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"An Excellent Authority"

5 Year Business Intelligence Report 2007/08 - 2011/12

Update

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**INTEGRATED RISK MANAGEMENT PLANNING
STRATEGIC PLANNING DIRECTORATE**

Date work received: 03/04/2012

Date work completed: 23/04/2012

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1.0	23/04/2012	J Fielding	First Draft

Sign-Off List

Name	Position
Deb Appleton	Director of Strategic Planning
John Kellaway	WM Ops Performance
Jackie Sutton	IRMP

Distribution List

Name	Position	I / R

Related Documents

Reference No.	Title	Author	Version & Date
1.0	3-5 Year Business Intelligence Report	M Rasdale	V3.5 06/05/2011

Ownership

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1. Agreement

For the purpose of this report the following agreement was made between the client and the Strategic Planning Directorate.

This work was requested by IRMP and received on 03/04/2012.

The Manager¹ has approved this report/ piece of work can be undertaken by the Strategic Planning Directorate.

If the scope of the work changes, authorisation must be again obtained and would be noted within the version control document sheet.

It was agreed that this report would be produced in draft format by 01/05/2012, and would be sent electronically to the Director of Strategic Planning and Client for comment.

The Manager / Client agreed that their comments would be received back by 01/05/2012.

The final report, which will always be in PDF format, would be produced by 01/05/2012, subject to receiving comments.

¹ Deb Appleton

2. Executive Summary

Overall there have been reductions in incident numbers in the majority of incidents types when analysing the five year period 2007/08 to 2011/12.

Concerning incidents associated with Accidental Dwelling Fires there have been year on year reductions in reported incidents. This trend is also consistent for Fatalities in Accidental Dwelling Fires which have reduced from 9 during 2007/08 to 5 for 2011/12. Challenging the trend of reduction however is Injuries in Accidental Dwelling Fires which has witnessed an increase over the five years analysed.

When comparing Accidental Dwelling Fire performance between 2010/11 to 2011/12 it has been identified that the following districts witnessed increases in incidents: Knowsley with 18 and Sefton with 27.

Unlike other incident types the volume of Automatic False Alarm (AFA)² incidents attended has increased year on year, where by contrast other incident types have fallen, this is graphically identified on chart 2, page 9.

Increases in incidents attended are the exception not the rule. There have been consistent reductions in both deliberate primary and secondary fires across Merseyside as well as Road Traffic Collisions though there have been minor fluctuations at a district level between the years; any increases have been relatively small.

² It should be noted that MF&RS is fundamentally changing the way it attends AFA incidents. The new False Alarm strategy will commence during 2012/13 where AFA incidents are expected to fall as a result.

3. Summary

The purpose of this report is to give an update to some of the headline figures identified in the 3-5 Year Business Intelligence Report (IRMP Action Point: 08.1.11) including updated figures for 2011/12.

In summary the report presents the following findings:

- Overall incidents have fallen from 27,199 during 2007/08 to 19,702 during 2011/12.
- On an average day during 2011/12 there were 20 fewer incidents attended than during 2007/08. This is a reduction from an average of 74 to 54 incidents.
- Accidental Dwelling Fires (ADF's) have reduced by 119 (-9.1%) in Merseyside, with Liverpool witnessing a large reduction of 117 incidents or -21.2%.
- Fatalities in Accidental Dwelling Fires have fallen from 9 during 2007/08 to 5 during 2011/12. However injuries have increased from 77 to 131 during the same period.
- Non Domestic Property (NDP) fires have reduced by 120 (-21.1%), with all five districts contributing to the overall reduction. In terms of motive, 'Deliberate' NDP fires have reduced by 129 (-52.7%).
- All deliberate fires have reduced by 5,504 (-42.7%), with deliberate primary reducing by 1,140 (-46.4%) and deliberate secondary reducing by 4,364 (-41.9%). All five districts of Merseyside witnessed reductions for both deliberate primary and secondary fires.
- False Alarms (regardless of type) reduced by 1,295 (-15.0%), with the five districts all contributing to the decrease.
- Automatic False Alarms increased during the time period analysed, with 76 (1.4%) more incidents in 2011/12 than 2007/08. The following districts witnessed increases in AFA incidents with: Liverpool witnessing an increase of 68 incidents (2.7%), Sefton an increase of 21 or (2.0%) and Wirral witnessing an increase of 97 or 10.2%. Knowsley and St Helens witnessed reductions of 16 (-4.1%) and 94 (-17.8%) respectively
- Road Traffic Collisions (RTC's) reduced in Merseyside by 253 (-33.4%) between 2007/08 to 2011/12, with all five districts witnessing reductions.

4. Introduction

The purpose of this report is to present a high level update to the 3-5 Year Business Intelligence Report which was part of the 2008/09 Integrated Risk Management Plan (IRMP), point 08.1.11. The original report which was authored during 2008/09 included data and analysis ranging from 2003/04 to the end of 2007/08. This report updates the headline figures from the IRMP Action Point with Incident Statistics for the period between 2007/08 to 2011/12.³

5. Methodology

For the purpose of this report the following methodology was applied:

- Incident figures for 2011/12 use the following criteria:
 - Date range is between 01/04/2011 and 31/03/2012.
 - Data ran on and correct as of 10/04/2012.
 - The Incident Recording System was used as the incident data source. The method for defining data for this report follows certain calculations as prescribed by Communities and Local Government for the performance indicators: BVPI 142iii, NI33, BVPI146ii, BVPI149i, LPI 36-40, BVPI 207.
 - Crystal Reports was utilised to filter and extract incident data.
 - This data was filtered into district by MapInfo Professional version 11.
 - Incident data was analysed using Microsoft Excel 2007.
- Incident figures from years prior to 2011/12 have been taken directly from the 3-5 Year Business Intelligence Report 2006/07-2010/11 – Please view method from that report as to how data was analysed.

