

**Report on IRMP Post Consultation Proposed  
Amendments  
2010/13**

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## **Contents**

1. *Summary of proposed amendments to the content of IRMP generated through consultation.*
2. *Summary of correction of typographical errors.*

## **1. Proposed Amendments to IRMP 2010/2013 Generated Through Consultation**

### **A. Addition of New Action Points and Narratives:**

#### **Development of health and wellbeing through FireFit**

Over the next twelve months we will develop Firefit across Merseyside and promote nationally. We will re-brand existing work to promote health and wellbeing in the community and develop new and exciting initiatives to promote grass roots participation in sports/physical activity and cultural activities. The FireFit project aligns with the 2012 London Olympic Legacy, for which it has been awarded an Inspire Mark, and to the Liverpool City Region 5 Themes for Health and Wellbeing.

<b>Project</b>	<b>Directorate</b>	<b>Description</b>	<b>Outcomes</b>	<b>Links</b>	<b>Budget</b>	
Development of health and wellbeing through FireFit	Community Safety	Over the next twelve months we will develop Firefit across Merseyside and promote nationally. We will re-brand existing work to promote health and wellbeing in the community and develop new and exciting initiatives to promote grass roots participation in sports/physical activity and cultural activities. The FireFit project aligns with the 2012 London Olympic Legacy, for which it has been awarded an Inspire Mark, and to the Liverpool City Region 5 Themes for Health and Wellbeing.	Launch the Firefit brand locally and promote its roll out nationally. Re-brand and realign MFRS work to the 5 ways to health and wellbeing. Have 20,000 more people doing exercise and being involved in cultural activities on Merseyside.	Community Integration & Engagement Responsible Citizenship LAA's Medium Term Strategy; Obj 1, 3, 6, 19 & 20.	£60,000 from the Authority Reserve assigned to redevelop the World Firefighter Games Legacy.	REDUCE RISK

## **B. Amendments to Medium Term Strategy;**

### **(i) Objective 5:**

To reduce the impact of fire on commercial enterprise and the wider community.

**Action:** We aim to provide sufficient weight of attack within a realistic time scale to mitigate damage caused by fire in commercial premises and to safeguard successful restoration of business after the incident. We will work with all businesses to educate and support them to ensure compliance with the requirements of the Regulatory Reform Order (Fire Safety) 2004. We will assist businesses who are subject to fire through our comprehensive restorative arrangements.

**Target:** To reduce the cost of property loss in fires in commercial premises by 10% by 2015. To reduce business failure rates due to fire by 10% by 2015.

### **(ii) Objective 7:**

To reinforce our role in fire prevention by improving fire safety within the public and commercial buildings of Merseyside.

**Action:** To work with all stakeholders to educate and inform the business community about their responsibilities for fire safety in the workplace and to work closely with all parties to improve fire safety design in buildings.

**Target:** We will improve regulatory compliance performance by 5% by 2015. We will reduce unwanted Fire signals generated by Automatic fire alarms by 20% by 2015.

Are UWFS sufficiently covered within the document?

### **(iii) Objective 9:**

To strive continually to maintain a safer and healthier workforce.

**Action:** To introduce measures to prevent illness and injury and to improve the health, safety and general welfare of our staff.

**Target:** To achieve a 5% reduction in accidents and injuries in the workplace, year on year. To achieve an annual staff absence level which is the lower than the average for all of the other Metropolitan Fire & Rescue Services by 2015.

**(iv) Objective 12:**

To protect our communities from the effects of flooding.

**Action:** To improve our planning for and response to flood warnings, emergency calls for assistance and community restoration after such incidents.

**Target:** To provide detailed flood plans and test them with practical exercises for the identified areas at risk by 2015.

**C. *Addition of narrative, to be included within Our Service to the Community;***

**(i) Fire Protection for the Vulnerable**

We continue to provide a facility to site stand alone sprinkler units in the homes of the most at risk and vulnerable members our community. This is funded by all our Local Authorities through Area Based Grants and directly impacts on our ability to reduce deaths and injuries caused by fires in the home.

**(ii) Sprinklers in Schools**

We have gained the support of the Fire & Rescue Authority to assist in lobbying all of the Merseyside Local Authorities for the inclusion of sprinklers in the design and build of any proposed new learning establishment on Merseyside. We have already had success in ensuring that 26 new build schools and learning centres will include sprinkler systems within their construction.

