



*"An Excellent Authority"*

*Making Merseyside a Safer, Stronger, Healthier, Community*

# SERVICE PLAN

April – March  
2010 - 2011

IRMP  
SERVICE PLAN  
EXTRACT

# Contents

## SECTION 1 – Integrated Risk Management Plan (IRMP)

➤	1.1 Reduce Risk	1
➤	1.2 Respond	3
➤	1.3 Restore	4
➤	1.4 Resources	5
➤	1.5 Full IRMP Action Plan 2010/11	6

Service Plan 2010/11

## 4 Integrated Risk Management Plan (IRMP) 2010/13 – Action Plan 2010/11

### 4.1 Reduce Risk

#### ➤ 10.1.01 Vulnerable Tenant Tracking

When tenants are evicted from Council and registered social landlord owned property as a result of antisocial behaviour, we want to be able to track where these individuals are re-housed. As their likely next step is into private Landlord properties we want to develop a tracking system to share information on their relocation.

#### ➤ 10.1.02 Home Safety Risk Reduction

We will develop phase 3 of our Community Safety Strategy which will include a station target to reduce the number of accidental dwelling fires on a station by station basis. These targets will be based on the risk profile for each station area. Each station will then take ownership of delivering performance against the target.

This approach provides a natural evolution of risk reduction from Operation Home Safe, which was an initiative to make a risk assessment of every home in Merseyside.

We will also explore the opportunities for the MFRS to assist people with home and business security as part of our overall community safety approach and in line with views expressed during our pre-IRMP consultation forums.

#### ➤ 10.1.03 North West Offender Resettlement Programme

To continue and expand the remit of the previous IRMP to involve North West Fire and Rescue Services working with Her Majesty's Prison Hindley as a pilot to offer resettlement opportunities to young offenders before and after release. Through process mapping we will establish the existing provision of youth courses across the five North West Fire & Rescue Services. After establishing the secondment of a co-ordinator to work inside secure facilities, we will pilot a resettlement programme.

#### ➤ 10.1.04 Fireworks/ Fire Safety Awareness Course

A course will be designed based upon the principle of the Police's Speed Awareness Course for marginal speeding offenders. The aim will be to offer the course as an alternative to a Caution or Prosecution in relation to minor offences against fireworks, explosives or health and safety legislation. The feasibility of extending the course to encompass offenders under the Regulatory Reform (Fire Safety) Order will also be considered.

➤ **10.1.05 Reading Emergency**

To develop shared reading groups across Merseyside, with Fire Service staff and partners volunteering to lead reading groups, to improve access to vulnerable groups. We will seek external funding to develop community theatre in specific areas of Merseyside that have high incidents of crime and gang related violence.

➤ **10.1.06 Teaching English as a Foreign Language**

We will train staff to teach English as a foreign language (TEFL) and use community fire stations as centres for delivering this initiative.

This expanded use of community fire stations for the delivery of TEFL addresses the pre-IRMP consultation views of the people of Merseyside.

➤ **10.1.07 Regional Collaboration with North West Ambulance Service**

To investigate with North West Ambulance Service colleagues the current systems used to capture information about the human behaviours that lead to fires, other accidents and emergencies. For example the misuse of alcohol or poor cooking practices. We will gather information on all incidents rather than just fire related deaths and injuries to give a more precise picture of who is at risk from fire and other emergencies.

➤ **10.1.08 Safety in the kitchen**

We will target health inequalities and lifestyles relating to diet and use of the kitchen which form a causal factor in over 60% of accidental dwelling fires. This will be achieved by developing advice and education programmes designed to reduce the effect of these factors and reduce risk.

➤ **10.1.09 Community Information System**

We will provide screens on Community Fire Stations and all Service locations open to the public which will carry community safety and operational intelligence messages providing streamed information and key messages to the public.

➤ **10.1.10 Volunteer Recruit Strategy**

We will consolidate all work streams relating to the engagement of volunteers to ensure a consistent corporate approach to volunteering across the Service.

