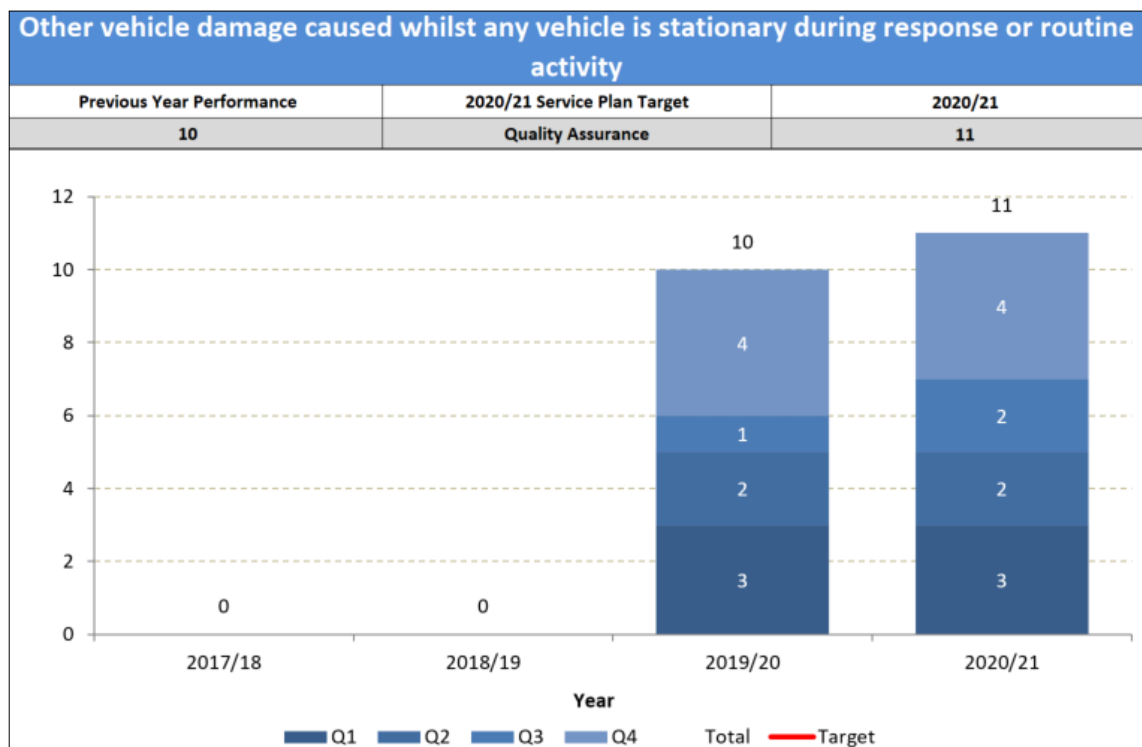


MFRS fleet consists of 228 vehicles and covered a distance well in excess of 1 million miles in the 12-month period.

Vehicle collisions involving light fleet vehicles remained at 10, same as the previous year.

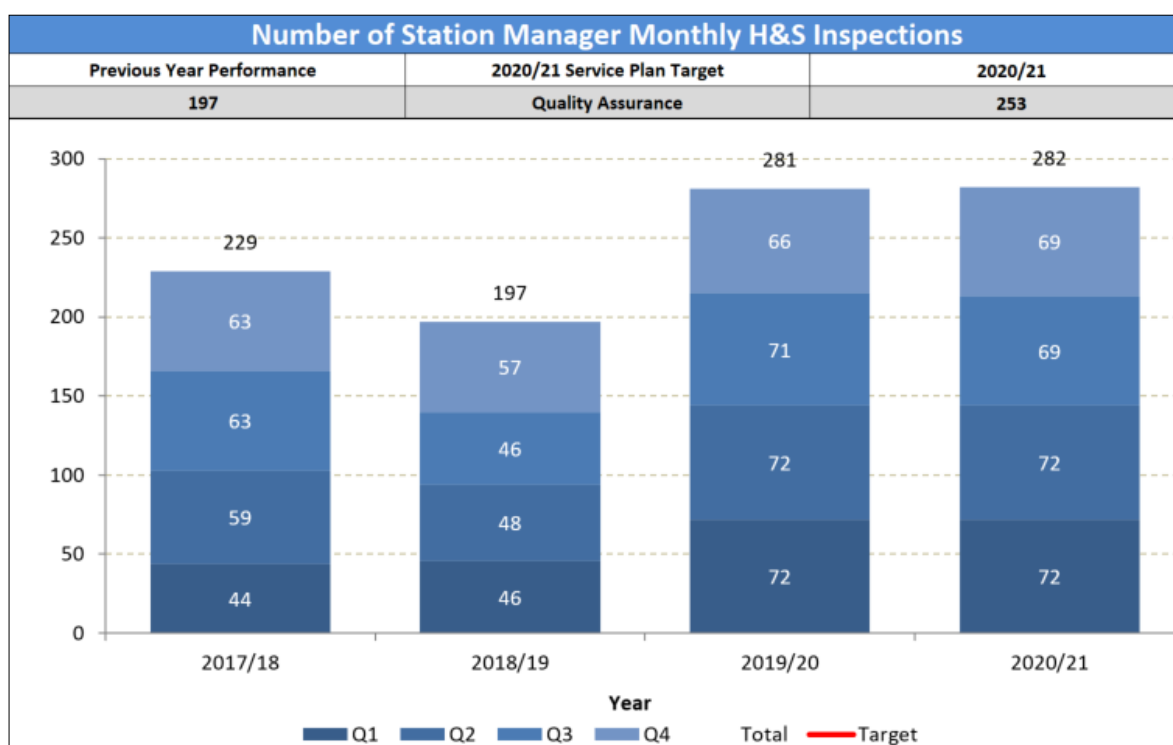
The LPI remained the same even though there was a marked increase in the use of light vehicles in order to assist with the pandemic i.e., parcel/prescription deliveries etc.