**D. *Amendments of narrative; Climate of Risk***

**The Climate of Risk**

The emergence and convergence of global risk, has a major impact on our risk assessment and our plans. We are living in a world where the threat of terrorist action seems all too real, where the impact of climate change appears to be more extreme and the risk of a pandemic has been realised.

Merseyside Fire & Rescue Service has sophisticated and comprehensive plans in place to deal with the consequences of any event of this scale within Merseyside, the North West and the United Kingdom.

The risk assessment for these types of incidents occurs locally through the Local Resilience Forum, regionally and nationally. The Community Risk Register (Local risks), Regional Risk Register and National Risk Register contain a list of identified risks within each area for the current year. We work with other Category 1 & 2 responders through the Local Resilience Forum to establish these registers and make all necessary joint preparation for the eventualities contained within them.

As a result of this thorough and extensive process these risks are not overtly considered within the IRMP process, however the impact of any inter relationship is assessed and changes arising from the IRMP are assessed against our plans for these extraordinary events to ensure that we can deliver our part of the plans in light of any changes.

The Community Risk Register 2010 for Merseyside is available on our website at:

[http://www.merseyfire.gov.uk/aspx/pages/reports/pdf/Merseyside\\_CRR\\_2010\\_PUBLISHED.pdf](http://www.merseyfire.gov.uk/aspx/pages/reports/pdf/Merseyside_CRR_2010_PUBLISHED.pdf)

Looking beyond these exceptional events, we are continually refining and developing our approach to risk assessment and risk management on a local basis for more normal eventualities, we aim to learn from the most recent academic studies of risk and how to best manage it and we are committed to utilising the latest technology to assist in this process.

## **E. *Addition to Our Service to the Community; Emergency Response;***

### **(i) Site Specific Risk Information**

We are aligning our existing protocols and procedures with current national guidance and the essential requirements of the transition to Regional Control.

We are developing our procedures to incorporate these changes and to make the most effective use of modern technology. The procedure will continue to provide one aspect of the system designed to ensure the safety of fire fighters and members of the public at emergency incidents.

One of the aims is to have each site's information available to a responsible person who occupies those premises. They will be able to make real time changes to their site information to ensure that we provide current risk information to our operational staff.

The provision of floor plans and current risk information will provide our operational staff with a powerful tool to assist them; assessing the risks and making tactical operational decisions at emergency incidents.

## ***F. Amendments to Vision, Corp As & Os from the Value Model***

### **Our Purpose**

To make Merseyside a safer, stronger, healthier community.

### **Our Aims**

To work in partnership with others to provide an excellent, affordable service to all the diverse communities of Merseyside that will:

- **Reduce** risk throughout the community by protective community safety services.
- **Respond** quickly to emergencies with professional staff who reflect the diverse communities we serve.
- **Restore**, maintain and improve the quality of life in our communities.
- **Resource** the organisation in a manner which will provide an efficient, cost effective and sustainable service to the people of Merseyside.

### **Our Core Values**

#### **Make a positive difference to our community**

We will build upon our position of trust and respect within the community and the professionalism of our staff to tackle the real underlying factors which affect risk. We will achieve this by seeking partnerships in areas where we believe we can contribute to positive outcomes for all concerned. To complement this commitment, we will continue to listen to and engage with the public and our partners through active consultation in order to reflect their needs. We will offer facilities at our community fire stations which reflect the aspirations of local communities to assist in the delivery of our vision for safer, stronger and healthier communities.

We will be more resolute concerning the expected actions of responsible businesses and citizens. We take a great deal of time and effort to manage the risks within Merseyside; we believe that there is a role for all to play in this process. We will encourage and support this responsibility where possible. However, where necessary and appropriate we will enforce compliance with the law to secure the responsible and lawful behaviour of the businesses and citizens of Merseyside.

## **Provide excellent and affordable service**

We will manage our emergency response flexibly, with an emphasis on those most at risk. We will do this by managing the number and type of appliances which are available to respond to emergencies at different locations throughout the day, night and at different times of the year to more accurately reflect the changing level and location of risk. In conjunction with this we will maximize our capability to respond in a wider rescue role in line with the growing expectations on the Fire & Rescue Service. Our priority is to maintain our current high level of service, we will reduce the impact on our communities of any changes in funding or costs, which are not already recognised in the planning assumptions we have made in our Medium Term Financial Plan.