### ➤ 10.1.11 Response to Climate Change

The Met Office has a responsibility for providing information and guidance on the effects of climate change in the public sector. We will consider the effects on our service of this information. We will co-operate on a Regional basis and share the costs of examining the data and consider the effects on service delivery. Some of the effects that have already been identified nationally are a rise in up to 40,000 deaths in summer months, increased likelihood of severe weather, flooding, winds, Storms and potential increases in wild land fires. This is a long term project that will inform strategic planning in future years.

### ➤ 10.1.12 Development of Health and Wellbeing through FireFit

Over the next twelve months we will develop Firefit across Merseyside and promote nationally. We will re-brand existing work to promote health and wellbeing in the community and develop new and exciting initiatives to promote grass roots participation in sports/physical activity and cultural activities. The FireFit project aligns with the 2012 London Olympic Legacy, for which it has been awarded an Inspire Mark, and to the Liverpool City Region 5 Themes for Health and Wellbeing. Our programmes are therefore well placed to create employment, business and volunteering opportunities as well as providing the chance for us to effect long term changes in behaviour to create healthier, safer and stronger communities within Merseyside.

## 4.2 Respond

### ➤ 10.2.01 Volunteer Fire Service

We will examine the feasibility of creating a volunteer strand to the Service to include volunteers, who will be provided with initial and refresher training and asked to commit to joining the Service for a set period of time during the year to provide a service during periods of heightened activity such as the bonfire period as a secondment from their current employer.

### ➤ 10.2.02 Alternative Shift Patterns

We will investigate the viability of the Service adopting alternative shifts and incorporating within this split shift patterns. This will incorporate the review of shift patterns carried out in 2009/10. We will implement the findings of this study.

### ➤ 10.2.03 Provision of Support Pumps

To review the way in which support pump provision is organised based on an assessment of risk on a day to day, hour to hour and time of the year basis to provide an emergency response provision that matches the changing profile and level of risk.

#### ➤ **10.2.04 Review Performance Audits**

To seek external evaluation of the effectiveness of the Operational Performance Audit system and its links to the debrief process and to assess its effectiveness at delivering operational preparedness. Independent researchers will be invited to submit applications to the Contestable Research Fund to complete this evaluation. We will examine any potential commercial opportunities which may arise as a result of this work.

#### ➤ **10.2.05 Power Sustainability Plan**

Moving standby generators to locations where they are most needed (including the Training and Development Academy) will ensure conformity in the operation of the standby generators in the case of power outage. The move to regional control and the PFI project will allow more effective use of existing generator facilities.

#### ➤ **10.2.06 Rescue Reconnaissance Canoes**

Provision of rescue and reconnaissance canoes for deployment at water rescue or urban flooding incidents will provide a safe and rapid method of conducting rescues or reconnaissance on water. There is also the potential that costs will be offset by the opportunity for a commercial training facility using these resources.

#### ➤ **10.2.07 Safety Critical Intervention Unit**

We will fit the COBRA firefighting system to the two existing Small Fires Units, supplemented with additional firefighting equipment to create a Safety Critical Intervention Unit (SCIU). The SCIU would be deployed to property/high rise fires where the COBRA system could be utilised to significantly mitigate the effects of compartment fires prior to the entry of Firefighters, in addition to performing the existing role of Small Fires Unit. This is a cutting edge technological development for fighting compartment fires and we would seek an international partnership to implement it.

#### ➤ **10.2.08 Regional Control Contingency Plan**

We will examine options and best solutions for a virtual North West control. Which will include out of scope activities and be part of our Fire Service Direct Call Centre model.

#### ➤ **10.2.09 Metropolitan Fire & Rescue Service Forum**

We will establish a forum to discuss and explore the future of the Fire Service in light of the current challenging political and economic climate.

## 4.3 Restore

### ➤ 10.3.01 Community Safety Employment Gateway

We will embed volunteers within each district of Community Fire Safety using the Fire Support Network. Chosen volunteers will work with MFRS staff to improve the safety of the most vulnerable members of the community and increase capacity under the Fire Support Network brand. Following training they will work alongside advocates to increase our Community Safety capacity. The scheme will provide work experience for people trying to get back into employment or following rehabilitation through the maintenance and development of transferable skills. We will focus on the over 25s and work in partnership with Job Centre Plus and other relevant agencies to deliver this action. The availability of external funding will be fundamental to the viability of this scheme.