In analysing the data for trends, 5 of the 10 collisions occurred whilst moving forward, 4 whilst reversing and 1 whilst stationary. Of the 10 collisions, 8 occurred at a speed below 10mph.



This category was introduced in April 2019 to capture vehicle damage, which was not caused by a collision, for both fire appliances and light vehicles. This category is not given a target but is monitored for trends.

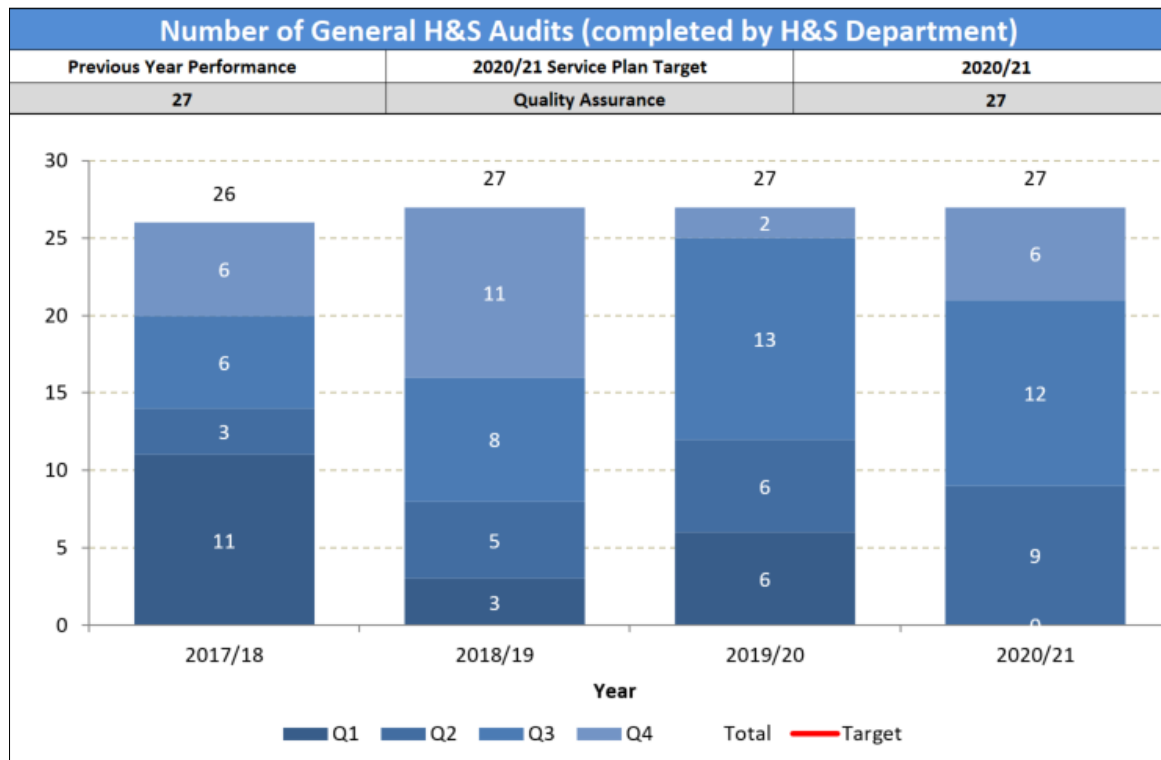
There have been 11 reports of vehicle damage whilst the vehicle is stationary during 2020/21. Whilst often difficult to establish cause the H&S team proactively investigate all vehicle damage.



The Health & Safety Inspection monitors station records, operational readiness, station accommodation and preparedness of appliances and equipment.

For the period of 2020/21 completion of this monthly H&S inspections was 100%. During Covid and more specifically when lockdown measures were in place, and in order to reduce interactions and protect staff, this inspection was delegated to WM's which the SM would then QA. In support of this, a weekly Covid inspection was also introduced, which concentrated on Covid specific control measure on station i.e., hand sanitisers, IIR type2 mask stock, signage, social distancing measures etc. this was welcomed by staff.

