

AGENDA ITEM:

<b>REPORT TO:</b>	<b>MERSEYSIDE FIRE &amp; RESCUE AUTHORITY MEETING</b>
<b>DATE:</b>	<b>16<sup>TH</sup> DECEMBER 2010</b>
<b>REPORT NO.</b>	<b>CFO/193/10</b>
<b>REPORTING OFFICER:</b>	<b>ASSISTANT CHIEF EXECUTIVE &amp; TREASURER</b>
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<b>OFFICERS CONSULTED:</b>	<b>ED FRANKLIN – DIRECTOR OF ICT JANET HENSHAW – DIRECTOR OF LAW PHIL WEBSTER – DIRECTOR OF ESTATES SHARON MATTHEWS – DIRECTOR OF PROCUREMENT JOHN CURTIS – DIRECTOR OF KNOWLEDGE &amp; INFORMATION MANAGEMENT NICK MERNOCK – DIRECTOR OF PEOPLE &amp; ORGANISATIONAL DEVELOPMENT COLIN SCHOFIELD – PFI PROJECT MANAGER DEB APPLETON – DIRECTOR OF STRATEGY &amp; MEMBER DEVELOPMENT MIKE DAVIES – EXCHEQUER SERVICES MANAGER</b>
<b>SUBJECT:</b>	<b>OUTSOURCING &amp; SHARED SERVICES</b>

**APPENDIX A TITLE TABLE OF OUTSOURCED/SHARED SERVICES  
ATTACHED – HARD COPY**

Outcome(s)

1. Providing an excellent and affordable service is a core value of the Authority and by taking advantage of outsourcing, insourcing and sharing services wherever appropriate will sustainably improve the delivery of services we provide and lead to greater efficiency and value for money.

Purpose of Report

2. To update Members on the extent to which outsourcing and shared services is currently used in MFRA with specific focus on support services and back office functions.

Recommendation

3. That Members note the report.

## Introduction & Background

4. MFRA has a reputation for innovating and the creative use of partnerships in service delivery. It has actively sought out opportunities for outsourcing and partnerships.
5. It has been identified in various external reports that it has efficient and effective value for money arrangements.
6. As the Service approaches an enormously challenging financial environment for public services the Authority has asked for a summary report on the arrangements and activities in place to provide effective shared services through joint working and outsourcing.
7. Appendix A details the key support service areas and the current arrangements in place.

## Equality & Diversity Implications

8. There are no direct equality and diversity implications arising from this report.

## Financial Implications & Value for Money

9. There are no direct financial implications arising from this report.

The report demonstrates the extent to which back office functions are already outsourced and services shared where appropriate to secure value for money and improve service delivery.

## Health & Safety and Environmental Implications

10. There are no direct health and safety or environmental implications arising from this report.

## Contribution to Achieving Our Purpose:

“To Make Merseyside a Safer, Stronger, Healthier Community”

11. Providing an excellent and affordable service is a core value of our organisation and by exploring all possible options for outsourcing, insourcing and sharing services will sustainably improve the delivery of services we provide and lead to greater efficiency and value for money.

## **BACKGROUND PAPERS**

None

## **\*Glossary of Terms**

IQMP - Independent Qualified Medical Practitioners  
MFRA – Merseyside Fire & Rescue Authority  
MFRS – Merseyside Fire & Rescue Service  
NWAS – North West Ambulance Service  
RCC – Regional Control Centre  
RMB – Regional Management Board  
VFM – Value for Money  
ZM – Zurich Municipal