## ICT Departmental Structure

Ed Franklin ICT Director The Director of ICT primary responsibility is to develop and maintain an ICT Department of excellence, which supports the Authorities vision and aims.

Mark Hulme Applications Manager

The Integration &
Development
Manager Application's primary
responsibility is to
plan, coordinate &
deliver the processes
required for the
provision of
application life cycle
management and
interface lifecycle
management

Bernie Kenny Infrastructure Manager

The Integration &
Development
Manager —
Infrastructure's
primary responsibility
is to supervise and
ensure the efficient
delivery of the
company's ICT
Infrastructure &
services to meet
business

Lesley Hollis Support Analyst

The Integration &
Development
Support Analyst
works closely with all
departments and
where required
provide or be a point
of escalation for
system
administration,
training and
application support.

telent

Strategic partner responsible for the management & ongoing development of the Authorities ICT Infrastructure.

## This Covers:

- MACC
- Admin Infrastructure
- Service Desk
- Manage Desktop & Servers
- Professional Services