³ Please note there are additional tables and charts with additional detail for incidents attended during 2011/12

6. Retrospective - 2007/08 and 2011/12

Chart 1: Overall Incidents within Merseyside, by Year

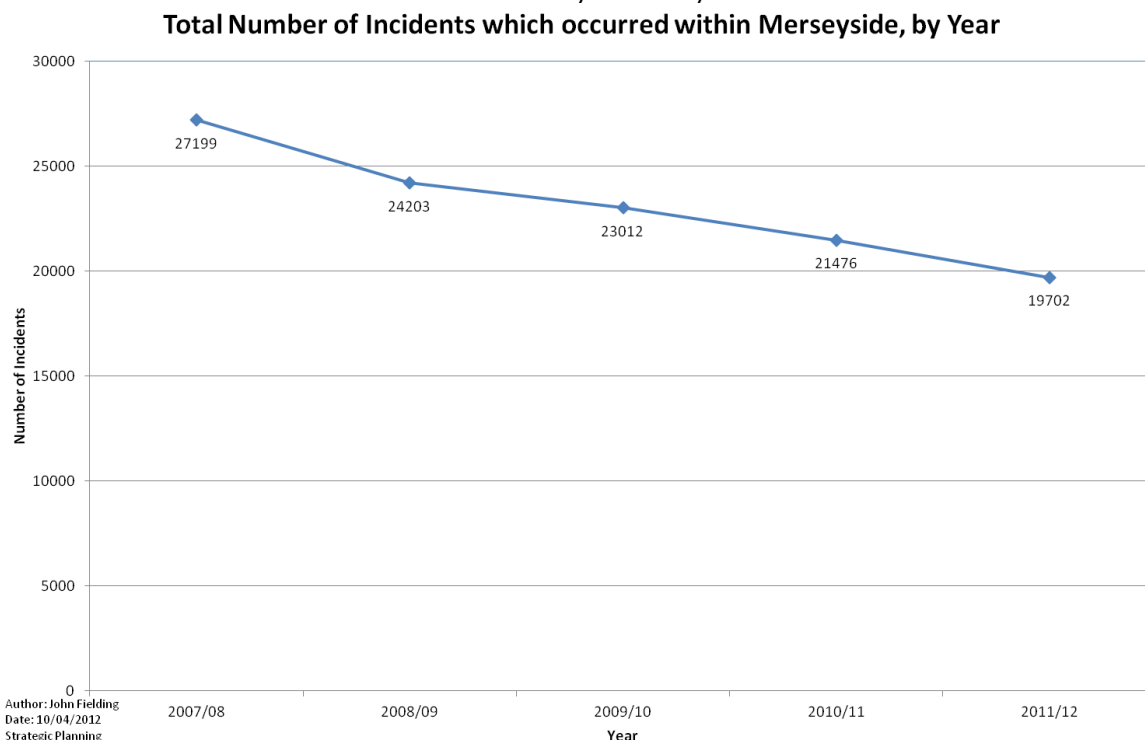


Chart 1 describes that there have been consistent reductions in overall incidents from 27,199 in 2007/08 to 19,702 during 2011/12; a reduction of 7497 incidents (-27.6%).

Table 1: Overall Incidents within Merseyside, by Incident Type and Year

Incident Type	2007/08	2008/09	2009/10	2010/11	2011/12	Difference (2007/08 & 2011/12)	% Change (2007/08 & 2011/12)
Primary Fire ADF	1314	1303	1297	1194	1195	-119	-9.1%
Primary Fire Other	1734	1546	1435	1189	1179	-555	-32.0%
Primary Fire Vehicle	1513	1359	1206	942	804	-709	-46.9%
Secondary Fire (All)	10814	8342	7987	7484	6750	-4064	-37.6%
False Alarm AFA	5482	6047	5953	5902	5558	76	1.4%
False Alarm Other	3178	2701	2493	2063	1807	-1371	-43.1%
Special Service RTC	758	725	649	555	505	-253	-33.4%
Special Service Other	2406	2180	1992	2147	1904	-502	-20.9%
Total	27199	24203	23012	21476	19702	-7497	-27.6%

Table 1 and Chart 2 compare incident types between 2007/08 and 2011/12 and reveals that the majority of incident types, with the exception of "False Alarm AFA", have witnessed reductions during this period. 'Primary Fire Vehicle' witnessed the largest proportional reduction of 46.9%; though "Secondary Fire (All)" had the largest reduction in raw numbers with 4064 fewer incidents during 2011/12 than 2007/08.

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Though there have been consistent reductions in the majority of incident types, "Primary Fire ADF" did witness a minor increase of 1 incident between 2010/11 and 2011/12.