### ➤ 10.3.02 Incident Handover Protocol

We will develop a generic Incident Handover Policy that can be used when dealing with any incident, but will be particularly effective when dealing with incidents involving the release of chemicals. This policy would also enhance our existing arrangements for securing business continuity for the victims of fire or other emergencies.

## 4.4 Resources

### ➤ 10.4.01 Provision of Purchasing Services to Other Authorities

Merseyside Fire & Rescue Service currently provides procurement services to Lancashire Fire & Rescue Service and has provided these services to other Local Authorities and Fire Authorities over recent years. It is proposed that this service can be further developed and offered to other Authorities seeking external procurement support.

## IRMP Action Plan for Consultation 2010-11

Project	Directorate	Description	Outcomes	Links	Budget	Aim
<b>REDUCE</b>						
10.1.01 Vulnerable Tenant Tracking	Community Safety	When tenants are evicted from Council and registered social landlord owned property as a result of antisocial behaviour, we want to be able to track where these individuals are re-housed. As their likely next step is into private Landlord properties we want to develop a tracking system to share information on their relocation.	Tenants who are evicted from their (Registered Social Landlord/council) properties because of ASB are tracked via a shared information approach with RSL's, Councils, Job Centre Plus, Police and others. We will be able to inform and influence private landlords' forums across Merseyside to improve safety standards for vulnerable occupants and improve outcomes for the communities where these tenants relocate.	Making a Positive Difference  Excellent Affordable Service  Everyone Matters  Community Engagement & Integration Responsible Citizenship Equity  Medium Term Strategy Obj 1, 3, 17,20.	No additional cost expected, as this will be delivered with existing resources.	REDUCE RISK



<p>10.1.02 NW Offender Resettlement Programme</p>	<p>Community Safety</p>	<p>To continue and expand the remit of the previous IRMP to involve North West Fire and Rescue Services working with Her Majesty's Prison Hindley as a pilot to offer resettlement opportunities to young offenders Through process mapping we will establish the existing provision of youth courses across the five North West Fire &amp; Rescue Services. After establishing the secondment of a coordinator to work inside secure facilities, we will pilot a resettlement programme.</p>	<p>A resettlement programme will be scoped, developed and launched that will showcase the collective innovative work of the Fire and Rescue Services and meet the aims of the National Strategy for Children and Young People 2010-2015. We will work in partnership to address the needs of young offenders in order to make the region a safer, stronger, healthier community.</p>	<p>Making a Positive Difference  Everyone Matters  Medium Term Strategy Obj 1,3, 6, 8, 15, 17, 19 &amp; 20.</p>	<p>External funding will be sought to support this action.</p>	<p>REDUCE RISK</p>
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<p>10.1.03 Home Safety Risk Reduction</p>	<p>Community Safety</p>	<p>We will develop phase 3 of our Community Safety Strategy which will include a station target to reduce the number of accidental dwelling fires on a station by station basis. These targets will be based on the risk profile for each station area. Each station will then take ownership of delivering performance against the target.</p> <p>This approach provides a natural evolution of risk reduction from Operation Home safe, which was an initiative to make a risk assessment of every home in Merseyside.</p> <p>We will also explore the opportunities for the MFRS to assist people with home and business security as part of our overall community safety approach and in line with views expressed during our pre-IRMP consultation forums.</p>	<p>The reduction in accidental dwelling fires and associated deaths and injuries in all station areas, through the performance management of NI 49.</p> <p>People will feel safer in their homes from consistent multi agency advice and as a result of the range of FRS activities.</p>	<p>Making a Positive Difference</p> <p>Excellent Affordable Service</p> <p>Everyone Matters</p> <p>Medium Term Strategy; Obj 1,3, 6, 8, 11 &amp; 17.</p>	<p>External funding will be sought to support this action.</p>	<p>REDUCE RISK</p>
<p>10.1.04 Safety in the kitchen</p>	<p>Community Safety</p>	<p>We will target health inequalities and lifestyles relating to diet and use of the kitchen which form a causal factor in over 60% of accidental dwelling fires. This will be achieved by developing advice and education programmes designed to reduce the effect of these factors and reduce risk.</p>	<p>Accidental fires in the home, injuries and deaths will be reduced. Healthier lifestyles will be promoted and safety in the kitchen will be enhanced. The scheme will focus on reducing injuries sustained as a result of fire in the kitchen.</p>	<p>Making a Positive Difference</p> <p>Everyone Matters</p> <p>Medium Term Strategy; Obj 1,3, &amp; 6,</p>	<p>Costs to be contained within existing budgets.</p>	<p>REDUCE RISK</p>