The SM H&S Inspection is recorded as a management audit on the OSHENS software.



The Health and Safety Team have the responsibility of carrying out General H&S Audits across the 27 MFRS sites. Despite the Covid-19 Pandemic, all locations were audited in 2020/21.

Findings from all audits are logged through the normal fault reporting process to the relevant facilities management company and staff are encouraged to report issues with immediate safety implications through the OSHENS near miss/safety observation module. All findings are then considered and reported through the Workplace Review Group for discussion on a six-weekly basis.

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FORWARD WORK PLAN FOR SCRUTINY COMMITTEE

SCRUTINY ITEM	REQUESTED BY	DESCRIPTION & TYPE OF ACTION	SCHEDULED DATE	RESPONSIBLE DIRECTORATE & PARTNER INVOLVEMENT	LINK TO VISION/ AIMS, & IRMP	DATE COMPLETED	FURTHER ACTION?
Fire Control	Scrutiny Committee – “Operational Response” 17 th January 2019	<i>The role of Fire Control and the implementation of Vision 5 and associated applications</i> Practical Demonstration in Fire Control	Awaiting Phase 2 of the Vision 5 project to be complete before the implementation of the HALO system and other associated applications 2022-23	Operational Response	Aim <i>Prepare: We will always be the best that we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective</i> <i>Respond: We will be there when you need us most, pulling out all the stops to save lives. Whether we are taking 999 calls, or attending incidents, we keep our communities safe</i> IRMP – Operational Response		
National Resilience	Requested directly by Members	To review the performance and measurable deliverables the Authority is responsible for as Lead Authority for National Resilience through the statement of assurance 2020/21 and the proposals for the upcoming year. Rapid Review (full day)	9th September 2021	Operational Preparedness & National Resilience	Aim <i>Prepare: We will always be the best that we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective.</i>	9 th September 2021	None required

Revised Home Safety Strategy	Requested by Members at Scrutiny Committee 16 th January 2020	<p><i>“To undertake a review of the revised Home Safety Strategy, and the impact of targeted campaigns within the most deprived wards. This review will also provide a breakdown of information concerning the provision of smoke alarms, within those deprived areas.”</i></p> <p>Presentation on Committee Agenda</p>	10th May 2022	Prevention	<p>IRMP - Prevention</p> <p>Aim <i>Prevent: We are there for you. We are a visible presence that provides reassurance, support and advice. Alongside our partners, we protect the most vulnerable and reduce inequalities</i></p>		
MFRA’s Membership of Outside Bodies and Partnership Working	Requested by Members at Authority Meeting 21 st May 2020 and Station Visit Feb 2022	<p><i>“To undertake a review of the Authority’s Membership of the LGA and other outside bodies, to consider effectiveness and value for money”</i></p> <p>Report & Presentation on Committee Agenda</p>	2022/23	Members of the Authority	<p>Aim <i>Prevent: We are there for you. We are a visible presence that provides reassurance, support and advice. Alongside our partners, we protect the most vulnerable and reduce inequalities.</i></p>		
Fleet vehicles and alternative fuels	Requested by Members at Budget Authority 25 th February 2021	<p><i>To review the progress and suitability of fleet of vehicles for a move to alternative fuels</i></p> <p>Report & Presentation on Committee Agenda</p>	2022/23	Operational Preparedness	IRMP – Preparedness		
Accessibility Audit	Members informed at Authority 20 th May 2021	<p><i>To review the outcome of the report procured on the Authority estates as to accessibility to all (employees and the community) the proposed changes and impact</i></p> <p>Rapid Review</p>	<p>13th January 2022</p> <p>10th May 2022</p> <p>2022/23</p>	Strategy & Performance and Estates Department	<p>Aim <i>Prepare: We will always be the best that we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective.</i></p>		

Equality, Diversity & Inclusion	Requested directly by Members	<i>To review the role of the ED&I networks and senior management sponsorship within the organisation and impact on the community</i> Presentation on Committee Agenda	2022-23	Strategy & Performance	IRMP – E,D&I Aim <i>Prepare: We will always be the best that we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective.</i>		
People Plan	Requested directly by Members	<i>The impact of the People Plan, succession planning, development and retention of staff</i> Report & Presentation on Committee Agenda	May 2022 8th September	People and Organisational Development	Aim <i>Prepare We will always be the best that we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective.</i>		
Youth Engagement	Requested directly by Members at the Kirkdale Station Visit	<i>The role of MFRS in the Community in relation to Youth Engagement.</i>	March 2022	Prevention	Aim: <i>We are there for you. We are a visible presence that provides reassurance, support and advice.</i>	March 2022	
Kit	Requested by Members at the Kirkdale Station visit	<i>How kit is procured, if it is fit for purpose, how it is stored, specific PPE for National Resilience</i>	2022/23	National Resilience, Procurement, Preparedness	Aim: <i>We will always be the best we can be by having highly skilled and trained people who plan for every risk and keep our teams safe and effective.</i>		

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