Table 2: Incidents attended in an average day

Incident Type	2007/08	2008/09	2009/10	2010/11	2011/12
Primary Fire ADF	4	4	4	3	3
Primary Fire Other	5	4	4	3	3
Primary Fire Vehicle	4	4	3	3	2
Secondary Fire (All)	30	23	22	21	18
False Alarm AFA	15	17	16	16	15
False Alarm Other	9	7	7	6	5
Special Service RTC	2	2	2	2	1
Special Service Other	7	6	5	6	5
Total	74	66	63	59	54

Table 2 provides an overview as to the average number of incidents attended per day between 2007/08 and 2011/12. Primarily the table identifies that over the 5 year period on average on a daily basis Merseyside Fire and Rescue Service attend 20 fewer incidents overall with 74 attended during 2007/08 and 54 during 2011/12.

Chart 2: Proportion of incidents by Incident Type and Year

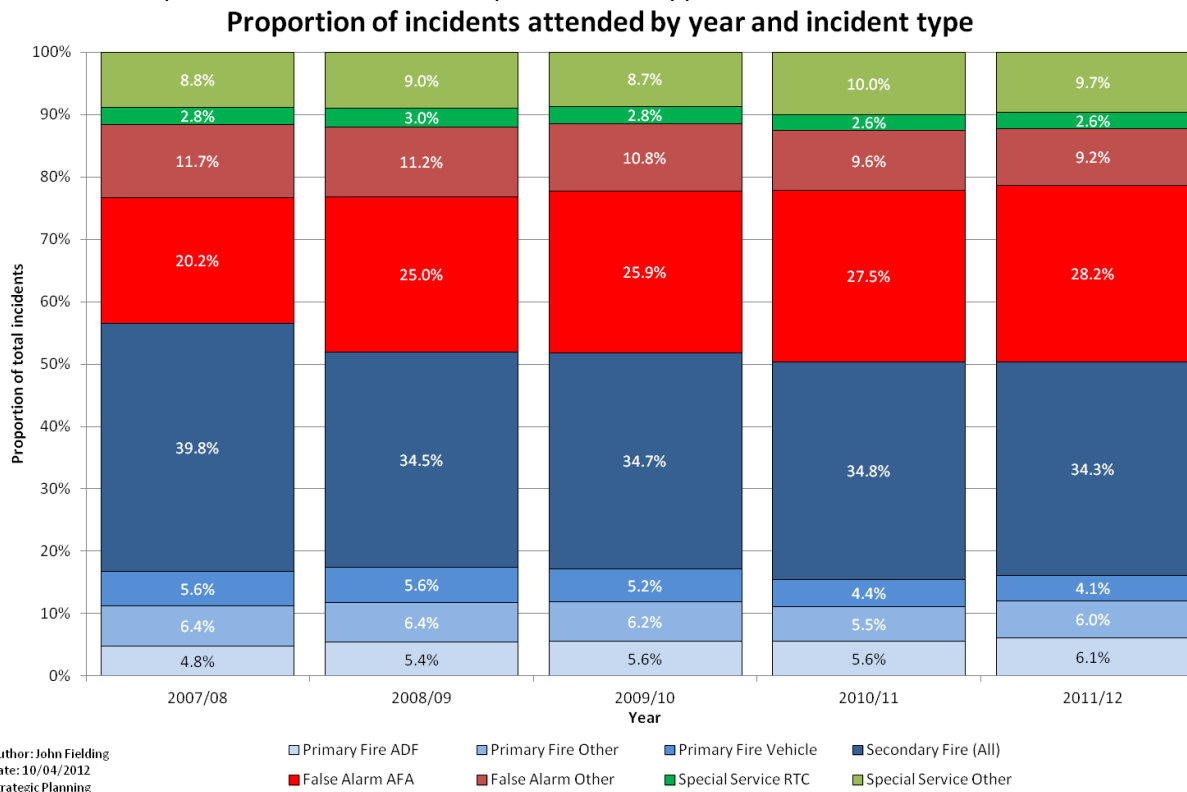


Chart 2 reflects the proportion of incidents which occurred during the 5 year period, identifying trends within incident types.

As previously identified the two most prominent incident types attended Merseyside Wide were "Secondary Fire (All)" and "False Alarm AFA".

What is particularly prominent is that “False Alarm AFA” is consistently witnessing greater proportions of incidents with 28.2% of total incidents during 2011/12 against 20.2% during 2007/08.

“Primary Fire ADF” also witnessed increases in proportion from 4.8% of incidents during 2007/08 to 6.1% during 2011/12. However “Primary Fire Vehicle” and “False Alarm Other” experienced lower proportions of activity during 2011/12 compared to previous years, providing evidence that reductions are not proportionally consistent between incident types.

7. Incident Analysis

7.1 Analysis of Accidental Dwelling Fires (ADF's)

Table 4: Accidental Dwelling Fires within Merseyside, by District and Year

District	2007/08	2008/09	2009/10	2010/11	2011/12	Difference (2007/08 & 2011/12)	% Change (2007/08 & 2011/12)
Knowsley	104	134	144	98	116	12	11.5%
Liverpool	553	521	466	462	436	-117	-21.2%
Sefton	256	261	280	232	259	3	1.2%
St Helens	152	109	132	140	131	-21	-13.8%
Wirral	249	278	275	262	253	4	1.6%
Total	1314	1303	1297	1194	1195	-119	-9.1%

Table 4 indicates that over the last 5 years, Accidental Dwelling Fire incidents have reduced by 119 (-9.1%) overall. Districts to have witnessed reductions in ADF's over the time period are as follows: Liverpool with a reduction of 117 (-21.2%) and St Helens with a reduction of 21 (-13.8%). By contrast Sefton and Wirral both witnessed minor increases of 3 and 4 incidents respectively; however Knowsley witnessed a larger increase of 12 incidents (11.5%). It should also be noted though that the overall counts between the years do vary for each district (particularly comparing 2011/12 to 2010/11 for Knowsley and Sefton).