10.1.05 Fireworks/ Fire Safety Awareness Course	Community Safety	Based upon the principle of the Police's Speed Awareness Course for marginal speeding offenders. The aim will be to offer the course as an alternative to a Caution or Prosecution in relation to minor offences against fireworks, explosives or health and safety legislation. The feasibility of extending the course to encompass offenders under the Regulatory Reform (Fire Safety) Order will also be considered.	To build on the reputation of the EARLY (Education Alternative Local Youth) programme and create a NW Fire course for young people by accessing longer term external funds. Reduce offences and heighten awareness of firework legislation with respect to the RR(FS)Order, fireworks and explosives.	Making a Positive Difference  Excellent Affordable Service  Medium Term Strategy; Obj 1, 3, 4, 5, 7, 17, 19 & 20.	External funding will be sought to support this action.	REDUCE RISK
10.1.06 Reading Emergency	Performance & Values	To develop shared reading groups across Merseyside, with Fire Service staff and partners volunteering to lead reading groups, to improve access to vulnerable groups. We will seek external funding to develop community theatre in specific areas of Merseyside that have high incidents of crime and gang related violence.	Effective use of our Community Fire Stations by the community will be encouraged, which was a key outcome of our pre-IRMP consultation. This initiative will contribute to a reduction in anti-social behaviour, gun and knife crime and improved access to vulnerable groups including people suffering from drug, alcohol and mental health issues.	Making a Positive Difference  Everyone Matters  Medium Term Strategy; Obj 11 & 19.	External funding will be sought to support this action.	REDUCE RISK

10.1.07 Volunteer Recruit Strategy	Community Safety	Consolidate all work streams relating to the engagement of volunteers to ensure a consistent corporate approach to volunteering across the Service.	Volunteering Strategies are linked and economies of scale will result.	Making a Positive Difference Everyone Matters Our People are the Best they can be Excellent Affordable Service Medium Term Strategy; Obj 11& 19.	Costs to be contained within existing budgets.	REDUCE RISK
10.1.08 Regional Collaboration with North West Ambulance Service	Performance & Values	To investigate with North West Ambulance Service colleagues the current systems used to capture information about the human behaviours that lead to fires, other accidents and emergencies. For example the misuse of alcohol or poor cooking practices. We will gather information on all incidents rather than just fire related deaths and injuries to give a more precise picture of who is at risk from fire and other emergencies.	We will develop a simple system which identifies behaviours which increase risk which will allow us to further develop our understanding of risk and target initiatives aimed at those behaviours.	Making a Positive Difference Everyone Matters Medium Term Strategy Obj 1,3, 4 & 16	No additional cost expected, as this will be delivered with existing resources.	REDUCE RISK