## **Everyone matters**

We aim to reduce risk in every home on Merseyside to a tolerable level, with no homes being assessed as high risk after we and our partners have offered support to the resident. To achieve this we will be more sophisticated in the way we commit resources to reduce risk; we will continue to offer free Home Fire Safety Checks to residents in Merseyside as we have done for the past ten years, but our key focus will be to work with our partners to identify and provide assistance to those individuals within the community who are most at risk from fire and other emergencies. We will continue to develop a workforce profile which provides diversity and offers equal opportunities for all.

## **Respect our environment**

We will fulfil our responsibilities for protecting the built and natural environment, with support and commitment at the highest level. We will continue to identify and manage our activities, which have an impact on the environment, without compromising our operational response or our service delivery to the communities of Merseyside. We will address our legal requirements, set and achieve challenging environmental objectives and demonstrate continual improvement in the area of environmental management, energy and water use, waste management and minimization and use of resources and materials. We are taking proactive steps in combating climate change through our carbon management plan, which ensures environmental sustainability in the design, construction and maintenance on our new buildings.

## **Our people are the best they can be**

Our workforce has the necessary knowledge, skills and values to make a difference. They are supported in their roles and encouraged to contribute their ideas to continually improving the organisation.

We will use our Medium Term Strategy (Appendix A) and our annual actions contained within our Service Plan, to deliver against our Core Values.

## **Our Personal Values**

The clear outcomes expressed in the IRMP will be achieved by building and living our core values. We expect these values to be translated into positive behaviours by our staff in order to deliver the best possible service.

Our leaders display clear values, turning potential into performance. Our values underpin the decisions we make, the actions we take and the shared understanding we have with our key partners.

The values have been developed in consultation with an extensive range of workgroups, representative bodies and professional practitioners.

We value:

- Our people
- Service to the community
- Continuous improvement
- Diversity

Our values are guiding principles enabling high performing leaders to shape our organisation, the teams within in it and the community we serve.

We value

### **Responsibility:**

Being self disciplined;  
Taking ownership of problems and developing solutions;  
Wanting to make a difference;  
Taking measured risks.

### **Social Empathy:**

Interested in people  
Serving the community  
Understanding & encouragement  
Embracing diversity

### **Mutuality:**

Displaying team commitment, identifying with team, organisation and community  
Respecting difference  
Turning potential into performance

**Pragmatism:**

Finding solutions  
Aspiring to excellence  
Whilst being realistic

**Openness to experience:**

Seeking out new experiences and learning from them  
Take an open and broad view and looking for the best that we can be

**Constructive challenge:**

Doing the right thing in the right way – commitment to improvement  
Resilience despite setback

**G. *Amendments to Action Points;***

**(i) North West Offender Resettlement**

To continue and expand the remit of the previous IRMP to involve North West Fire and Rescue Services working with Her Majesty's Prison Hindley as a pilot to offer resettlement opportunities to young offenders before and after release. Through process mapping we will establish the existing provision of youth courses across the five North West Fire & Rescue Services. After establishing the secondment of a co-ordinator to work inside secure facilities, we will pilot a resettlement program.

**(ii) Community Safety Employment Gateway**

We will embed volunteers within each district of Community Fire Safety under the Fire Support Network. Chosen volunteers will work with MFRS staff to improve the safety of the most vulnerable members of the community and increase our Community Safety capacity. The scheme will provide work experience for people trying to get back into employment or following rehabilitation through the maintenance and development of transferable skills.

We will focus on the over 25s and work in partnership with Job Centre Plus and other relevant agencies to deliver this action. The availability of external funding will be fundamental to the viability of this scheme.