To paraphrase there are general downward trends for all districts though the occasional fluctuation does occur.

Chart 3: Injuries and Fatalities in Accidental Dwelling Fires by Year
Total Injuries and Fatalities in Accidental Dwelling Fires within Merseyside, by Year

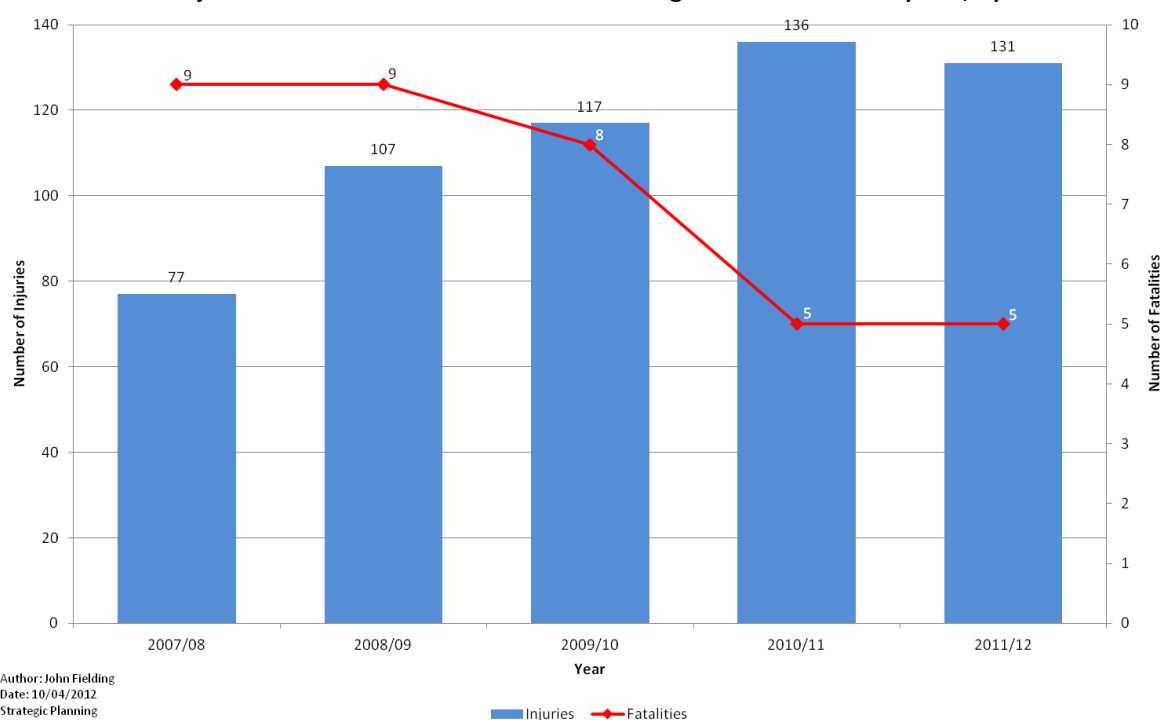


Chart 3 identifies that there has been an overall increase in injury occurrences between 2007/08 and 2011/12. There has however been a reduction in incidents between 2010/11 and 2011/12 breaking the pattern of ongoing increases. Concerning fatalities in Accidental Dwelling Fires there has been a reduction of 4 fatalities, from 9 in 2007/08 to 5 during 2011/12.

7.2 Analysis of Non-Domestic Fires

Table 5: Non Domestic Properties by Year and District

District	2007/08	2008/09	2009/10	2010/11	2011/12	Difference (2007/08 & 2011/12)	% Change (2007/08 & 2011/12)
Knowsley	68	58	63	37	40	-28	-41.2%
Liverpool	270	310	267	273	223	-47	-17.4%
Sefton	98	81	77	62	73	-25	-25.5%
St Helens	57	68	41	31	42	-15	-26.3%
Wirral	75	103	75	78	70	-5	-6.7%
Total	568	620	523	481	448	-120	-21.1%

Table 5 breaks down the overall numbers of non domestic properties by district. The table identifies that there have been overall reductions in every district over the period analysed.

However when analysing recent performance it must be noted that between 2010/11 and 2011/12 there have been increases in incidents within Knowsley (by 3 incidents), Sefton and St Helens (by 11 incidents). What is apparent is that between these two years the reduction of 50

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incidents in Liverpool masks the performance of: Knowsley, Sefton and St Helens when observed from a Merseyside perspective.

Table 6: Non Domestic Property Fires Merseyside wide, by Motive and Year

District	2007/08	2008/09	2009/10	2010/11	2011/12	Difference (2007/08 & 2011/12)	% Change (2007/08 & 2011/12)
Accidental	323	379	330	331	318	-5	-1.5%
Deliberate	245	217	185	130	116	-129	-52.7%
Not Known	0	24	8	20	14	14	N/App
Total	568	620	523	481	448	-120	-21.1%

Table 6 provides a breakdown of Non Domestic Fires by Motive. The table primarily identifies that over the five year period "Deliberate" incidents have fallen consistently with an overall reduction of 129 incidents or -52.7%.