<p>10.1.09 Teaching English as a Foreign Language</p>	<p>Performance &amp; Values</p>	<p>We will train staff to teach English as a foreign language (TEFL) and use community fire stations as centres for delivering this initiative. This expanded use of community fire stations for the delivery of TEFL addresses the pre-IRMP consultation outcomes of the people of Merseyside.</p>	<p>This will promote a sense of belonging for migrants as well as giving them real skills for living successfully in the UK. It will increase social interactions with members of local community (Community Cohesion). It will also improve communications between service providers and at-risk migrant communities by sharing information with regards to issues and problems at a local level and ultimately making them safer.</p>	<p>Making a Positive Difference  Our People are the Best they can be  Everyone Matters  Medium Term Strategy Obj 1,3, 4, 6, 10, 11, &amp; 20</p>	<p>External funding will be sought to support this action.</p>	<p>REDUCE RISK</p>
<p>10.1.10 Community Information System</p>	<p>Safety Culture &amp; Compliance and Corporate Communication</p>	<p>We will provide screens on Community Fire Stations and all Service locations open to the public which will carry community safety and operational intelligence messages providing streamed information and key messages to the public.</p>	<p>Risk critical messages can be transmitted to all remote locations immediately from a central location. This will remove or reduce the requirement for traditional paper based communication tools i.e. Hot News, Health &amp; Safety news letters and will provide community safety messages to visiting community groups. This will also ensure that our Community Fire Stations are inviting and accessible to all.</p>	<p>Making a Positive Difference  Our People are the Best they can be  Respect our Environment  Medium Term Strategy; Obj 1,3, 6, 8, 9, 12, 13, &amp; 20.</p>	<p>Sponsorship opportunities will be pursued to fund cost of this action.</p>	<p>REDUCE RISK</p>

10.1.11 Response to Climate Change	Knowledge & Information Management	The Met Office has a responsibility for providing information and guidance on the effects of climate change in the public sector. We will consider the effects on our service of this information. We will co-operate on a Regional basis and share the costs of examining the data and consider the effects on service delivery. Some of the effects that have already been identified nationally are a rise in up to 40,000 deaths in summer months, increased likelihood of severe weather, flooding, winds, Storms and potential increases in wild land fires. This is a long term project that will inform strategic planning in future years.	An Environmental Strategy that has considered environmental changes and is focussed on sustaining long term service delivery.	Excellent Affordable Service  Respect our Environment  Medium Term Strategy; Obj 3, 4, 6, 8, 10, 12, 15, 18 & 19.	Shared costs are to be contained within existing budgets.	REDUCE RISK
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<p>10.1.12 Development of health and wellbeing through FireFit</p>	<p>Community Safety</p>	<p>Over the next twelve months we will develop Firefit across Merseyside and promote nationally. We will re-brand existing work to promote health and wellbeing in the community and develop new and exciting initiatives to promote grass roots participation in sports/physical activity and cultural activities. The FireFit project aligns with the 2012 London Olympic Legacy, for which it has been awarded an Inspire Mark, and to the Liverpool City Region 5 Themes for Health and Wellbeing.</p>	<p>Launch the Firefit brand locally and promote its roll out nationally. Re-brand and realign MFRS work to the 5 ways to health and wellbeing. Have 20,000 more people doing exercise and being involved in cultural activities on Merseyside. All initiatives will, where appropriate, be aligned to the 2010 year of health and wellbeing.</p>	<p>Making a Positive Difference</p> <p>LAA's</p> <p>Medium Term Strategy; Obj 1, 3, 6, 19 &amp; 20.</p>	<p>£60,000 from the Authority Reserve assigned to redevelop the World Firefighter Games Legacy.</p>	<p>REDUCE RISK</p>
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RESPOND						
10.2.01 Volunteer Fire Service	Performance & Values	We will examine the feasibility of creating a volunteer strand to the Service to include volunteers, who will be provided with initial and refresher training and asked to commit to joining the Service for a set period of time during the year to provide a service during periods of heightened activity such as the bonfire period as a secondment from their current employer.	This would provide an efficient approach to increased resilience and diversifying the workforce.	Making a Positive Difference  Excellent Affordable Service  Respect our Environment  Medium Term Strategy; Obj 2, 4, 10, 11 & 15.	Costs of the scheme will be contained within existing budgets.	RESPOND
10.2.02 Alternative Shift Patterns	Performance & Values	We will investigate the viability of the Service adopting alternative shifts and incorporating within this split shift patterns. This will incorporate the review of shift patterns carried out in 2009/10.  We will implement the findings of this study.	This will result in a more flexible approach available to staff on how and they will work to fulfil contractual obligations. This will lead to the availability of self rostering, job share and split shift working. This will support family friendly working and childcare commitments whilst attracting underrepresented groups who are unable to work a rigid shift system to consider a career in Merseyside Fire & Rescue Service. This flexibility will enable resources to be more accurately matched to risk throughout the day and on a seasonal basis.	Excellent Affordable Service  Our People are the Best they can be  Medium Term Strategy; Obj 2, 4, 10, 11 & 15.	This action will generate savings and improve service delivery.	RESPOND



