

AGENDA ITEM:

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| REPORT TO: | MERSEYSIDE FIRE & RESCUE AUTHORITY ASSET MANAGEMENT & SHARED SERVICES COMMITTEE |
| DATE: | 10TH DECEMBER 2009 |
| REPORT NO. | CFO/263/09 |
| REPORTING OFFICER: | EXECUTIVE DIRECTOR OF RESOURCES |
| CONTACT OFFICER: | ED FRANKLIN ICT DIRECTOR, EXTN. 4569 |
| OFFICERS CONSULTED: | DAVE WRIGHT EXECUTIVE DIRECTOR OF LAW BOB CATON DIRECTOR OF PROCUREMENT BERNIE KENNY INFRASTRUCTURE MANAGER |
| SUBJECT: | ICT SERVICE PROVISION INDEPENDENT REVIEW |

**APPENDIX A TITLE QEDIS FINAL REPORT
ATTACHED – HARD COPY**

***A GLOSSARY OF TERMS HAS BEEN PROVIDED AT THE END OF THIS
REPORT FOR YOUR REFERENCE.**

Purpose of Report

1. To inform Members of the outcome of the ICT (Information Communications Technology) Infrastructure Service Provision Independent Review.

Recommendation

2. That Members note the report.

Executive Summary

In March 2009 the Authority approved the award of the contract for the provision of ICT Infrastructure Service Provision to telent for a period of 5 years with effect from 1st April 2009.

Qedis was appointed on behalf of the Authority to provide independent assessment of the procurement process for the outsourcing of the ICT Infrastructure Service Provision. Qedis also provided a “light touch”, mainly advising rather than developing and drafting any major input to the procurement process.

Below is an extract from the Qedis independent review executive summary:

“Our overall view is that MFRS can be classed as an intelligent client, with plenty to offer both potential suppliers and other public sector organisations about to embark on similar projects.

The outcomes from the Joint Development Plan with the incumbent contractor yielded savings of some £400k for 2008/2009, and these efficiencies have now been formalised as a minimum level of savings within the new contract. The new contract price is made up of a fixed element of £1.7m and a variable element of £0.3m. The new contract represents a £400k saving on the previous contract. In line with the ICT savings target of over 10% of total cost, this will contribute a £2m worth of savings over the life of the contract, the next 5 years as part of the procurement process.

Having invested this level of time, effort and resources it is sensible to promulgate this experience and insights into such procurement processes. A case study should be developed, written and circulated to other fire services (and the public sector beyond)”

The report goes on and says that

“The overall consensus from all involved is that it was a fair procurement process, offering value for money”

The full independent review can be found in Appendix A. The report outlines the outcomes of Qedis assignment, including their views on the procurement process and its implementation, lessons to be learned and recommendation for future procurements and contract renewals.

Introduction & Background

3. Qedis is a unique, high energy, open and dynamic management consultancy. and focuses on delivering high quality consulting services to clients in a wide range of sectors. The majority of Qedis work has been within Media and Telco, Transport and Leisure, Retail and Commerce, Public Sector and Financial Services.
4. Qedis clients include: BT, various London Borough councils, GMTV, Marks & Spencers and Virgin Atlantic.

Equality & Diversity Implications

5. None.

Financial Implications & Value for Money

6. Ensuring value for money in large contracts is important.

Health & Safety and Environmental Implications

7. None.

Contribution to Achieving the Vision:

“To Make Merseyside a Safer, Stronger, Healthier Community”

8. The ICT Service Provision goes towards making Merseyside a safer, stronger, healthier community.

BACKGROUND PAPERS

None

***Glossary of Terms**

ICT Information Communication and Technology
ITT Invitation to Tender