7.3 Analysis of Deliberate Fires

Chart 4: Deliberate Fires within Merseyside, by Year

Number of Deliberate Fires which occurred within Merseyside, by Year

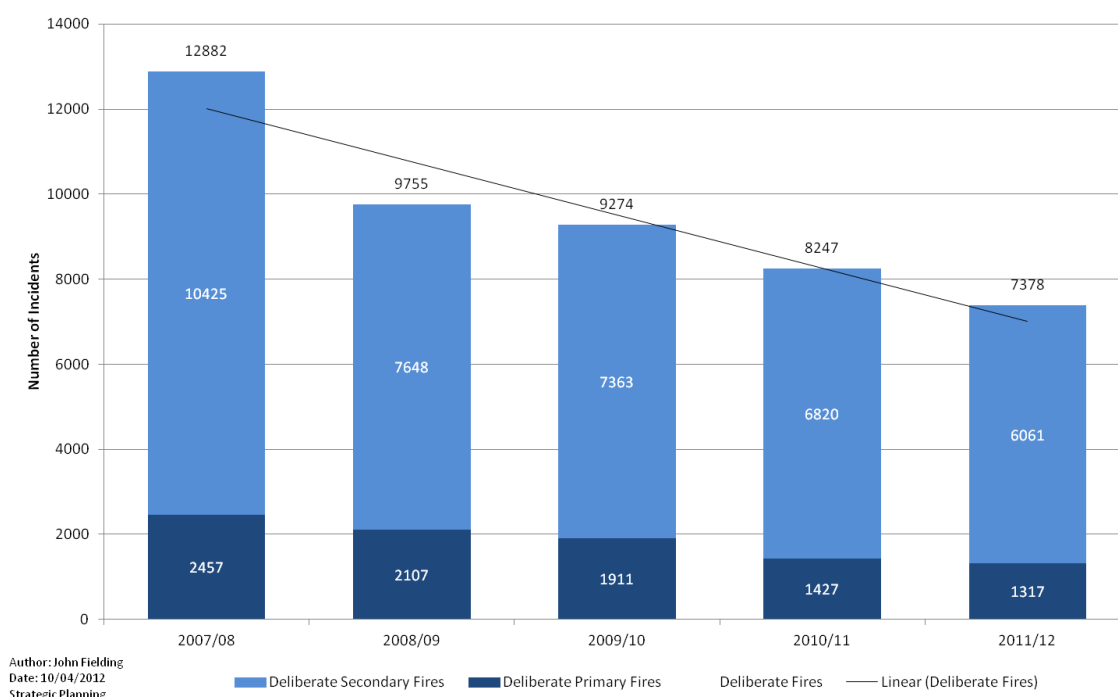


Chart 4 illustrates that between 2007/08 to 2011/12, there have been year-on-year reductions in deliberate fire setting, with 5,504 (-42.7%) fewer incidents overall during this time.

These reductions are common to both deliberate secondary fires (with a reduction of 4364 incidents or -41.9%) and deliberate primary fires (with a reduction of 1140 incidents or -46.4%).

Table 7: Deliberate Primary Fires within Merseyside, by District and Year

District	2007/08	2008/09	2009/10	2010/11	2011/12	Difference (2007/08 & 2011/12)	% Change (2007/08 & 2011/12)
Knowsley	390	327	283	163	166	-224	-57.4%
Liverpool	1211	1000	852	705	670	-541	-44.7%
Sefton	324	260	300	210	172	-152	-46.9%
St Helens	222	226	198	130	134	-88	-39.6%
Wirral	310	294	278	219	175	-135	-43.5%
Grand Total	2457	2107	1911	1427	1317	-1140	-46.4%

Table 7 indicates that deliberate primary fires have reduced in all of the five districts of Merseyside, culminating in an overall reduction of 1,140 (-46.4%) between 2007/08 and 2011/12. The following reductions were witnessed: Knowsley a decrease of 224 (-57.4%), Liverpool a decrease of 541 (-44.7%), Sefton a decrease of 152 (-46.9%), St Helens a decrease of 88 (-39.6%) and Wirral a decrease of 135 (-43.5%).

Table 8: Deliberate Secondary Fires by District and Year

District	2007/08	2008/09	2009/10	2010/11	2011/12	Difference (2007/08 & 2011/12)	% Change (2007/08 & 2011/12)
Knowsley	1536	1280	1142	1029	776	-760	-49.5%
Liverpool	4450	3074	3079	2581	2559	-1891	-42.5%
Sefton	1404	895	941	989	839	-565	-40.2%
St Helens	1396	972	907	871	617	-779	-55.8%
Wirral	1639	1427	1294	1350	1270	-369	-22.5%
Total	10425	7648	7363	6820	6061	-4364	-41.9%

Table 8 further emphasises the scale of the reduction in deliberate fire incidents, with an overall decrease of 4,364 (-41.9%) deliberate secondary fires. All the five districts witnessed reductions, including: Knowsley with a reduction of 760 (-49.5%), Liverpool with a reduction of 1,891 (-42.5%), Sefton with a reduction of 565 (-40.2%), St Helens with a reduction of 779 (-55.8%) and Wirral with a reduction of 369 (-22.5%).