10.2.03 Provision of Support Pumps	Performance & Values	To review the way in which support pump provision is organised based on an assessment of risk on a day to day, hour to hour and time of the year basis to provide an emergency response provision that matches the changing profile and level of risk.	This will be supported through the introduction of alternative shift systems to ensure the most efficient use of resources. Our emergency response resources will be as dynamic as the nature of the risk within Merseyside.	Excellent Affordable Service  Our People are the Best they can be  Respect our Environment  Medium Term Strategy; Obj 2, 4, 6, 9, 10, 11 & 18.	This action will generate savings and improve service delivery.	RESPOND
10.2.04 Review Performance Audits	Performance & Values	To seek external evaluation into the effectiveness of the Operational Performance Audit system and its links to the debrief process. To assess its effectiveness in delivering operational preparedness. Independent researchers will be invited to submit applications to the Contestable Research Fund to complete this evaluation. We will examine any potential commercial opportunities which may arise as a result of this work.	Proof of the effective assurance of performance both on station and on the fire ground. This may lead to commercial opportunities.	Excellent Affordable Service  Medium Term Strategy; Obj 2, 4, 9, 10, & 18.	Research will be funded from existing budgets and commercial opportunity may generate income for the Service.	RESPOND

<p>10.2.05 Power Sustainability Plan</p>	<p>Estates</p>	<p>Moving standby generators to locations where they are most needed (including the Training and Development Academy) will ensure conformity in the operation of the standby generators in the case of power outage. The move to regional control and the PFI project will allow more effective use of existing generator facilities.</p>	<p>Greater resilience will be provided at Training and Development Academy, which will become the secondary backup facility for IT after Regional Control is implemented. More stations will have standby generation by reusing existing generators, increasing resilience. There will be greater conformity of capacity of standby generation across the Service.</p>	<p>Excellent Affordable Service Respect our Environment Medium Term Strategy; Obj 2, 4, 13, &amp; 15.</p>	<p>Costs to be contained within existing budgets.</p>	<p>RESPOND</p>
<p>10.2.06 Rescue Reconnaissance Canoes</p>	<p>Safety Culture &amp; Compliance</p>	<p>Provision of rescue and reconnaissance canoes for deployment at water rescue or urban flooding incidents will provide a safe and rapid method of conducting rescues or reconnaissance on water. There is also the potential that costs will be offset by the opportunity for a commercial training facility using these resources.</p>	<p>Use of canoes to implement a safe system of work prior to commitment of swift water rescue technicians into a hazardous environment. Quick and easy to deploy for rapid search within dock systems and lakes. Early intervention tool to deal with medical issues at urban flood incidents. Versatile craft to carry out reconnaissance operations. Commercial development opportunities may arise as a result of having the skills and equipment within the Service.</p>	<p>Our People are the Best they can be Response Medium Term Strategy; Obj 3, 4, 9, 10, 12, &amp; 18.</p>	<p>Costs to be contained within existing budgets. Some potential for income generation.</p>	<p>RESPOND</p>