Community Safety Employment Gateway	Community Safety	<p>We will embed volunteers within each district of Community Fire Safety under the Fire Support Network. Chosen volunteers will work with MFRS staff to improve the safety of the most vulnerable members of the community and increase our Community Safety capacity. The scheme will provide work experience for people trying to get back into employment or following rehabilitation through the maintenance and development of transferable skills.</p> <p>We will focus on the over 25s and work in partnership with Job Centre Plus and other relevant agencies to deliver this action. The availability of external funding will be fundamental to the viability of this scheme.</p>	<p>Increased capacity to impact upon the reduction in accidental dwelling fires and associated deaths and injuries in all station areas. Increased capacity to manage NI 49 performance. An active contribution to tackling the recession and worklessness. Innovative engagement of the third sector and to work with partners.</p>	<p>Community Engagement &amp; Integration Responsible Citizenship Affordability Diversity</p> <p>Medium Term Strategy; Obj 1, 3, 6, 8, 10, &amp; 20.</p>	<p>External funding will be sought to support this action.</p>	RESTORE
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**(iii) Volunteer Fire Service**

We will examine the feasibility of creating a volunteer strand to the Service to include volunteers, who will be provided with initial and refresher training and asked to commit to joining the Service for a set period of time during the year to provide a service during periods of heightened activity such as the bonfire period as a secondment from their current employer.

<p>Volunteer Fire Service</p>	<p>Performance &amp; Values</p>	<p>We will examine the feasibility of creating a volunteer strand to the Service to include volunteers, who will be provided with initial and refresher training and asked to commit to joining the Service for a set period of time during the year to provide a service during periods of heightened activity such as the bonfire period as a secondment from their current employer.</p>	<p>This would provide an efficient approach to increased resilience and diversifying the workforce.</p>	<p>Community Engagement &amp; Integration Responsible Citizenship Affordability Sustainability Response Medium Term Strategy; Obj 2, 4, 10, 11 &amp; 15.</p>	<p>Costs of the scheme will be contained within existing budgets.</p>	<p>RESPOND</p>
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## **2.Summary of Correction of Typographical Errors Identified Through Consultation.**

Front cover – Remove “Consultation Document”

Pg8 Sustainability – Change “energy and water use, waste management and minimisation and use of resources and materials.”  
To “energy use, water use and waste management.”

Pg10 Local IRMPs – Change “These contain a story of place, an analysis of risk by ward and an action plan”  
To “These contain a story of place, an analysis of local risk and an action plan”

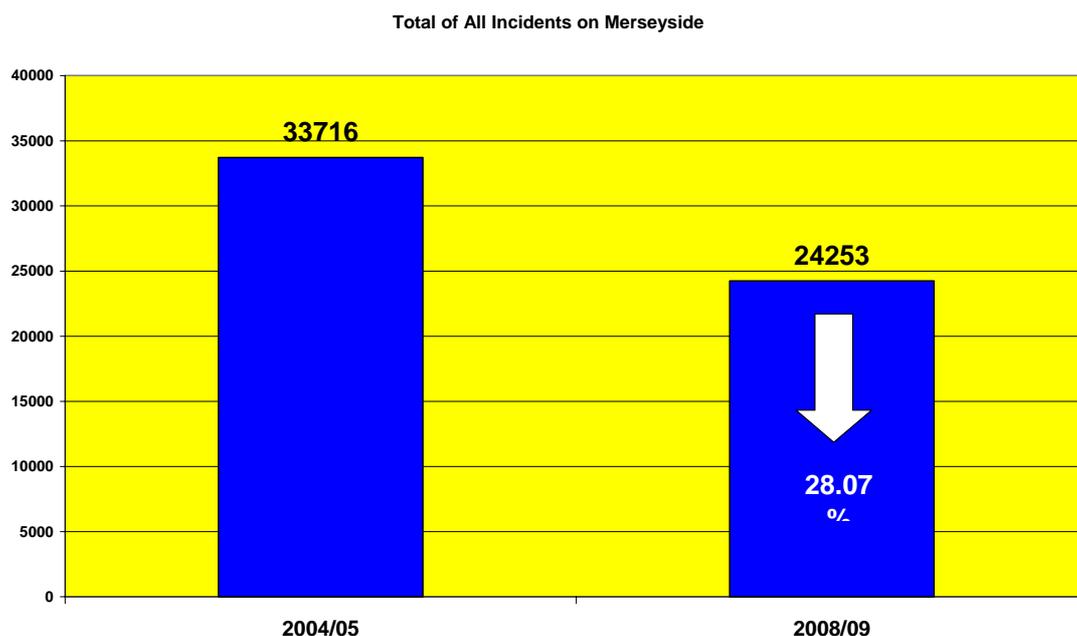
Pg20 Volunteering – Change “Street Cage Soccer “ to “FSN Cage Soccer”.