7.4 Analysis of False Alarms

Table 9: Total False Alarms by District and Year

District	2007/08	2008/09	2009/10	2010/11	2011/12	Difference (2007/08 & 2011/12)	% Change (2007/08 & 2011/12)
Knowsley	743	675	742	671	564	-179	-24.1%
Liverpool	3991	3995	3720	3552	3378	-613	-15.4%
Sefton	1556	1774	1742	1527	1373	-183	-11.8%
St Helens	859	770	706	646	594	-265	-30.8%
Wirral	1511	1534	1536	1569	1456	-55	-3.6%
Total	8660	8748	8446	7965	7365	-1295	-15.0%

Table 9 indicates that overall number of false alarms have reduced by 1,295 (-15.0%) across Merseyside between 2007/08 to 2011/12. All five

districts witnessed reductions including: Knowsley with a decrease of 179 (-24.1%), Liverpool with a decrease of 613 (-15.4%), Sefton with a decrease of 183 (-11.8%), St Helens with a decrease of 265 (-30.8%) and Wirral with a decrease of 55 (-3.6%).

Table 10: Total Automatic False Alarms (AFA) by District and Year

District	2007/08	2008/09	2009/10	2010/11	2011/12	Difference (2007/08 & 2011/12)	% Change (2007/08 & 2011/12)
Knowsley	394	405	471	435	378	-16	-4.1%
Liverpool	2548	2846	2746	2696	2616	68	2.7%
Sefton	1061	1210	1235	1169	1082	21	2.0%
St Helens	528	525	482	490	434	-94	-17.8%
Wirral	951	1061	1019	1112	1048	97	10.2%
Total	5482	6047	5953	5902	5558	76	1.4%

Table 10 illustrates that Merseyside witnessed a small increase in Automatic False Alarms, with 76 (1.4%) more incidents attended during 2011/12 when compared to 2007/08. Three of the five districts of Merseyside contributed to the overall increase as follows: Liverpool with an increase of 68 (2.7%), Sefton with an increase of 21 (2.0%) and Wirral with an increase of 97 (10.2%). By contrast the districts of Knowsley and St Helens witnessed reductions of 16 and 94 incidents respectively.

7.5 Analysis of Road Traffic Collisions

Table 11: RTC's within Merseyside, by District and Year

District	2007/08	2008/09	2009/10	2010/11	2011/12	Difference (2007/08 & 2011/12)	% Change (2007/08 & 2011/12)
Knowsley	81	95	77	71	54	-27	-33.3%
Liverpool	263	247	236	185	188	-75	-28.5%
Sefton	135	149	125	121	97	-38	-28.1%
St Helens	97	83	77	63	62	-35	-36.1%
Wirral	182	151	134	115	104	-78	-42.9%
Total	758	725	649	555	505	-253	-33.4%

Table 11 identifies that between 2007/08 and 2011/12 there has been a reduction in Road Traffic Collisions attended Merseyside Wide by 253 or -33.4%. On top of the overall reduction there have been reductions in each of the districts of Merseyside with the following breakdown: Knowsley a reduction of 27 or -33.3%, Liverpool a reduction of 75 or -28.5%, Sefton a reduction of 38 or -28.1%, St Helens a reduction of 35 or -36.1% and Wirral with a reduction of 78 or -42.9%.

8. Conclusion

The purpose of this report is to give an update to some of the headline figures identified in the 3-5 Year Business Intelligence Report (IRMP Action Point: 08.1.11). In conclusion the following findings are true:

- Overall incidents have fallen from 27,199 during 2007/08 to 19,702 during 2011/12.
- On an average day during 2011/12 there were 20 fewer incidents attended than during 2007/08. This is a reduction from an average of 74 to 54 incidents.
- Accidental Dwelling Fires (ADF's) have reduced by 119 (-9.1%) in Merseyside, with Liverpool witnessing a large reduction of 117 incidents or -21.2%.
- Fatalities in Accidental Dwelling Fires have fallen from 9 during 2007/08 to 5 during 2011/12. However injuries have increased from 77 to 131 during the same period.
- Non Domestic Property (NDP) fires have reduced by 120 (-21.1%), with all five districts contributing to the overall reduction. In terms of motive, 'Deliberate' NDP fires have reduced by 129 (-52.7%).
- All deliberate fires have reduced by 5,504 (-42.7%), with deliberate primary reducing by 1,140 (-46.4%) and deliberate secondary reducing by 4,364 (-41.9%). All five districts of Merseyside witnessed reductions for both deliberate primary and secondary fires.
- False Alarms (regardless of type reduced by 1,295 (-15.0%)), with the five districts all contributing to the decrease.
- Automatic False Alarms increased during the time period analysed, with 76 (1.4%) more incidents in 2011/12 than 2007/08. The following districts witnessed increases in AFA incidents with: Liverpool witnessing an increase of 68 incidents (2.7%), Sefton an increase of 21 or (2.0%) and Wirral witnessing an increase of 97 or 10.2%. Knowsley and St Helens witnessed reductions of 16 (-4.1%) and 94 (-17.8%) respectively
- Road Traffic Collisions (RTC's) reduced in Merseyside by 253 (-33.4%) between 2007/08 to 2011/12, with all five districts witnessing reductions.