<p>10.2.07 Safety Critical Intervention Unit</p>	<p>Safety Culture &amp; Compliance</p>	<p>We will fit the COBRA firefighting system to the two existing Small Fires Units, supplemented with additional firefighting equipment to create a Safety Critical Intervention Unit (SCIU). The SCIU would be deployed to property/high rise fires where the COBRA system could be utilised to significantly mitigate the effects of compartment fires prior to the entry of Firefighters, in addition to performing the existing role of Small Fires Unit. This is a cutting edge technological development for fighting compartment fires and we would seek an international partnership to implement it.</p>	<p>Significant enhancement to Firefighter safety Enhance operational response Further reductions in casual overtime by doubling the numbers of Small Fires Units available at change of shift</p>	<p>Our People are the Best they can be  Medium Term Strategy; Obj 1, 2, 3, 5, 9, 10, 16, &amp; 19.</p>	<p>External funding will be sought to support this action. Shared costs will be subject to a new growth budget bid.</p>	<p>RESPOND</p>
<p>10.2.08 Regional Control Contingency Plan</p>	<p>Performance &amp; Values</p>	<p>Examine options and best solutions for a virtual North West control. Which will include out of scope activities and be part of our Fire Service Direct Call Centre model.</p>	<p>This Plan will ensure resilience of our mobilisation and communications capability. There will be potential for regional capacity within the planned provisions which will deliver income generating opportunities.</p>	<p>Excellent Affordable Service  Response Affordability  Medium Term Strategy; Obj 2, 4, 10, 14, 15, 16, &amp; 19.</p>	<p>Costs to be contained within existing budgets. Possible Income from other NW FRS</p>	<p>RESPOND</p>

10.2.09 Metropolitan Fire & Rescue Service Forum	Safety Culture & Compliance	We will establish a forum to discuss and explore the future of the Fire Service in light of the current challenging political and economic climate.	This will deliver joint understanding of key issues, best practice, shared priorities and significant developments facing the large Metropolitan Fire & Rescue Services.	Excellent Affordable Service  Medium Term Strategy; Obj 4, 10, 15, 16, & 19.	Costs to be contained within existing budgets.	RESPOND
<b>RESTORE</b>						
10.3.01 Community Safety Employment Gateway	Community Safety	<p>We will embed volunteers within each district of Community Fire Safety using the Fire Support Network. Chosen volunteers will work with MFRS staff to improve the safety of the most vulnerable members of the community and increase our Community Safety capacity. The scheme will provide work experience for people trying to get back into employment or following rehabilitation through the maintenance and development of transferable skills.</p> <p>We will focus on the over 25s and work in partnership with Job Centre Plus and other relevant agencies to deliver this action. The availability of external funding will be fundamental to the viability of this scheme</p>	Increased capacity to impact upon the reduction in accidental dwelling fires and associated deaths and injuries in all station areas. Increased capacity to manage NI 49 performance. An active contribution to tackling the recession and worklessness. Innovative engagement of the third sector and to work with partners.	<p>Making a Positive Difference</p> <p>Excellent Affordable Service</p> <p>Our People are the Best they can be</p> <p>Medium Term Strategy; Obj 1, 3, 6, 8, 10, &amp; 20.</p>	External funding will be sought to support this action.	RESTORE

10.3.02 Incident Handover Protocol	Performance & Values	We will develop a generic Incident Handover Policy that can be used when dealing with any incident, but will be particularly effective when dealing with incidents involving release of chemicals. This policy would also enhance our existing arrangements for securing business continuity for the victims of fire or other emergencies.	To develop our current procedures for the continuity of handover at incidents in a way that will improve control at incidents, support continuity for effected businesses and control the risks to public and other agencies which may be involved.	Our People are the Best they can be  Respect our Environment  Medium Term Strategy; Obj 3, 5, 6 & 17.	Costs to be contained within existing budgets.	RESTORE
<b>RESOURCES</b>						
10.4.01 Provision of Purchasing Services to Other Authorities	Procurement	Merseyside Fire & Rescue Service currently provides procurement services to Lancashire Fire & Rescue Service and has provided these services to other Local Authorities and Fire Authorities over recent years. It is proposed that this service can be further developed and offered to other Authorities seeking external procurement support.	Potential income stream, inter-operability and resilience within the procurement department.	Excellent Affordable Service  Medium Term Strategy; Obj 6, 8, & 14.	Income generating action.	RESOURCES

## Document Control

Active Date	Review date	Author	Department
30/09/09	14/01/10	J. Kellaway	IRMP
02/02/10	31/03/11	J.Kellaway	IRMP

### Amendment History

Version	Date	Reasons for Change	Amended by
1	30/09/09	Original version	J. Kellaway
2	02/02/10	Post Consultation version	J. Kellaway

### Related Documents

Doc. Type	Ref. No.	Title
Strategy	IRMP 2010	IRMP 2010/13

Service Plan 2010/11