Appendix F: Key Project Updates 2008-2009
(CFO/255/09)

Title	Project Manager	Target Completion Date	Update	On Target Yes/No
E-Recruitment	Suzanne Lea	Live System	• System now in use, live since July 2008. • There is a log in effect for 33 issues relating to the system. These are categorised as development, software or training need. • It is felt that there is scope for the system to be developed to provide further business benefits once the issues are resolved. • Issues log to be resolved before the next FF recruitment drive.	Yes
Childrens/ CF System	Paul Terry	TBC	• Project Board established in December 2008; • Process mapping completed for key activities with Youth Engagement; • Scope of project was increased to include the requirements of Youth Engagement, TRG and CFS; • A detailed requirements document has been created for the system and agreed by the board. • Two tenders have been received fro the system and are due for evaluation on 18th September 2009.	Yes
AVCO	Paul Terry	2009	• AVCO Anycomms is now being used across a number of partner organisations to aid in the secure transfer of sensitive data. This data is then being used by Fire Service Direct to target HFSCs at the high risk vulnerable people across Merseyside.	Yes

			• Partner organisations will continue to share this information with MFRS via AVCO Anycomms.	
Sophtlogic	Mark Hulme	N/A	• V2059 implementation was carried out on 6th May. • A period of data realignment followed go-live and sickness figures are now correct in the system and single source sickness recording is in operation. • V2059 includes the new firespace client which allows the updated audit form to be used. This functionality has not yet been released to the live environment although testing is now complete.	Yes
Goldmine	Alan Filson	TBC	• Support agreement with Armstrong signed in February 2009 (£800). • Armstrong have performed a re-index on the system which has cured the poor performance issues. • A dynamic web page has been implemented to be viewed through the GM+ view tab in GoldMine. This displays Mosaic and external data source data relating to the GoldMine contact record being viewed. • 10th year project now underway to visit the 250,000 outstanding properties on Merseyside • The system has now been upgraded to Goldmine Premium Edition. • PE has a feature that causes slow running for users when restrictions are applied to their permissions. A workaround is in place and a patch to fix is to be applied by the end of September.	Yes

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IGMS	Paul Patterson	2009	• Final scenario site surveys carried out • Scenario test at Aintree retail park • Scenario test at new MFRS building Bridle road • Scenario test at RFA Fort Victoria • Scenario test at GHL Liverpool • Scenario test at One Park West • Test results analysed • Equipment list produced • Further testing at MaCC and Kirkdale • Recommendation report concluded	Yes
Fire Control	Colette Russell	March 2011	• Delays announced by CLG December 08 that overall the national project has slipped and regionally this means MFRS will cutover to Warrington RCC June 2011, 5 months after GMFRS. Cheshire, Lancs and Cumbria will follow us three months later. • Transition Project Board has met every month to track and approve progress of FiReControl and Firleink projects at MFRS. • RCC Authority sub-committee created January 09 to further manage changes to the organisation due to the national projects. • New Burdens grants have been received each year of the project and are managed by the project manager. Where monies are under spent due to CLG delays, the monies are placed into reserves and ring fenced to enable delayed transition work to be completed later in the project.	Yes

			• The North West RCC is built and was officially launched and handed over to the LACC management company (NW Ltd) April 27th.	
			• CLG's regional business case has indicated NW will make £400K savings once all five are operating from the RCC (does not account for cost of new radio platform). MFRS has challenged the figures they are using and as such are not confident of any savings, but are confident that MFRA will need to plan for substantial growth (£0.5M/ann) to afford the cost of being at RCC and of using the new radio platform from 2011.	
			• All MFRS fire stations have been surveyed for the new FiReControl mobilising equipment that will connect us into Warrington RCC. Survey documents indicate costs will be £14k and this has been submitted to CLG for their budgeting exercise.	
			• Data cleansing systems have been provided (to SHQ) by FiReControl and we have hired staff to start working on the first of 11 data sets (Gazetteer). Data cleansing is expected to take 18 to 24 months. Liverpool district data cleansing completed 11th September, 1 month ahead of schedule	
			• An Operational Intelligence Group has been formed to address the significant operational issues and convergence requirements of moving into the national RCC network.	
			•	
Data	Cathy	August	• Data Strategy and working group established. • Data Audit undertaken.	Yes

Management	Scarth	2010	• Results to feed into RCC applications management.	
EBOX	Lorraine Clarke	February 2010	• Weekly meetings held with 6 consortia • Project specific documents uploaded into E-Box when received - consortia not allowed access at this point • January 2009 – 3 bidders failed to meet the necessary standard required to proceed to the next stage. 3 successful bidders invited to submit detailed solutions (ISDS) and allowed access to E-box. Bidders pay for own licences and are not allowed access to sensitive folders. • Bidders raised up to 458 questions, which had to be answered within 7 days. These questions were answered in the form of Clarifications, which where uploaded into E-box for them to download at their convenience • Bidders upload preliminary designs, programme, layout, temporary accommodation solutions etc. for specific sites within each Authority • 24th April 2009 - Bidders submit their tenders (via courier) and PFI Administrative Support uploads relevant documents for evaluation for the attention of key members of Project Team in Lancashire and Cumbria	Yes
Kingfell	Rob Eedle	TBC	• On hold pending NDA an IPR questions for digital mapping.	
FireLink	Bill Elliott	June 2011	• Phase B vehicle surveys completed (Generic installation documents) • Control Room Airwave Radio initial training completed. • Voice Quality issues addressed	Yes

			• MDT1a Installations due to commence 9th February 2010 • First Line Maintenance approved by CLT, training for Telent scheduled for October. • Phase B installation completed on 14th August 2009. • Additional vehicle installation required (boats / motorcycles) • Transfer of Airwave Custodian to ICT department confirmed • Crew based Airwave training began in September.	
Portal	Sandra Robinson	2010	• HFSC element of project subject to delay due to sickness of external Sharepoint consultant. • Test environment established and available to team members. • Various work packages in place for the development of KPIs, directorate based sites etc. • Hardware specification and licensing requirements to be confirmed.	No
Core Switch Replacement	Kev Pilkington	Completed 8th March 2009	• The new solution offers a state of the art Cisco LAN solution offering multiple load balanced redundant 10Gb connections into a server farm from the user LAN. • This offers an increase in performance and resilience over the previous solution. • Final testing was completed over the weekend of 13th and 14th June, showing improved performance.	Yes
RCC Applications Lifecycle	Mark Hulme	January 2010	• Existing applications Sophtlogic, Water Manager and Asset Manager identified as high risk for RCC. • Initial discussions held with senior users to assess system	Yes

			status. • Prince 2 projects established for replacement hydrant system and upgrade to hosted version of Red Kite system. • Work is being co-ordinated with the Data Management project (Cathy Scarth) • Middleware solution (BizTalk) under investigation. • No exact data requirements available from RCC or CLG and RCC board has been informed of this risk.	