9. Appendices

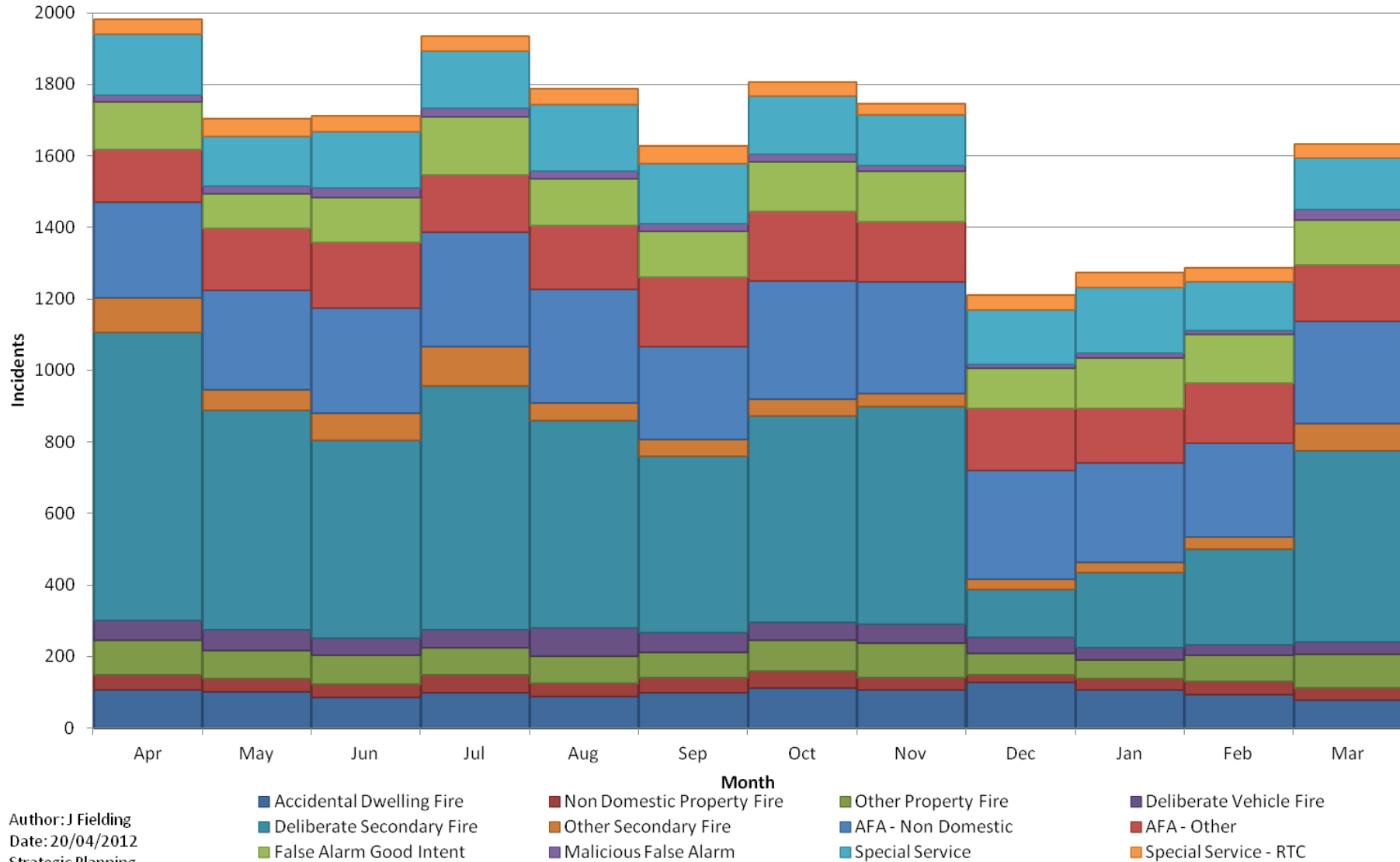
Table 12: Counts of Incidents Attended by Incident Type and Station, 2011/12

Station	Accidental Dwelling Fire	Non Domestic Fire	Other Property Fire	Deliberate Vehicle Fire	Deliberate Secondary Fire	Other Secondary Fire	AFA - Non Domestic	AFA - Other	False Alarm Good Intent	Malicious False Alarm	Special Service	Special Service - RTC	Grand Total
10 - KIRKDALE	67	25	67	27	330	23	130	104	61	12	98	21	965
11 - CITY CENTRE	36	75	20	22	153	35	623	180	89	26	205	16	1480
12 - KENSINGTON	57	25	68	31	395	34	161	135	84	27	103	14	1134
13 - ALLERTON	39	15	18	9	75	17	165	35	41	18	51	28	511
14 - SPEKE	41	16	53	67	329	26	155	41	42	9	63	37	879
15 - TOXTETH	50	17	36	58	232	17	79	156	66	4	94	11	820
16 - OLD SWAN	71	22	56	43	378	36	216	100	99	12	121	37	1191
17 - BELLE VALE	34	3	24	19	167	15	78	81	55	4	41	10	531
18 - AINTREE	37	31	37	24	263	17	265	38	80	6	65	11	874
19 - CROXTETH	53	9	56	53	485	19	42	44	80	10	60	26	937
20 - BIRKENHEAD	87	21	57	22	393	22	178	181	100	19	123	28	1231
21 - BROMBOROUGH	26	22	24	9	166	25	160	64	56	5	46	20	623
22 - HESWALL	13	4	17	2	33	14	25	24	26	0	30	14	202
23 - UPTON	47	7	39	10	313	56	101	81	68	3	64	21	810
24 - WEST KIRBY	9	3	12	2	59	39	20	19	23	0	37	10	233
25 - WALLASEY	71	13	29	19	305	35	99	96	102	6	104	11	890
30 - BOOTLE	46	10	38	23	287	23	107	79	29	3	53	16	714
31 - CROSBY	84	19	39	24	228	31	133	141	76	14	102	14	905
32 - FORMBY	13	5	8	2	76	8	14	37	23	0	19	15	220
33 - SOUTHPORT	77	26	39	7	105	31	252	164	93	16	114	38	962
40 - HUYTON	53	2	38	22	244	13	72	43	50	8	54	19	618
41 - WHISTON	20	13	21	11	103	12	82	25	42	2	30	15	376
42 - KIRKBY	39	26	41	26	340	13	91	31	61	8	82	17	775
50 - ST HELENS	56	21	70	32	365	82	139	77	72	10	66	19	1009
51 - NEWTON	29	3	18	10	85	15	51	21	26	3	27	19	307
52 - ECCLESTON	40	15	23	13	152	31	72	51	36	2	52	18	505
Grand Total	1195	448	948	587	6061	689	3510	2048	1580	227	1904	505	19702