Pg25 Last sentence – Change “Deliverer” to “Delivery”

Pg35 Graphs – Remove existing and replace with;

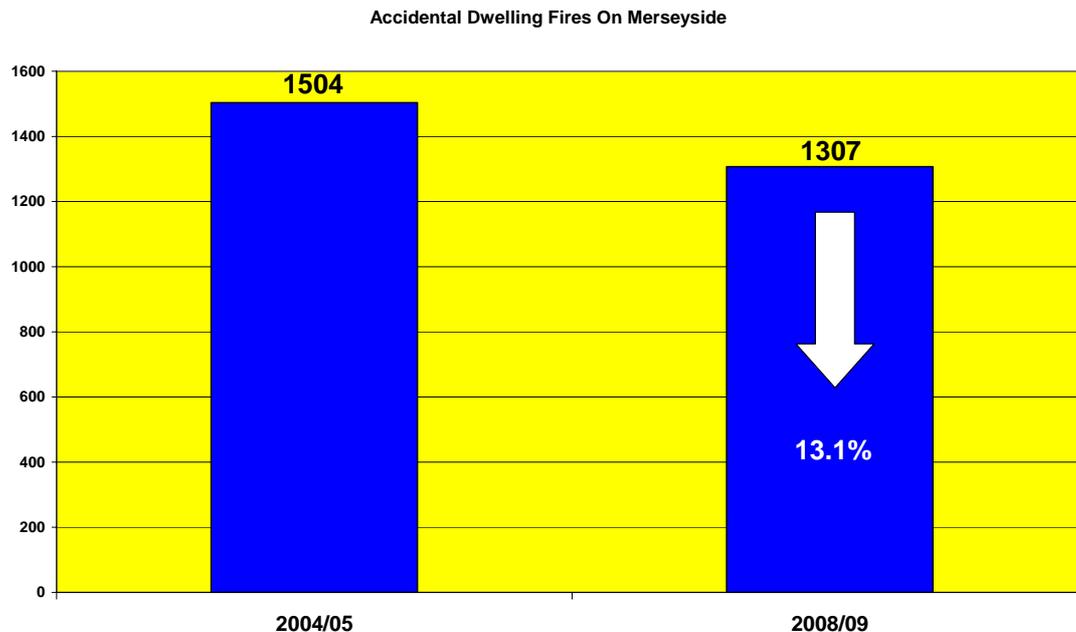
## **Total Incidents Attended on Merseyside 2004/5 and 2008/9**

In the graph below we can see the effects of 5 years of Integrated Risk Management Planning; the total number of incidents we attend has dropped by nearly 9500 representing a 28% reduction in emergency activity, some stations (Croxteth and Speke Garston) have seen emergency calls drop by over 40% in this period.



## Total Accidental Dwelling Fires Attended on Merseyside 2004/5 and 2008/9

In the graph below we can see the effects of IRMP over the same five year period on accidental dwelling fires; this type of incident has reduced by 13%, Low Hill has seen a reduction 42%. The daily average is now just 3.6 dwelling fires occurring across the whole of Merseyside.



Pg39 Title "SERVICE PLAN EXTRACT". Larger heading for "4.1 REDUCE RISK."

Pg41 Larger heading "4.2 RESPOND"

Pg42 Incident Handover Protocol – Delete" Encompass offenders under the Regulatory Reform (Fire Safety) Order will also be considered."  
- Larger headings for "4.3 RESTORE" and "4.4 RESOURCES".

Pg43 IRMP Action Plan – Add heading "REDUCE"

Pg52 Heading – Change "RESPOSES" to "RESOURCES".

Pg59 first bullet - Change "Community Fire Safety" to "Community Safety".

Pg63 Addition under 1<sup>st</sup> hyperlink – "Strategy for Children and Young People 2006-2010. The Fire & Rescue Service.

CLG

23 November 2005

<http://www.communities.gov.uk/documents/fire/pdf/142952.pdf>

ALL PROJECTS WERE GIVEN REFERENCE NUMBER AFTER AMENDMENTS WERE FINALISED.