Station Average = 758

Chart 5: Breakdown of Incidents during 2011/12 by Month and Incident Type

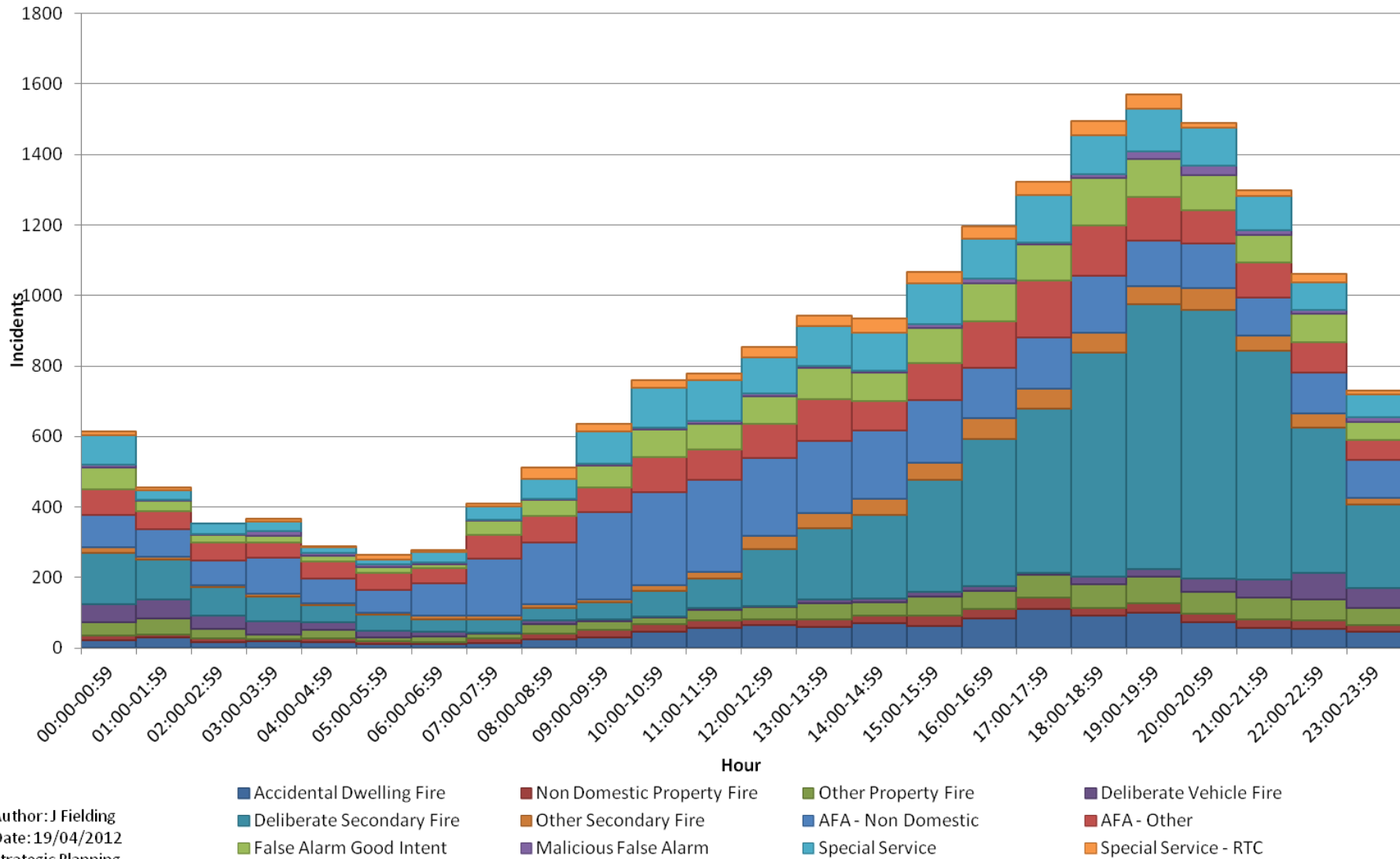
Distribution of incidents by type, by month 2011/12



Author: J Fielding
 Date: 20/04/2012
 Strategic Planning

Chart 6: Breakdown of Incidents during 2011/12 by Hour and Incident Type

Distribution of Incidents Attended by Hour and type, during 2011/12



Author: J Fielding
 Date: 19/04/2012
 Strategic Planning